

<b>North America</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	119,219.6	134,722.1	148,763.9	157,721.1	164,378.1	167,738.5	172,992.9	180,890.2	188,836.8
Computer Software	96,689.3	107,747.6	117,862.5	124,818.6	130,312.2	133,984.8	144,309.6	149,854.7	156,069.2
Computer Services	266,014.6	290,473.8	311,791.1	328,086.2	340,276.9	347,628.9	357,497.2	369,264.5	382,791.8
Communications	427,846.2	441,861.8	460,203.3	492,041.0	521,560.0	550,058.1	570,647.8	588,418.7	604,967.3
Total ICT Spending	909,769.8	974,805.3	1,038,620.8	1,102,666.9	1,156,527.1	1,199,410.3	1,245,447.5	1,288,428.0	1,332,665.1
<b>Major ICT Segments</b>									
Communications	95,709.0	100,056.7	113,066.9	123,926.5	126,113.7	130,622.8	133,886.0	136,892.5	139,891.6
Construction	11,348.1	10,106.3	10,845.4	12,554.8	13,624.1	14,095.2	14,447.2	14,665.0	14,896.0
Educational Services	12,581.6	13,763.0	14,162.7	15,165.6	15,993.2	16,967.5	18,012.4	19,015.7	20,145.8
Energy and Utilities	17,357.5	18,334.2	23,732.1	22,072.2	25,058.2	25,908.8	26,713.7	27,230.9	27,694.5
Financial Services	119,530.5	134,987.1	137,772.1	148,560.7	155,695.9	159,674.6	165,230.7	170,886.7	177,627.8
Government	121,738.0	135,706.7	137,963.3	144,824.9	148,791.4	153,061.5	158,329.1	163,687.2	169,272.1
Healthcare	48,556.0	50,228.9	52,046.2	61,803.4	58,864.4	61,783.9	65,073.4	68,320.9	71,903.9
Hospitality, Hotels and Leisure	29,798.0	26,817.6	34,343.5	44,100.7	39,599.9	41,062.1	42,889.0	44,420.1	45,943.9
Manufacturing	59,303.3	63,926.3	64,590.9	65,121.3	73,582.9	71,779.9	73,152.6	74,281.3	75,533.9
Natural Resources	10,271.5	9,638.7	11,669.5	13,510.1	16,403.9	17,377.5	17,768.3	17,993.0	18,169.1
Services	84,809.6	99,816.7	116,903.8	108,256.7	112,395.0	115,859.5	119,924.3	124,106.8	128,538.7
Retail Trade	38,324.0	39,124.4	34,304.6	36,712.2	39,920.4	40,574.1	41,393.8	42,096.8	42,891.0
Transportation	34,837.5	35,757.0	34,539.2	36,537.3	41,492.3	44,843.8	46,961.6	47,726.2	48,919.0
Wholesale and Distribution	23,437.9	22,018.7	24,417.6	23,287.1	25,822.6	26,637.7	27,317.6	27,870.5	28,389.2
Consumer	202,167.3	214,523.0	228,263.0	246,233.4	263,169.3	279,161.3	294,347.9	309,234.3	322,848.5
<b>Economic Factors</b>									
Gross Domestic Product	12,464,980.0	13,360,900.0	14,336,790.0	15,309,500.0	16,148,110.0	16,840,880.0	17,574,290.0	18,401,920.0	19,273,080.0
Employment (000s of Workers)	194,027.7	197,484.2	199,612.8	203,224.9	205,799.5	207,034.6	209,237.6	211,901.4	214,572.7
Population (000s of Workers)	426,110.6	430,849.4	435,571.3	440,105.1	444,402.1	448,511.2	452,502.8	456,482.4	460,464.1

<b>Canada</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	8,134.1	9,327.6	10,593.2	11,466.8	12,393.5	12,916.3	13,324.8	13,889.7	14,479.7
Computer Software	5,702.0	6,567.5	7,463.7	8,162.0	8,949.7	9,493.3	10,246.7	10,649.4	11,098.8
Computer Services	14,227.2	15,968.7	17,760.1	19,257.4	20,945.8	22,064.5	22,724.2	23,506.4	24,395.3
Communications	28,346.3	31,683.3	35,031.2	38,770.8	42,574.2	47,662.4	47,472.1	47,016.5	46,767.9
Total ICT Spending	56,409.7	63,547.1	70,848.2	77,657.0	84,863.2	92,136.5	93,767.8	95,062.0	96,741.7
<b>Major ICT Segments</b>									
Communications	5,823.5	6,162.5	6,830.2	7,608.5	8,064.3	9,000.9	9,065.0	8,933.8	8,843.5
Construction	908.4	863.9	1,037.5	1,297.9	1,473.5	1,618.9	1,626.0	1,615.7	1,615.6
Educational Services	942.3	1,101.9	1,215.3	1,353.0	1,493.4	1,664.7	1,745.6	1,830.6	1,922.6
Energy and Utilities	1,932.1	2,219.0	3,121.4	3,249.0	3,752.5	4,054.3	4,176.0	4,262.2	4,342.6
Financial Services	7,276.8	8,529.6	8,995.7	9,958.6	10,867.3	11,541.4	11,904.5	12,281.7	12,728.7
Government	6,098.6	6,946.7	7,226.0	7,807.1	8,235.3	8,794.4	8,964.3	9,130.9	9,320.4
Healthcare	2,416.9	2,655.3	2,852.9	3,450.2	3,417.5	3,733.1	3,872.1	4,026.6	4,201.2
Hospitality, Hotels and Leisure	1,690.8	1,584.3	2,092.6	2,745.7	2,508.7	2,677.2	2,757.8	2,826.6	2,898.2
Manufacturing	4,304.7	4,861.2	5,089.0	5,250.3	6,045.4	6,075.9	6,034.4	6,008.0	6,008.8
Natural Resources	1,268.0	1,232.2	1,539.3	1,811.4	2,221.9	2,406.5	2,433.1	2,440.0	2,444.4
Services	4,327.0	5,413.6	6,595.8	6,257.7	6,746.3	7,297.7	7,456.5	7,628.8	7,828.6
Retail Trade	2,264.7	2,427.6	2,199.2	2,410.4	2,696.5	2,832.3	2,829.5	2,819.5	2,821.5
Transportation	3,035.0	3,232.3	3,254.4	3,553.4	4,252.3	5,067.6	5,250.5	5,140.9	5,143.6
Wholesale and Distribution	1,597.3	1,632.9	1,933.0	1,958.5	2,258.0	2,482.6	2,507.4	2,521.2	2,536.9
Consumer	12,523.3	14,684.1	16,865.7	18,945.4	20,830.2	22,889.2	23,144.9	23,595.3	24,085.1
<b>Economic Factors</b>									
Gross Domestic Product	865,926.0	991,954.6	1,135,111.0	1,275,004.0	1,427,390.0	1,592,053.0	1,624,883.0	1,671,035.0	1,714,968.0
Employment (000s of Workers)	15,671.5	15,948.9	16,168.9	16,484.4	16,853.0	17,083.5	17,277.4	17,468.3	17,655.5
Population (000s of Workers)	31,633.6	31,951.8	32,269.2	32,603.6	32,906.2	33,158.4	33,433.4	33,707.4	33,980.9

<b>Mexico</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	2,288.0	2,613.4	2,973.0	3,277.0	3,488.6	3,605.4	3,871.8	4,167.3	4,451.0
Computer Software	549.2	622.7	692.9	753.7	783.7	806.0	869.7	939.7	1,008.8

Computer Services	1,173.8	1,386.6	1,587.0	1,759.2	1,838.5	1,916.9	2,076.0	2,223.1	2,363.3
Communications	20,306.9	22,572.7	25,625.4	30,360.6	34,799.0	39,551.4	43,461.2	46,363.6	48,186.9
Total ICT Spending	24,317.9	27,195.5	30,878.2	36,150.6	40,909.9	45,879.8	50,278.7	53,693.8	56,010.0

#### Major ICT Segments

Communications	1,865.8	2,082.6	2,188.8	2,795.6	3,333.7	4,271.9	4,837.0	5,217.4	5,497.5
Construction	447.1	488.6	578.9	732.2	829.9	941.7	1,030.4	1,082.5	1,112.4
Educational Services	503.5	550.2	628.1	724.7	810.0	909.4	998.4	1,076.9	1,129.2
Energy and Utilities	265.5	291.7	375.8	422.1	479.9	530.7	570.4	596.6	610.3
Financial Services	721.2	824.6	918.8	1,060.8	1,134.2	1,223.2	1,329.5	1,422.8	1,497.5
Government	950.5	1,008.6	1,083.6	1,219.2	1,333.3	1,501.8	1,627.2	1,715.3	1,764.7
Healthcare	583.9	638.3	718.7	865.1	928.7	1,053.3	1,179.6	1,308.0	1,411.1
Hospitality, Hotels and Leisure	644.9	663.5	809.3	1,001.4	986.3	1,070.7	1,150.3	1,215.0	1,256.5
Manufacturing	1,740.6	1,942.9	2,089.8	2,353.1	2,624.2	2,756.4	2,895.7	2,997.8	3,047.3
Natural Resources	271.1	290.3	326.1	365.7	409.8	433.2	458.7	480.2	490.4
Services	1,774.2	1,928.2	2,226.2	2,380.9	2,603.2	2,876.3	3,099.3	3,273.0	3,374.8
Retail Trade	966.0	1,034.3	1,047.9	1,142.3	1,222.9	1,301.9	1,361.3	1,392.5	1,391.9
Transportation	2,155.7	2,324.9	2,424.9	2,857.5	3,487.8	4,346.1	4,945.9	5,244.5	5,511.0
Wholesale and Distribution	882.9	918.5	1,001.9	1,101.4	1,231.7	1,364.3	1,468.9	1,538.9	1,572.3
Consumer	10,545.1	12,208.5	14,459.4	17,128.5	19,494.4	21,299.0	23,326.2	25,132.4	26,343.0

#### Economic Factors

Gross Domestic Product	638,313.5	683,022.8	767,758.4	839,796.4	893,560.0	933,394.0	983,404.3	1,040,244.0	1,090,488.0
Employment (000s of Workers)	40,633.2	42,306.1	41,724.1	42,342.3	42,905.5	43,486.7	44,135.1	44,918.4	45,718.4
Population (000s of Workers)	102,815.9	104,440.4	105,965.3	107,374.6	108,663.3	109,836.7	110,880.2	111,922.5	112,963.5

#### United States (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	108,797.5	122,781.0	135,197.7	142,977.3	148,496.0	151,216.8	155,796.3	162,833.2	169,906.1
Computer Software	90,438.1	100,557.3	109,706.0	115,902.8	120,578.7	123,685.5	133,193.2	138,265.6	143,961.6
Computer Services	250,613.6	273,118.5	292,444.0	307,069.5	317,492.6	323,647.5	332,697.0	343,534.9	356,033.2
Communications	379,193.1	387,605.8	399,546.7	422,909.6	444,186.7	462,844.3	479,714.5	495,038.5	510,012.6
Total ICT Spending	829,042.2	884,062.6	936,894.4	988,859.3	1,030,754.0	1,061,394.1	1,101,401.0	1,139,672.2	1,179,913.4

#### Major ICT Segments

Communications	88,019.7	91,811.6	104,047.9	113,522.3	114,715.7	117,350.1	119,984.0	122,741.3	125,550.5
Construction	9,992.7	8,753.8	9,229.1	10,524.7	11,320.7	11,534.6	11,790.8	11,966.7	12,167.9
Educational Services	11,135.8	12,111.0	12,319.3	13,088.0	13,689.8	14,393.4	15,268.4	16,108.1	17,093.9
Energy and Utilities	15,159.9	15,823.5	20,234.8	18,401.2	20,825.8	21,323.8	21,967.3	22,372.1	22,741.7
Financial Services	111,532.4	125,632.9	127,857.6	137,541.3	143,694.4	146,910.1	151,996.7	157,182.2	163,401.6
Government	114,688.8	127,751.4	129,653.7	135,798.5	139,222.8	142,765.3	147,737.6	152,841.1	158,187.0
Healthcare	45,555.1	46,935.3	48,474.6	57,488.1	54,518.2	56,997.5	60,021.8	62,986.2	66,291.6
Hospitality, Hotels and Leisure	27,462.3	24,569.8	31,441.5	40,353.7	36,104.9	37,314.2	38,980.9	40,378.5	41,789.3
Manufacturing	53,258.0	57,122.2	57,412.1	57,517.8	64,913.3	62,947.6	64,222.5	65,275.5	66,477.8
Natural Resources	8,732.4	8,116.2	9,804.0	11,333.0	13,772.2	14,537.8	14,876.5	15,072.8	15,234.3
Services	78,708.5	92,474.9	108,081.9	99,618.1	103,045.4	105,685.6	109,368.5	113,205.0	117,335.3
Retail Trade	35,093.2	35,662.5	31,057.5	33,159.6	36,001.0	36,439.9	37,203.0	37,884.8	38,677.7
Transportation	29,646.7	30,199.7	28,859.9	30,126.5	33,752.3	35,430.2	36,765.2	37,340.8	38,264.5
Wholesale and Distribution	20,957.6	19,467.3	21,482.7	20,227.1	22,332.9	22,790.8	23,341.3	23,810.4	24,280.0
Consumer	179,099.0	187,630.4	196,937.9	210,159.4	222,844.7	234,973.1	247,876.7	260,506.7	272,420.4

#### Economic Factors

Gross Domestic Product	10,960,750.0	11,685,920.0	12,433,920.0	13,194,700.0	13,827,160.0	14,315,430.0	14,966,000.0	15,690,630.0	16,467,630.0
Employment (000s of Workers)	137,723.0	139,229.2	141,719.7	144,398.2	146,040.9	146,464.4	147,825.2	149,514.8	151,198.8
Population (000s of Workers)	291,661.0	294,457.2	297,336.8	300,126.8	302,832.6	305,516.1	308,189.2	310,852.4	313,519.7

#### Latin America (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	7,006.9	8,554.7	10,648.6	12,476.7	13,722.0	14,837.6	16,160.1	17,364.5	18,315.9
Computer Software	1,895.8	2,315.7	2,848.8	3,339.9	3,686.9	4,005.8	4,364.7	4,653.0	4,916.3
Computer Services	4,745.7	6,061.1	7,739.4	9,276.7	10,398.6	11,488.8	12,662.6	13,535.4	14,366.4
Communications	41,771.2	53,206.1	67,083.3	82,166.1	101,922.8	122,789.5	133,356.3	136,077.9	136,425.8
Total ICT Spending	55,419.6	70,137.5	88,320.2	107,259.5	129,730.3	153,121.6	166,543.7	171,630.8	174,024.4

#### Major ICT Segments

Communications	5,658.5	7,260.8	8,946.8	10,953.7	14,253.7	18,550.1	20,395.5	20,638.5	20,333.0
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Construction	930.7	1,137.5	1,534.9	2,010.9	2,521.7	3,041.2	3,321.1	3,377.2	3,369.1
Educational Services	910.2	1,143.3	1,433.2	1,785.0	2,150.7	2,529.1	2,787.1	2,952.2	3,068.6
Energy and Utilities	1,476.6	1,877.6	2,775.5	3,145.1	3,771.1	4,314.4	4,657.7	4,836.7	4,940.1
Financial Services	2,794.9	3,505.7	4,224.3	4,924.1	5,618.6	6,360.4	6,961.2	7,352.9	7,699.0
Government	4,480.0	5,979.2	7,252.5	8,689.1	10,142.1	12,028.0	13,129.7	13,570.3	13,796.4
Healthcare	1,618.9	1,936.5	2,338.0	2,962.8	3,329.2	3,933.4	4,369.3	4,670.1	4,915.5
Hospitality, Hotels and Leisure	953.5	1,055.2	1,438.7	1,999.1	2,034.0	2,307.5	2,501.1	2,608.5	2,688.7
Manufacturing	3,901.7	5,061.8	6,218.1	7,242.6	8,874.3	10,018.1	10,687.6	10,911.0	11,007.0
Natural Resources	1,502.7	1,730.2	2,254.1	2,723.0	3,341.4	3,791.9	4,062.3	4,168.2	4,195.5
Services	3,003.7	3,819.8	4,838.4	5,270.0	6,219.7	7,300.0	7,934.9	8,211.0	8,376.2
Retail Trade	1,513.3	1,818.8	1,981.9	2,294.8	2,654.5	2,942.8	3,068.1	3,068.9	3,025.2
Transportation	2,960.4	3,666.5	4,260.0	5,064.5	6,897.4	9,004.9	10,192.4	10,441.7	10,602.3
Wholesale and Distribution	1,372.7	1,629.8	2,000.4	2,211.2	2,653.1	3,041.5	3,237.7	3,297.5	3,309.5
Consumer	22,341.6	28,515.0	36,823.3	45,983.5	55,268.6	63,958.3	69,238.1	71,526.1	72,698.1

#### Economic Factors

Gross Domestic Product	1,072,506.0	1,296,407.0	1,645,333.0	1,967,975.0	2,395,871.0	2,769,312.0	3,014,868.0	3,151,394.0	3,281,371.0
Employment (000s of Workers)	143,348.7	143,104.0	145,462.3	148,019.3	150,826.7	153,698.8	156,229.4	158,837.4	161,545.6
Population (000s of Workers)	369,980.6	375,394.2	380,847.0	386,231.0	391,576.8	396,890.4	402,163.5	407,367.4	412,522.1

#### Argentina (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	624.8	804.9	1,044.9	1,285.1	1,400.2	1,539.1	1,721.5	1,897.2	2,069.0
Computer Software	153.7	193.1	238.8	288.4	316.5	348.4	390.7	431.8	473.6
Computer Services	363.1	473.7	611.0	759.4	853.8	959.6	1,087.8	1,201.7	1,316.0
Communications	4,704.0	6,466.0	7,685.8	10,838.7	13,079.0	14,298.0	15,244.2	15,659.0	15,890.2
Total ICT Spending	5,845.6	7,937.7	9,580.6	13,171.6	15,649.5	17,145.1	18,444.2	19,189.8	19,748.8

#### Major ICT Segments

Communications	465.5	790.0	1,132.0	1,548.6	1,980.6	2,204.0	2,413.6	2,527.4	2,615.7
Construction	71.7	110.9	155.4	257.5	310.1	334.3	354.4	360.7	362.0
Educational Services	117.4	148.9	181.0	249.7	298.4	332.7	363.2	384.9	400.1
Energy and Utilities	124.5	165.6	237.5	278.4	327.1	357.1	387.6	409.6	428.0
Financial Services	210.0	297.7	373.1	449.1	515.2	576.6	640.8	693.5	742.6
Government	286.6	397.4	478.1	601.0	679.1	737.1	794.2	833.7	864.9
Healthcare	151.2	183.5	217.7	304.1	342.3	383.5	425.0	460.2	490.0
Hospitality, Hotels and Leisure	129.0	155.0	219.5	339.8	350.2	391.4	432.5	462.6	490.2
Manufacturing	275.9	389.2	466.5	584.8	705.5	766.6	825.2	865.7	899.0
Natural Resources	155.8	179.8	213.8	268.6	320.4	337.6	353.0	361.2	363.8
Services	349.3	460.8	552.8	658.4	762.9	829.7	887.9	923.1	948.1
Retail Trade	213.6	271.9	291.4	363.4	414.4	437.3	453.7	457.2	454.9
Transportation	440.2	652.9	788.9	983.8	1,290.9	1,487.9	1,656.4	1,722.5	1,784.1
Wholesale and Distribution	201.2	261.6	315.0	368.5	433.7	465.8	490.5	500.5	503.8
Consumer	2,653.7	3,472.5	3,957.9	5,915.9	6,918.8	7,503.6	7,966.0	8,226.9	8,401.7

#### Economic Factors

Gross Domestic Product	127,765.3	152,709.8	182,724.9	213,222.1	254,427.0	296,049.7	335,877.4	372,431.1	408,761.4
Employment (000s of Workers)	12,469.5	9,264.5	9,444.3	9,874.3	10,211.7	10,504.8	10,781.1	11,047.0	11,306.2
Population (000s of Workers)	38,040.0	38,420.0	38,798.0	39,180.0	39,563.0	39,947.0	40,331.8	40,717.8	41,103.8

#### Bolivia (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	59.6	66.0	71.1	76.2	80.0	84.6	91.1	97.8	104.5
Computer Software	13.6	14.9	15.7	17.2	18.4	19.8	21.6	23.4	25.3
Computer Services	34.1	37.9	40.6	44.7	47.5	51.0	55.2	59.1	63.2
Communications	446.4	471.4	495.5	545.3	617.5	699.0	755.3	797.3	844.5
Total ICT Spending	553.7	590.2	622.9	683.4	763.4	854.5	923.2	977.6	1,037.6

#### Major ICT Segments

Communications	26.1	23.3	26.5	32.1	37.7	44.6	48.2	50.0	52.9
Construction	6.5	6.1	6.9	7.9	9.0	10.0	10.6	11.0	11.5
Educational Services	6.1	6.9	7.9	8.7	10.0	11.5	12.8	14.1	15.3
Energy and Utilities	19.4	23.1	31.0	34.5	38.4	41.9	44.8	47.2	49.8
Financial Services	21.3	22.7	23.4	25.4	27.4	30.1	32.7	35.2	37.9
Government	51.0	55.2	55.3	62.7	67.2	74.1	79.5	84.0	89.2
Healthcare	14.5	16.2	18.3	21.0	23.0	26.5	29.8	33.1	36.8
Hospitality, Hotels and Leisure	11.4	11.6	13.2	15.7	15.4	16.9	18.0	18.9	19.8

Manufacturing	17.8	19.5	20.3	22.0	25.3	27.6	29.5	31.3	33.0
Natural Resources	18.2	18.3	19.4	21.3	24.5	26.6	28.1	29.6	31.0
Services	22.8	24.4	26.4	26.8	29.5	32.7	35.0	37.0	39.1
Retail Trade	16.4	16.2	15.5	16.2	17.3	18.4	19.0	19.3	19.7
Transportation	53.3	54.6	57.7	65.4	78.4	91.6	100.9	106.8	114.7
Wholesale and Distribution	17.2	17.2	18.0	18.3	20.2	22.0	23.2	24.0	24.9
Consumer	251.7	274.9	283.2	305.3	340.3	380.1	411.1	436.1	461.7

#### Economic Factors

Gross Domestic Product	8,090.3	8,772.7	9,448.6	11,182.6	12,723.9	14,597.8	16,228.5	17,952.2	19,837.3
Employment (000s of Workers)	2,146.8	2,190.2	2,232.7	2,282.4	2,324.7	2,377.5	2,431.3	2,493.5	2,558.2
Population (000s of Workers)	8,808.4	8,973.4	9,138.5	9,306.5	9,476.5	9,646.5	9,817.5	9,987.5	10,156.5

#### Brazil (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	4,392.8	5,318.6	6,629.1	7,770.1	8,531.2	9,230.6	10,035.1	10,723.7	11,179.1
Computer Software	1,186.0	1,435.7	1,776.3	2,088.8	2,299.9	2,510.5	2,737.0	2,890.7	3,016.2
Computer Services	3,151.4	3,988.2	5,111.1	6,119.8	6,826.3	7,554.2	8,314.5	8,812.8	9,265.8
Communications	23,116.6	29,689.3	38,845.5	46,001.4	58,288.6	73,695.0	81,171.0	82,164.7	81,574.2
Total ICT Spending	31,846.8	40,431.8	52,362.0	61,980.0	75,946.0	92,990.3	102,257.7	104,591.9	105,035.2

#### Major ICT Segments

Communications	3,327.5	4,192.3	5,069.2	6,010.1	7,916.8	10,768.8	11,872.8	11,779.7	11,380.2
Construction	552.1	671.5	917.5	1,157.8	1,482.9	1,864.6	2,058.7	2,079.4	2,057.4
Educational Services	450.9	561.7	734.5	895.4	1,088.0	1,336.5	1,502.9	1,588.8	1,646.9
Energy and Utilities	750.5	903.7	1,361.3	1,455.1	1,755.6	2,040.9	2,217.2	2,276.7	2,306.1
Financial Services	1,850.1	2,287.1	2,787.1	3,187.1	3,620.6	4,140.7	4,532.6	4,738.3	4,911.5
Government	3,149.4	4,272.7	5,324.1	6,387.2	7,503.6	9,074.2	9,950.1	10,228.2	10,340.4
Healthcare	951.4	1,140.6	1,436.8	1,796.0	2,039.3	2,484.4	2,784.8	2,952.6	3,083.9
Hospitality, Hotels and Leisure	461.2	508.0	719.2	997.3	1,010.7	1,179.1	1,287.1	1,326.9	1,349.3
Manufacturing	2,840.3	3,650.4	4,544.7	5,197.2	6,382.0	7,308.4	7,803.5	7,889.7	7,886.4
Natural Resources	959.0	1,108.1	1,503.4	1,822.3	2,272.3	2,662.5	2,890.2	2,963.3	2,975.3
Services	1,753.9	2,282.9	3,026.7	3,249.0	3,883.8	4,706.6	5,161.4	5,297.3	5,359.7
Retail Trade	687.4	836.0	939.5	1,065.9	1,250.3	1,445.1	1,527.3	1,512.4	1,473.0
Transportation	1,132.9	1,398.3	1,690.4	1,983.7	2,818.5	3,950.8	4,515.2	4,515.2	4,474.3
Wholesale and Distribution	617.7	748.6	958.5	1,034.7	1,254.9	1,501.4	1,616.7	1,626.6	1,613.5
Consumer	12,362.3	15,870.0	21,349.1	25,741.4	31,666.6	38,526.2	42,537.0	43,816.8	44,177.5

#### Economic Factors

Gross Domestic Product	552,478.1	663,498.3	882,024.6	1,068,027.0	1,316,593.0	1,562,363.0	1,730,989.0	1,785,483.0	1,819,722.0
Employment (000s of Workers)	75,822.9	76,924.7	78,040.1	79,146.6	80,243.6	81,357.7	82,489.2	83,638.4	84,805.7
Population (000s of Workers)	178,985.3	181,586.0	184,219.0	186,805.8	189,370.8	191,905.9	194,406.8	196,871.3	199,292.0

#### Chile (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	384.2	482.3	599.3	693.4	745.6	792.9	855.5	921.0	972.3
Computer Software	93.8	120.4	147.3	172.0	186.0	198.6	214.1	229.9	245.6
Computer Services	236.0	310.8	389.5	459.7	507.1	550.8	599.7	642.0	685.5
Communications	2,740.3	3,415.3	4,163.3	4,833.5	5,421.8	6,048.3	6,301.6	6,436.5	6,501.9
Total ICT Spending	3,454.2	4,328.8	5,299.5	6,158.7	6,860.6	7,590.6	7,971.0	8,229.4	8,405.2

#### Major ICT Segments

Communications	304.4	342.9	441.8	489.3	617.7	785.9	847.1	883.6	891.7
Construction	77.5	87.7	118.0	140.7	160.3	178.2	185.5	188.2	188.4
Educational Services	65.8	82.0	98.9	114.7	126.1	139.5	146.9	153.0	156.9
Energy and Utilities	123.2	179.4	271.8	333.0	375.5	413.0	432.4	444.9	455.8
Financial Services	160.7	204.2	238.5	277.5	298.0	323.3	346.7	368.5	389.8
Government	147.5	182.6	216.4	241.1	261.5	289.5	302.3	311.0	315.4
Healthcare	113.0	137.9	160.9	192.7	194.8	210.3	218.7	226.7	232.7
Hospitality, Hotels and Leisure	49.4	53.7	71.8	89.3	85.4	91.7	95.4	98.2	100.2
Manufacturing	167.0	227.5	276.7	326.2	373.8	396.8	408.9	416.6	424.4
Natural Resources	71.8	98.9	124.8	147.0	166.8	178.4	184.2	188.7	191.4
Services	204.9	248.3	305.2	318.3	346.2	382.6	401.3	416.9	428.3
Retail Trade	104.7	122.0	129.3	139.4	149.1	157.7	159.9	160.2	159.3
Transportation	290.8	328.8	389.9	430.8	538.1	667.2	731.2	759.0	779.3
Wholesale and Distribution	99.7	111.6	135.4	139.3	153.0	166.4	171.9	175.3	176.7
Consumer	1,474.0	1,921.2	2,320.1	2,779.3	3,014.3	3,209.9	3,338.7	3,438.7	3,515.1

**Economic Factors**

Gross Domestic Product	74,211.8	95,877.2	119,035.4	145,919.3	162,719.0	176,099.4	182,493.2	190,396.3	200,763.5
Employment (000s of Workers)	5,675.1	5,862.9	5,905.1	5,987.8	6,068.3	6,161.1	6,244.5	6,351.7	6,461.6
Population (000s of Workers)	15,919.5	16,093.5	16,267.5	16,433.5	16,597.5	16,759.5	16,919.5	17,080.5	17,240.5

**Colombia  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	396.3	490.9	610.5	687.7	773.9	818.5	880.8	944.1	1,003.1
Computer Software	109.7	137.9	170.2	190.7	214.7	226.3	243.9	262.3	281.5
Computer Services	233.0	304.5	389.2	449.6	513.2	551.7	603.1	650.6	699.6
Communications	2,969.0	4,258.8	4,871.0	6,042.6	7,621.7	8,333.7	8,794.0	9,013.5	9,134.9
Total ICT Spending	3,708.0	5,192.1	6,040.9	7,370.6	9,123.5	9,930.2	10,521.7	10,870.6	11,119.0

**Major ICT Segments**

Communications	258.0	350.0	446.3	604.7	786.4	962.0	1,075.2	1,114.6	1,118.3
Construction	55.4	78.1	97.5	131.6	169.8	189.7	204.4	210.5	213.4
Educational Services	87.0	123.3	140.2	171.3	211.6	231.9	248.3	262.6	274.0
Energy and Utilities	118.4	157.7	216.1	249.8	306.6	337.2	362.8	377.8	386.9
Financial Services	152.5	197.7	205.2	229.7	269.0	289.7	310.9	329.3	346.6
Government	299.2	413.9	439.5	530.5	634.1	705.5	761.7	794.7	814.2
Healthcare	109.9	150.3	161.6	201.1	233.2	255.1	275.2	295.1	313.9
Hospitality, Hotels and Leisure	61.3	76.7	97.6	127.7	135.7	144.9	153.3	159.9	165.4
Manufacturing	164.4	226.7	246.9	296.7	376.1	397.8	416.1	428.0	435.2
Natural Resources	102.4	124.3	142.6	165.4	204.2	209.8	214.4	218.1	219.3
Services	173.4	237.6	255.3	281.6	345.3	377.7	402.4	419.0	430.8
Retail Trade	119.6	157.3	156.2	178.7	213.3	223.8	229.3	230.0	228.0
Transportation	258.4	341.3	348.7	441.5	612.5	756.5	861.6	895.1	918.8
Wholesale and Distribution	111.7	145.3	146.7	165.7	207.7	225.9	237.7	243.1	245.1
Consumer	1,636.3	2,411.9	2,940.5	3,594.6	4,418.0	4,622.8	4,768.5	4,892.8	5,009.4

**Economic Factors**

Gross Domestic Product	79,427.8	98,097.0	122,890.5	136,034.3	171,241.6	181,032.8	191,019.3	203,033.4	215,907.5
Employment (000s of Workers)	17,452.3	17,576.3	18,069.3	17,892.0	18,425.9	19,109.3	19,550.8	19,967.8	20,360.2
Population (000s of Workers)	41,594.3	42,244.1	42,888.6	43,527.3	44,160.0	44,786.5	45,406.7	46,020.5	46,627.8

**Costa Rica  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	107.4	120.3	139.3	159.1	166.5	180.2	196.1	213.4	232.5
Computer Software	42.8	47.4	53.5	60.2	63.0	68.3	73.9	79.8	86.1
Computer Services	65.0	75.7	88.7	102.5	109.7	121.6	133.8	145.3	157.5
Communications	495.8	529.9	477.6	542.4	676.9	837.0	939.2	1,006.7	1,067.9
Total ICT Spending	711.0	773.3	759.0	864.2	1,016.1	1,207.2	1,343.0	1,445.2	1,543.9

**Major ICT Segments**

Communications	145.9	142.9	153.4	187.4	227.6	287.5	316.1	325.8	328.6
Construction	7.7	7.5	7.0	8.7	10.8	13.0	14.4	15.3	16.0
Educational Services	13.0	14.4	13.6	15.6	17.9	21.0	23.6	25.9	28.2
Energy and Utilities	8.4	9.3	12.0	11.9	14.0	15.9	17.3	18.3	19.3
Financial Services	40.3	47.9	50.8	57.2	63.7	71.9	79.9	87.5	95.5
Government	24.4	27.6	27.2	30.3	32.9	37.5	40.9	43.5	46.0
Healthcare	34.2	36.6	34.2	42.6	43.6	50.4	56.3	62.3	68.6
Hospitality, Hotels and Leisure	18.6	18.5	22.1	29.9	28.1	31.6	34.6	37.2	39.8
Manufacturing	31.0	36.2	36.5	39.8	48.8	54.6	59.9	64.8	69.6
Natural Resources	14.7	15.1	15.9	18.0	21.8	23.8	25.3	26.8	28.2
Services	27.5	31.0	31.0	30.6	35.3	41.6	46.2	50.2	54.1
Retail Trade	29.7	32.2	26.7	29.5	33.6	37.6	40.2	42.1	43.8
Transportation	46.1	43.7	37.6	44.7	61.8	84.1	97.2	100.9	104.3
Wholesale and Distribution	22.9	23.2	21.5	21.3	26.2	30.8	34.0	36.5	38.9
Consumer	246.7	287.0	269.3	296.6	350.0	406.1	457.2	508.0	563.1

**Economic Factors**

Gross Domestic Product	17,508.7	18,600.0	19,965.1	22,225.1	25,812.4	30,751.5	33,980.6	37,330.2	41,186.0
Employment (000s of Workers)	1,640.4	1,653.9	1,684.8	1,727.4	1,763.6	1,799.3	1,833.6	1,866.4	1,899.5
Population (000s of Workers)	4,173.0	4,250.0	4,327.0	4,404.0	4,481.0	4,556.0	4,630.0	4,702.0	4,771.0

<b>Ecuador</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	126.6	144.6	168.3	189.2	200.4	212.0	227.6	243.5	259.3
Computer Software	26.1	30.9	35.8	41.8	43.5	45.4	49.2	53.2	57.6
Computer Services	50.9	63.0	74.6	89.3	94.1	99.2	108.6	117.7	127.3
Communications	981.1	983.6	1,821.2	2,092.8	2,385.2	2,653.9	2,898.9	3,096.3	3,279.2
Total ICT Spending	1,184.6	1,222.0	2,099.9	2,413.0	2,723.2	3,010.5	3,284.2	3,510.7	3,723.4
<b>Major ICT Segments</b>									
Communications	154.8	166.4	191.1	222.6	246.3	275.6	296.0	301.8	303.6
Construction	27.9	26.1	46.1	54.4	60.8	65.8	70.6	74.7	78.2
Educational Services	21.4	24.4	41.1	47.7	54.6	61.8	69.1	76.2	82.7
Energy and Utilities	44.8	51.7	83.5	98.5	106.8	113.5	121.9	129.2	135.3
Financial Services	27.6	29.9	40.3	57.5	60.5	64.5	70.7	76.9	83.3
Government	53.2	55.6	74.3	84.0	90.4	98.5	107.3	115.4	123.1
Healthcare	16.4	16.7	26.4	31.4	33.9	38.2	43.1	48.2	53.6
Hospitality, Hotels and Leisure	12.9	12.3	21.6	26.3	26.7	29.0	31.2	33.3	35.2
Manufacturing	42.1	43.7	66.4	74.2	83.5	89.2	96.0	102.6	108.5
Natural Resources	26.0	24.5	41.9	45.9	51.6	54.2	57.3	60.2	62.3
Services	44.0	45.7	74.7	78.2	86.6	95.9	105.6	114.6	123.3
Retail Trade	47.5	45.7	69.7	75.4	80.7	84.7	88.6	91.5	93.4
Transportation	147.3	132.1	186.7	212.0	249.8	289.5	324.9	347.1	370.4
Wholesale and Distribution	50.4	43.1	76.2	81.8	90.9	98.7	106.2	113.2	119.5
Consumer	468.2	504.1	1,060.0	1,223.0	1,400.3	1,551.3	1,695.6	1,825.7	1,951.0
<b>Economic Factors</b>									
Gross Domestic Product	28,635.9	32,635.7	36,488.9	40,892.1	42,282.5	43,611.7	46,263.4	49,361.4	52,876.8
Employment (000s of Workers)	3,531.2	3,858.6	3,961.8	4,031.1	4,066.6	4,113.6	4,168.7	4,232.1	4,300.6
Population (000s of Workers)	13,381.2	13,620.7	13,860.0	14,090.0	14,310.0	14,540.0	14,770.0	14,990.0	15,220.0

<b>Honduras</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	48.2	55.1	63.7	71.9	77.2	81.8	88.5	95.5	99.5
Computer Software	21.3	24.6	28.5	31.9	34.2	36.3	39.1	41.8	44.1
Computer Services	32.7	38.9	46.0	52.8	57.3	61.6	67.1	71.9	76.1
Communications	383.8	475.5	636.9	992.3	1,202.7	1,417.6	1,622.0	1,809.4	1,829.4
Total ICT Spending	485.9	594.1	775.2	1,149.0	1,371.4	1,597.4	1,816.6	2,018.5	2,049.1
<b>Major ICT Segments</b>									
Communications	36.5	46.1	42.2	54.9	66.2	82.0	96.2	106.5	104.1
Construction	6.3	6.2	8.0	12.7	15.4	17.8	20.1	22.1	22.2
Educational Services	8.8	10.4	14.0	21.6	26.5	31.9	37.3	42.9	44.9
Energy and Utilities	9.0	10.3	14.5	18.1	21.2	24.1	26.9	29.4	30.0
Financial Services	21.3	24.5	30.1	39.8	45.4	51.9	58.6	65.0	67.9
Government	25.6	30.6	37.3	53.6	62.9	73.7	84.4	94.6	98.1
Healthcare	21.6	24.9	32.6	51.2	60.5	73.1	86.8	101.9	109.7
Hospitality, Hotels and Leisure	8.8	9.2	12.7	19.0	20.1	22.8	25.4	27.9	28.4
Manufacturing	54.5	63.0	79.5	111.5	134.5	153.2	171.6	188.9	192.3
Natural Resources	15.7	17.2	22.3	30.6	36.3	39.7	43.1	46.1	45.7
Services	29.9	35.3	47.7	68.1	81.7	96.4	111.4	126.1	130.5
Retail Trade	12.9	14.3	16.7	23.3	26.4	29.2	31.7	33.7	32.8
Transportation	16.9	19.6	20.9	31.2	40.9	52.1	63.1	71.6	73.4
Wholesale and Distribution	14.4	15.4	20.5	29.5	35.0	40.3	45.2	49.7	49.9
Consumer	203.9	267.0	376.1	584.0	698.5	809.1	914.8	1,012.2	1,019.4
<b>Economic Factors</b>									
Gross Domestic Product	6,945.1	7,529.0	8,327.5	9,301.7	10,522.5	11,582.5	12,586.7	13,577.4	14,196.5
Employment (000s of Workers)	2,351.1	2,438.9	2,479.6	2,540.1	2,588.9	2,624.4	2,659.1	2,694.3	2,735.0
Population (000s of Workers)	6,940.6	7,099.4	7,257.3	7,414.2	7,569.8	7,724.1	7,877.0	8,028.4	8,178.2

<b>Jamaica</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	58.6	63.2	70.4	77.1	78.0	79.4	82.3	85.6	89.5

Computer Software	21.6	23.4	26.3	28.8	29.0	29.8	31.0	32.2	33.8
Computer Services	33.6	36.8	40.7	45.2	45.2	46.3	48.4	50.1	52.4
Communications	589.5	540.7	551.5	555.3	602.7	635.0	629.3	595.8	590.9
Total ICT Spending	703.3	664.0	688.9	706.4	754.9	790.4	791.1	763.6	766.6

#### Major ICT Segments

Communications	151.7	163.6	195.7	197.1	215.3	235.4	235.1	222.4	221.4
Construction	20.7	18.4	19.2	20.8	22.7	23.5	23.3	22.1	21.7
Educational Services	7.4	7.0	6.9	7.4	7.8	8.2	8.4	8.5	8.8
Energy and Utilities	11.1	11.3	13.6	13.0	14.3	14.9	15.3	15.4	15.8
Financial Services	18.8	18.2	17.1	17.6	17.9	18.2	18.5	18.6	19.1
Government	30.8	30.1	29.2	31.4	33.0	34.5	34.8	34.2	34.3
Healthcare	16.8	15.9	15.3	18.0	18.0	19.1	19.9	20.5	21.6
Hospitality, Hotels and Leisure	16.7	14.9	16.5	19.7	18.0	18.3	18.4	18.1	18.3
Manufacturing	26.8	26.6	26.1	27.6	30.6	30.9	31.1	30.7	31.1
Natural Resources	12.5	11.6	12.4	13.3	14.8	15.1	15.3	15.1	15.4
Services	26.9	24.8	24.5	23.7	25.1	25.9	25.9	25.2	25.3
Retail Trade	30.0	26.3	22.7	23.0	23.9	23.8	23.1	21.9	21.3
Transportation	60.6	59.1	61.1	59.4	70.2	80.5	83.3	78.6	79.3
Wholesale and Distribution	30.5	26.0	24.4	24.0	26.1	26.7	26.2	25.0	24.6
Consumer	242.1	210.2	204.1	210.3	217.1	215.4	212.5	207.2	208.6

#### Economic Factors

Gross Domestic Product	8,147.4	8,831.7	9,381.0	9,619.3	9,888.2	9,952.6	9,982.0	9,991.7	10,397.9
Employment (000s of Workers)	1,056.6	1,058.7	1,056.9	1,066.7	1,076.3	1,085.9	1,095.7	1,105.6	1,115.5
Population (000s of Workers)	2,640.0	2,663.5	2,687.6	2,712.3	2,737.5	2,763.3	2,789.7	2,816.8	2,844.5

#### Panama (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	88.1	102.0	116.0	125.1	131.9	140.0	151.0	161.9	172.2
Computer Software	28.3	32.6	37.4	40.5	42.4	45.0	48.1	51.1	54.0
Computer Services	87.4	103.2	121.2	133.0	142.0	153.5	166.6	178.2	189.4
Communications	624.3	655.5	690.3	743.7	837.4	916.4	952.1	964.6	1,009.9
Total ICT Spending	828.0	893.3	965.0	1,042.3	1,153.7	1,255.0	1,317.8	1,355.7	1,425.4

#### Major ICT Segments

Communications	57.3	57.4	62.7	79.8	94.4	106.5	104.5	95.3	100.8
Construction	14.6	14.4	16.1	18.8	21.6	23.4	24.0	24.0	25.0
Educational Services	3.0	3.4	3.7	4.1	4.6	5.1	5.6	5.9	6.4
Energy and Utilities	10.9	12.4	17.0	17.4	19.9	21.7	22.9	23.7	25.0
Financial Services	73.6	82.5	91.1	100.7	107.9	116.9	126.4	135.0	143.8
Government	70.4	77.0	83.6	89.6	95.4	102.6	106.6	108.6	113.5
Healthcare	6.0	6.5	6.8	7.6	7.7	8.5	9.1	9.8	10.5
Hospitality, Hotels and Leisure	19.3	18.4	22.2	27.7	25.3	26.9	28.1	29.1	30.4
Manufacturing	17.1	19.1	20.4	21.6	25.1	26.8	28.4	29.7	31.1
Natural Resources	13.8	13.6	15.1	16.3	18.7	19.7	20.5	21.3	21.9
Services	64.0	69.5	78.8	77.2	84.8	92.7	97.9	101.9	108.3
Retail Trade	36.1	37.2	34.1	35.8	38.3	39.8	40.5	40.8	41.7
Transportation	69.8	67.3	68.2	76.4	95.6	110.2	114.7	111.7	119.5
Wholesale and Distribution	29.9	28.5	30.9	30.1	34.0	36.6	38.0	39.0	40.9
Consumer	342.1	386.2	414.4	439.6	480.4	517.6	550.6	580.0	606.6

#### Economic Factors

Gross Domestic Product	12,887.5	14,137.6	15,417.0	17,082.2	19,378.6	21,737.9	23,694.8	25,877.0	28,139.9
Employment (000s of Workers)	1,080.5	1,126.8	1,152.8	1,184.5	1,217.8	1,245.2	1,267.8	1,292.3	1,322.8
Population (000s of Workers)	3,119.1	3,175.4	3,231.5	3,287.5	3,343.4	3,398.9	3,454.0	3,508.6	3,562.7

#### Peru (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	291.5	339.8	404.1	461.0	503.4	543.5	590.7	636.8	682.5
Computer Software	79.4	94.8	113.4	130.3	141.2	153.8	167.8	181.6	195.4
Computer Services	169.5	212.6	264.8	316.4	351.4	391.4	434.6	473.2	511.3
Communications	2,063.0	2,320.5	2,213.1	2,615.1	3,181.5	3,878.0	4,404.7	4,877.8	5,278.1
Total ICT Spending	2,603.4	2,967.7	2,995.4	3,522.7	4,177.5	4,966.8	5,597.9	6,169.4	6,667.2

#### Major ICT Segments

Communications	357.6	463.1	441.4	464.3	517.6	625.9	701.2	776.0	834.5
Construction	47.6	53.5	56.9	70.0	83.3	99.6	112.4	122.8	131.2
Educational Services	38.0	44.0	45.4	54.7	64.9	77.8	88.7	99.7	109.5
Energy and Utilities	60.3	80.2	111.7	123.6	144.5	168.4	189.3	208.9	224.8
Financial Services	83.1	95.4	102.9	119.5	134.7	152.5	169.4	184.8	198.7
Government	165.5	204.9	210.1	238.0	267.2	310.1	346.0	379.4	406.9
Healthcare	96.1	105.8	105.1	131.0	144.4	171.6	195.3	220.2	243.4
Hospitality, Hotels and Leisure	78.1	81.4	94.2	126.4	127.4	146.3	162.0	176.0	187.7
Manufacturing	111.2	136.6	148.3	175.0	217.5	247.6	274.1	297.9	317.3
Natural Resources	47.7	50.7	55.9	66.2	79.8	89.9	98.2	106.4	112.7
Services	142.0	165.1	173.4	182.0	211.1	249.4	279.6	308.4	332.6
Retail Trade	89.7	97.4	85.8	96.9	110.9	124.5	133.9	141.4	146.3
Transportation	244.7	288.4	258.9	270.0	336.1	431.2	506.2	563.4	619.4
Wholesale and Distribution	71.7	76.4	76.4	80.4	96.5	114.0	127.6	139.6	149.5
Consumer	970.1	1,024.6	1,029.1	1,324.6	1,641.7	1,957.9	2,213.9	2,444.6	2,652.8

#### Economic Factors

Gross Domestic Product	61,503.9	69,668.0	79,372.8	93,272.2	107,977.4	122,868.1	132,760.3	142,749.6	152,302.3
Employment (000s of Workers)	9,331.0	9,807.9	9,820.0	10,187.9	10,426.1	10,669.2	10,917.2	11,169.1	11,425.0
Population (000s of Workers)	27,148.1	27,547.0	27,960.2	28,367.6	28,773.9	29,180.6	29,591.0	29,991.4	30,391.8

#### Uruguay (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	83.8	103.5	132.6	154.9	170.8	189.6	207.4	225.3	242.4
Computer Software	21.8	26.3	33.0	37.1	40.0	43.9	47.3	50.8	54.2
Computer Services	52.3	64.8	83.5	96.4	105.6	117.4	128.1	138.0	147.3
Communications	417.2	482.3	685.1	926.8	1,083.1	1,261.0	1,341.6	1,414.5	1,439.9
Total ICT Spending	575.1	676.9	934.2	1,215.2	1,399.5	1,611.9	1,724.5	1,828.5	1,883.8

#### Major ICT Segments

Communications	56.7	75.1	108.0	152.4	184.1	233.3	269.0	300.5	314.3
Construction	6.9	7.3	10.8	15.1	17.8	20.4	21.6	22.7	23.0
Educational Services	9.2	10.7	14.6	18.7	21.6	24.8	26.5	28.4	29.6
Energy and Utilities	15.6	20.0	31.4	34.2	40.2	45.2	48.6	51.7	53.9
Financial Services	38.5	43.8	53.2	61.4	68.1	76.1	81.8	87.1	91.5
Government	32.6	40.6	53.2	64.7	73.2	84.4	91.7	98.3	102.1
Healthcare	23.4	26.1	33.8	43.7	47.6	54.8	59.2	64.1	67.7
Hospitality, Hotels and Leisure	10.5	11.6	17.9	25.9	25.9	29.4	31.7	33.8	35.4
Manufacturing	20.3	27.5	37.2	46.0	55.7	62.3	65.9	69.4	71.7
Natural Resources	17.2	18.5	23.8	29.1	33.8	36.3	37.0	37.8	38.0
Services	42.4	47.7	66.4	75.3	85.1	96.5	101.6	106.7	109.3
Retail Trade	17.2	21.0	24.8	30.1	33.7	36.9	37.8	38.6	38.6
Transportation	26.6	32.4	42.3	55.3	71.8	92.6	107.2	117.8	124.3
Wholesale and Distribution	14.5	17.3	23.3	26.3	30.4	34.1	35.5	36.8	37.1
Consumer	243.6	277.1	393.5	537.0	610.5	684.6	709.3	735.0	747.3

#### Economic Factors

Gross Domestic Product	11,242.4	13,225.1	16,652.5	19,363.4	22,941.5	26,777.7	28,514.3	30,582.9	32,466.7
Employment (000s of Workers)	1,032.0	1,092.1	1,109.1	1,127.1	1,142.5	1,158.1	1,173.2	1,184.4	1,198.5
Population (000s of Workers)	3,415.0	3,439.1	3,462.9	3,486.3	3,509.4	3,532.1	3,554.5	3,576.6	3,598.4

#### Venezuela (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	345.1	463.5	599.2	726.0	863.1	945.4	1,032.6	1,118.9	1,209.9
Computer Software	97.9	134.0	172.7	212.2	258.1	279.6	301.0	324.4	349.0
Computer Services	236.8	350.9	478.5	607.9	745.1	830.3	915.0	995.0	1,075.2
Communications	2,240.2	2,917.1	3,946.3	5,436.1	6,924.7	8,116.4	8,302.4	8,241.7	7,984.9
Total ICT Spending	2,920.0	3,865.5	5,196.7	6,982.3	8,791.0	10,171.8	10,550.9	10,680.0	10,619.1

#### Major ICT Segments

Communications	316.5	447.7	636.5	910.3	1,363.2	1,938.5	2,120.5	2,154.8	2,067.0
Construction	35.9	49.6	75.5	114.7	157.4	201.0	221.0	223.7	219.1
Educational Services	82.1	106.2	131.4	175.4	218.8	246.3	253.7	261.4	265.2
Energy and Utilities	180.6	252.8	374.2	477.6	607.0	720.6	770.7	803.9	809.6
Financial Services	97.3	154.3	211.5	301.6	390.4	447.9	492.3	533.2	571.1
Government	143.8	190.9	224.3	275.0	341.5	406.3	430.0	444.7	448.4
Healthcare	64.3	75.7	88.5	122.4	140.9	157.9	166.2	175.4	183.1



Hospitality, Hotels and Leisure	76.4	83.9	110.1	154.4	165.1	179.2	183.2	186.7	188.7
Manufacturing	133.4	195.5	248.6	320.1	416.0	456.2	477.3	495.8	507.5
Natural Resources	47.9	49.7	62.6	78.9	96.5	98.2	95.6	93.6	90.7
Services	122.8	146.5	175.5	201.0	242.4	272.4	278.7	284.7	286.7
Retail Trade	108.5	141.3	169.8	217.2	262.7	284.0	283.3	279.8	272.5
Transportation	172.8	247.9	308.8	410.3	632.8	910.8	1,030.4	1,052.0	1,040.6
Wholesale and Distribution	90.9	115.3	153.3	191.2	244.4	278.9	285.1	288.2	285.1
Consumer	1,246.8	1,608.2	2,225.8	3,032.0	3,511.9	3,573.6	3,462.9	3,402.1	3,383.9

#### Economic Factors

Gross Domestic Product	83,662.3	112,825.0	143,603.9	181,833.1	239,363.7	271,887.4	270,478.0	272,627.7	284,813.0
Employment (000s of Workers)	9,759.3	10,248.5	10,506.1	10,971.4	11,270.8	11,492.7	11,617.2	11,794.9	12,056.9
Population (000s of Workers)	25,816.0	26,282.0	26,749.0	27,216.0	27,684.0	28,150.0	28,615.0	29,076.0	29,535.0

#### Western Europe (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	107,863.6	122,123.0	130,528.9	139,609.3	149,133.1	157,770.8	167,676.6	175,235.3	182,794.5
Computer Software	71,811.9	84,313.7	91,659.6	100,668.4	109,915.8	115,862.1	121,844.9	129,300.4	139,392.1
Computer Services	164,378.0	187,094.5	198,866.9	212,608.7	225,920.4	234,426.0	242,781.2	254,476.9	271,585.9
Communications	380,583.5	434,115.3	450,210.0	474,549.2	545,151.4	612,351.3	625,846.3	620,808.3	611,349.3
Total ICT Spending	724,637.0	827,646.4	871,265.4	927,435.5	1,030,120.6	1,120,410.1	1,158,149.0	1,179,820.9	1,205,121.8

#### Major ICT Segments

Communications	79,606.3	89,252.9	97,150.1	104,422.8	115,833.8	128,995.4	134,396.8	137,470.0	139,017.7
Construction	11,067.6	10,530.9	11,575.0	13,547.4	15,729.0	17,048.1	17,251.4	17,030.7	16,815.6
Educational Services	12,017.0	14,113.6	14,639.4	15,901.0	17,542.7	19,349.6	20,415.0	21,408.5	22,544.7
Energy and Utilities	18,853.9	21,376.8	28,050.0	26,505.7	29,961.8	31,650.4	32,734.2	33,713.6	35,018.6
Financial Services	76,289.1	89,589.9	89,053.9	96,038.2	104,579.5	109,547.5	113,894.8	118,581.4	124,474.1
Government	52,247.2	58,488.6	57,645.7	62,419.8	65,644.0	69,836.1	71,718.5	73,501.4	75,949.6
Healthcare	41,868.3	47,277.3	48,510.1	58,394.2	58,154.4	63,638.5	67,266.6	70,966.5	75,330.4
Hospitality, Hotels and Leisure	25,196.2	24,226.4	30,305.0	39,751.1	36,681.2	39,201.3	40,753.9	42,260.1	44,207.0
Manufacturing	61,116.1	70,932.7	70,605.5	72,719.3	86,977.1	90,369.4	91,865.2	92,983.4	95,200.5
Natural Resources	6,127.0	6,092.6	6,896.8	8,168.0	9,848.3	10,574.8	10,795.4	10,974.2	11,167.1
Services	66,951.8	83,605.6	94,686.8	87,213.8	94,939.3	101,836.7	104,788.3	107,350.2	110,542.7
Retail Trade	30,794.6	33,234.7	28,148.9	30,219.8	33,543.4	34,948.5	35,279.7	35,437.4	35,875.7
Transportation	38,396.2	42,063.4	40,283.5	42,062.8	53,078.0	62,144.4	66,056.6	66,416.3	66,767.9
Wholesale and Distribution	17,958.4	18,452.1	20,330.7	19,180.8	22,428.4	24,283.9	24,657.8	24,636.7	24,645.2
Consumer	186,147.3	218,409.0	233,383.9	250,890.9	285,179.8	316,985.5	326,274.7	327,090.5	327,565.2

#### Economic Factors

Gross Domestic Product	11,598,780.0	13,339,810.0	13,887,440.0	14,771,450.0	16,966,760.0	19,404,080.0	19,584,520.0	19,834,760.0	20,050,990.0
Employment (000s of Workers)	194,108.7	195,864.1	198,092.7	200,904.2	204,053.9	206,177.3	207,833.5	209,398.9	210,662.4
Population (000s of Workers)	464,994.1	468,278.1	471,326.5	474,327.8	476,771.3	479,027.0	481,166.0	483,157.7	485,011.2

#### Austria (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	2,175.1	2,442.6	2,589.1	2,739.2	2,912.7	3,081.5	3,253.9	3,380.2	3,513.6
Computer Software	1,526.0	1,883.4	2,132.7	2,394.0	2,679.3	2,879.0	3,064.5	3,282.1	3,577.2
Computer Services	2,755.7	3,128.8	3,350.8	3,567.5	3,788.0	3,938.1	4,064.5	4,240.8	4,522.6
Communications	8,688.2	9,372.8	9,905.7	10,046.8	11,421.9	12,934.8	13,270.9	13,145.7	12,952.6
Total ICT Spending	15,144.9	16,827.6	17,978.3	18,747.6	20,801.9	22,833.4	23,653.8	24,048.9	24,565.9

#### Major ICT Segments

Communications	1,935.6	2,144.4	2,144.6	2,278.6	2,524.1	2,832.8	2,965.4	2,998.7	3,004.7
Construction	278.6	268.7	301.2	335.2	384.2	418.8	426.1	418.9	412.3
Educational Services	255.2	293.1	311.5	333.4	368.9	411.6	455.2	455.2	479.0
Energy and Utilities	423.6	488.1	646.5	613.7	694.0	736.6	762.6	782.3	812.0
Financial Services	1,296.3	1,532.7	1,553.3	1,687.5	1,822.8	1,934.3	2,018.5	2,106.6	2,224.9
Government	944.2	1,051.8	1,025.1	1,086.7	1,138.8	1,211.7	1,240.5	1,261.9	1,297.9
Healthcare	688.4	756.0	789.1	935.4	930.4	1,025.6	1,085.2	1,142.5	1,213.7
Hospitality, Hotels and Leisure	582.4	558.6	705.1	906.4	837.4	901.4	937.1	970.1	1,015.4
Manufacturing	1,308.0	1,528.4	1,572.1	1,631.3	1,969.2	2,077.3	2,130.1	2,167.4	2,231.4
Natural Resources	130.6	121.6	137.3	159.7	187.1	198.2	198.4	197.3	196.8
Services	1,187.2	1,463.2	1,682.6	1,530.0	1,665.1	1,804.1	1,866.5	1,917.2	1,986.4
Retail Trade	627.1	668.1	570.7	599.2	661.2	692.4	697.8	698.0	705.7
Transportation	985.0	1,048.5	952.1	969.3	1,216.2	1,440.6	1,550.1	1,554.4	1,563.7
Wholesale and Distribution	533.5	534.7	574.0	525.7	606.7	660.0	671.8	669.2	670.1

Consumer	3,969.0	4,369.7	5,013.1	5,155.5	5,795.7	6,487.8	6,668.4	6,709.2	6,751.9
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**Economic Factors**

Gross Domestic Product	255,650.6	293,176.6	305,104.8	323,992.2	373,090.7	430,149.0	430,339.3	432,074.7	436,041.4
Employment (000s of Workers)	3,673.8	3,676.6	3,737.3	3,812.9	3,915.8	3,970.6	4,010.4	4,034.2	4,053.4
Population (000s of Workers)	8,149.8	8,171.1	8,236.2	8,283.0	8,318.8	8,353.1	8,385.9	8,417.3	8,447.3

**Belgium  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	2,688.7	3,052.5	3,231.4	3,410.0	3,647.5	3,884.1	4,121.5	4,306.0	4,499.0
Computer Software	1,783.5	2,254.3	2,540.0	2,846.0	3,206.9	3,467.4	3,703.2	3,981.0	4,355.7
Computer Services	3,532.7	4,096.9	4,365.9	4,652.7	5,001.8	5,252.8	5,461.9	5,745.5	6,174.9
Communications	10,435.3	11,899.2	11,979.8	12,446.4	14,344.9	16,287.2	16,694.8	16,617.9	16,433.8
Total ICT Spending	18,440.2	21,303.0	22,117.0	23,355.0	26,201.1	28,891.4	29,981.4	30,650.5	31,463.2

**Major ICT Segments**

Communications	1,738.1	2,058.1	2,179.5	2,342.3	2,655.4	2,998.1	3,126.7	3,170.1	3,169.5
Construction	274.7	256.7	264.1	307.2	362.3	399.3	408.0	404.2	399.9
Educational Services	313.9	376.2	392.3	430.2	480.7	540.5	574.0	604.6	640.3
Energy and Utilities	483.3	556.7	746.7	705.8	790.4	842.5	875.0	903.2	942.6
Financial Services	1,628.6	2,002.1	1,997.9	2,189.0	2,412.9	2,589.0	2,729.1	2,876.4	3,065.0
Government	1,210.9	1,415.4	1,412.9	1,547.4	1,660.9	1,795.2	1,861.7	1,924.0	2,006.4
Healthcare	967.6	1,109.6	1,148.2	1,395.6	1,401.8	1,558.6	1,657.7	1,759.1	1,883.2
Hospitality, Hotels and Leisure	435.6	423.0	525.4	694.9	644.2	697.4	730.6	762.6	804.6
Manufacturing	1,459.2	1,748.6	1,724.8	1,798.2	2,175.1	2,286.2	2,336.8	2,380.2	2,456.0
Natural Resources	98.4	96.5	109.5	130.7	157.0	169.1	172.2	174.5	177.4
Services	1,743.1	2,188.2	2,477.9	2,311.0	2,560.5	2,811.3	2,926.5	3,025.2	3,141.3
Retail Trade	806.5	864.9	723.3	761.0	838.0	874.1	876.7	874.3	881.6
Transportation	1,096.0	1,247.1	1,165.1	1,201.5	1,557.8	1,861.6	2,003.3	2,021.5	2,035.3
Wholesale and Distribution	723.3	750.1	816.6	771.2	917.2	1,011.0	1,038.6	1,048.7	1,062.0
Consumer	5,461.0	6,209.7	6,432.8	6,768.9	7,587.1	8,457.6	8,664.6	8,721.8	8,798.3

**Economic Factors**

Gross Domestic Product	310,495.3	359,335.1	375,170.4	398,223.7	456,696.6	527,767.0	528,629.2	532,151.8	538,462.1
Employment (000s of Workers)	4,020.0	4,040.0	4,050.0	4,080.0	4,110.0	4,130.0	4,160.0	4,180.0	4,200.0
Population (000s of Workers)	10,378.9	10,399.7	10,398.0	10,430.3	10,459.1	10,469.5	10,480.0	10,490.5	10,501.0

**Denmark  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	2,059.7	2,315.9	2,492.2	2,671.9	2,837.5	3,019.4	3,228.1	3,403.4	3,575.0
Computer Software	1,295.1	1,592.3	1,798.7	2,030.2	2,250.2	2,422.4	2,585.3	2,779.6	3,038.7
Computer Services	2,859.1	3,268.5	3,529.0	3,832.3	4,083.8	4,291.3	4,475.5	4,721.2	5,082.4
Communications	6,288.2	7,092.4	7,169.1	7,810.7	9,032.0	10,239.0	10,534.8	10,454.9	10,321.8
Total ICT Spending	12,502.1	14,269.2	14,989.0	16,345.1	18,203.5	19,972.1	20,823.8	21,359.1	22,017.8

**Major ICT Segments**

Communications	1,364.2	1,499.4	1,570.3	1,841.1	2,111.1	2,407.5	2,534.1	2,601.1	2,640.2
Construction	184.9	163.8	176.3	222.0	263.5	288.4	296.0	294.9	294.4
Educational Services	250.2	299.8	313.6	348.9	385.2	429.3	458.2	485.1	518.3
Energy and Utilities	322.2	366.9	487.2	484.5	554.4	593.4	618.5	639.9	667.6
Financial Services	1,101.7	1,291.0	1,290.6	1,406.9	1,527.2	1,613.1	1,685.2	1,762.6	1,864.3
Government	970.3	1,109.3	1,083.6	1,191.4	1,255.1	1,341.1	1,389.1	1,432.1	1,492.4
Healthcare	1,022.6	1,157.4	1,193.9	1,467.9	1,452.1	1,599.5	1,701.9	1,804.3	1,932.1
Hospitality, Hotels and Leisure	353.5	339.7	442.6	602.9	552.6	596.3	627.9	658.5	698.5
Manufacturing	856.9	998.5	989.4	1,025.7	1,237.7	1,293.0	1,330.2	1,362.7	1,413.6
Natural Resources	129.7	126.4	150.0	193.7	233.8	250.3	256.0	261.2	267.5
Services	1,069.9	1,379.5	1,611.7	1,495.5	1,634.1	1,772.8	1,848.8	1,916.6	2,002.8
Retail Trade	446.0	476.3	403.4	444.2	494.9	518.4	526.8	531.5	542.2
Transportation	983.8	1,048.4	953.0	1,073.6	1,413.7	1,688.7	1,822.6	1,850.9	1,882.5
Wholesale and Distribution	455.1	462.4	511.7	490.5	586.6	643.4	664.2	672.0	682.2
Consumer	2,991.1	3,550.3	3,811.7	4,056.1	4,501.3	4,936.8	5,064.5	5,085.7	5,119.3

**Economic Factors**

Gross Domestic Product	213,114.5	243,799.0	258,761.3	276,496.5	312,407.8	360,126.7	361,591.9	363,665.1	368,781.1
Employment (000s of Workers)	2,706.3	2,706.3	2,725.3	2,760.7	2,791.1	2,799.4	2,802.2	2,805.0	2,807.8
Population (000s of Workers)	5,387.9	5,402.9	5,417.0	5,430.0	5,444.4	5,453.1	5,461.8	5,467.3	5,472.7

<b>Finland</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,347.6	1,519.7	1,600.0	1,690.8	1,822.3	1,933.5	2,051.9	2,147.5	2,245.3
Computer Software	1,034.5	1,296.4	1,464.5	1,642.4	1,856.0	1,999.4	2,132.2	2,288.8	2,499.2
Computer Services	1,756.4	2,039.0	2,194.9	2,364.4	2,569.2	2,703.5	2,818.6	2,969.5	3,193.6
Communications	5,117.9	5,806.4	5,303.0	5,587.5	6,356.8	7,140.7	7,230.6	7,154.7	7,048.7
Total ICT Spending	9,256.3	10,661.5	10,562.4	11,285.2	12,604.4	13,777.0	14,233.2	14,560.5	14,986.8
<b>Major ICT Segments</b>									
Communications	982.0	1,084.6	1,083.0	1,173.7	1,308.5	1,473.6	1,537.4	1,575.7	1,599.3
Construction	145.2	135.2	138.7	165.4	195.7	213.3	215.2	212.9	211.2
Educational Services	174.4	207.9	205.4	225.7	250.4	280.2	297.0	313.6	333.1
Energy and Utilities	226.8	256.7	320.8	310.1	348.3	368.6	380.6	391.0	406.3
Financial Services	436.3	546.5	537.8	599.2	668.1	716.7	755.3	796.7	849.8
Government	561.8	655.7	650.7	710.5	759.1	821.1	855.6	892.7	941.5
Healthcare	586.3	668.7	666.0	810.2	805.3	886.6	937.5	991.2	1,059.0
Hospitality, Hotels and Leisure	243.3	235.5	286.8	376.7	346.6	372.2	386.6	401.2	421.6
Manufacturing	1,158.9	1,335.4	1,279.7	1,356.2	1,627.0	1,691.2	1,725.2	1,754.4	1,809.8
Natural Resources	119.2	116.7	121.5	141.2	168.0	178.8	179.7	180.0	181.1
Services	773.7	1,011.3	1,157.9	1,063.5	1,170.2	1,275.6	1,332.1	1,390.1	1,463.8
Retail Trade	302.8	331.7	272.3	297.7	335.4	354.7	360.6	365.0	372.9
Transportation	492.4	520.2	456.1	473.8	613.1	721.2	762.5	766.5	770.6
Wholesale and Distribution	263.8	274.2	276.5	258.4	309.6	340.8	349.8	355.0	361.8
Consumer	2,789.8	3,281.2	3,109.3	3,322.7	3,699.1	4,082.6	4,158.4	4,174.7	4,204.9
<b>Economic Factors</b>									
Gross Domestic Product	166,122.4	190,589.3	196,556.5	211,201.3	245,420.6	286,451.8	289,196.9	291,831.3	295,546.5
Employment (000s of Workers)	2,364.9	2,364.7	2,400.8	2,443.5	2,468.4	2,478.6	2,494.7	2,505.5	2,515.8
Population (000s of Workers)	5,202.9	5,210.7	5,218.0	5,225.3	5,232.3	5,239.3	5,244.3	5,250.3	5,256.3

<b>France</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	16,455.3	18,527.3	19,619.4	20,669.6	21,940.0	23,241.8	24,601.2	25,707.3	26,866.9
Computer Software	10,821.5	12,417.1	13,238.5	14,093.5	15,136.0	15,799.0	16,389.9	17,195.6	18,440.2
Computer Services	32,149.4	36,401.7	38,578.4	40,510.3	42,620.4	44,026.2	45,199.5	47,002.3	50,031.0
Communications	47,646.9	55,284.0	56,415.2	60,252.9	67,477.4	76,120.8	77,897.1	77,429.3	76,884.9
Total ICT Spending	107,073.0	122,630.0	127,851.5	135,526.4	147,173.8	159,187.8	164,087.6	167,334.4	172,223.0
<b>Major ICT Segments</b>									
Communications	10,407.1	11,821.3	12,640.1	13,797.1	15,067.6	17,324.2	18,556.3	19,310.2	19,977.6
Construction	1,454.2	1,322.0	1,426.1	1,773.2	2,042.8	2,228.8	2,263.5	2,243.5	2,241.3
Educational Services	1,964.7	2,276.8	2,293.7	2,470.4	2,639.8	2,873.5	2,993.9	3,107.5	3,267.8
Energy and Utilities	2,869.9	3,158.2	4,046.2	3,695.1	4,114.6	4,310.4	4,434.0	4,559.2	4,760.8
Financial Services	12,442.7	14,407.3	14,116.1	15,058.2	16,111.6	16,746.0	17,195.3	17,711.6	18,521.4
Government	9,955.4	11,298.0	11,015.5	11,877.1	12,289.2	13,001.7	13,281.6	13,552.1	14,027.6
Healthcare	6,555.6	7,278.7	7,296.3	8,748.2	8,412.2	9,076.2	9,447.5	9,838.0	10,408.3
Hospitality, Hotels and Leisure	3,539.7	3,315.1	4,229.2	5,602.8	5,045.6	5,375.5	5,576.3	5,787.9	6,102.8
Manufacturing	9,975.3	11,336.0	11,136.2	11,190.4	13,155.2	13,458.6	13,574.2	13,688.4	14,062.3
Natural Resources	1,163.8	1,086.4	1,246.7	1,493.0	1,781.4	1,887.2	1,905.8	1,922.7	1,955.8
Services	11,992.0	15,160.5	17,423.9	15,953.0	17,065.5	18,309.2	18,809.3	19,286.6	20,036.1
Retail Trade	3,917.4	4,191.6	3,440.6	3,773.8	4,205.1	4,399.6	4,474.0	4,537.0	4,675.8
Transportation	5,061.5	5,589.5	4,966.9	5,273.8	6,522.6	7,773.8	8,378.3	8,472.6	8,623.3
Wholesale and Distribution	2,234.5	2,241.9	2,445.9	2,259.6	2,605.5	2,783.4	2,802.2	2,793.6	2,817.7
Consumer	23,539.1	28,146.7	30,128.2	32,560.8	36,115.2	39,639.7	40,395.4	40,523.6	40,744.3
<b>Economic Factors</b>									
Gross Domestic Product	1,804,554.0	2,060,293.0	2,131,736.0	2,252,654.0	2,558,513.0	2,948,640.0	2,956,575.0	2,958,110.0	3,010,833.0
Employment (000s of Workers)	24,950.3	24,976.5	25,089.0	25,296.7	25,546.1	25,750.5	25,957.8	26,195.2	26,382.3
Population (000s of Workers)	60,244.7	60,617.9	60,968.8	61,329.6	61,647.6	61,811.3	61,984.4	62,151.7	62,307.1

<b>Germany</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									

Computer Hardware	23,992.2	27,072.0	28,543.2	29,816.8	31,660.3	33,120.3	34,853.3	36,118.0	37,521.0
Computer Software	15,890.9	18,127.7	19,191.4	20,253.7	21,714.6	22,476.0	23,190.5	24,183.1	25,739.2
Computer Services	36,124.0	40,707.8	42,643.0	44,119.0	46,481.7	47,648.9	48,597.2	50,168.8	52,978.0
Communications	72,617.0	83,405.9	85,951.7	91,360.6	105,791.9	119,614.8	122,232.3	120,331.0	117,126.7
Total ICT Spending	148,624.1	169,313.4	176,329.2	185,550.1	205,648.5	222,859.9	228,873.4	230,800.8	233,365.0

#### Major ICT Segments

Communications	14,121.5	15,130.3	16,135.5	17,807.7	19,369.8	21,127.6	21,799.8	21,877.8	21,838.7
Construction	1,702.3	1,496.3	1,505.7	1,830.7	2,153.5	2,343.0	2,365.8	2,311.8	2,252.7
Educational Services	2,257.7	2,506.8	2,527.6	2,679.8	2,919.1	3,209.2	3,348.5	3,459.9	3,590.3
Energy and Utilities	3,645.7	4,257.8	5,686.1	5,381.0	6,064.0	6,401.6	6,610.5	6,777.8	7,030.1
Financial Services	16,594.7	19,010.0	18,361.4	19,254.5	20,464.3	21,239.8	21,693.2	22,136.7	22,855.5
Government	9,955.7	11,050.2	10,679.6	11,268.2	11,580.2	12,063.6	12,115.5	12,118.3	12,254.4
Healthcare	8,790.4	9,535.0	9,534.5	11,254.8	11,091.8	12,095.6	12,667.8	13,203.9	13,849.7
Hospitality, Hotels and Leisure	4,492.5	4,162.0	5,182.0	6,787.8	6,094.4	6,450.8	6,654.2	6,844.1	7,117.3
Manufacturing	15,976.4	18,631.3	18,715.7	19,368.6	23,345.5	24,322.2	24,665.3	24,800.6	25,205.4
Natural Resources	798.6	791.0	861.7	1,027.3	1,229.0	1,309.4	1,323.7	1,327.6	1,335.6
Services	15,881.8	20,093.0	22,823.1	20,747.5	22,474.8	24,115.9	24,686.3	25,029.5	25,530.9
Retail Trade	6,366.9	6,816.5	5,712.2	6,124.9	6,730.3	7,008.1	7,039.8	7,011.2	7,044.3
Transportation	6,152.4	6,570.8	6,322.2	6,856.5	8,647.7	10,016.3	10,580.7	10,448.5	10,320.4
Wholesale and Distribution	3,335.5	3,435.3	4,057.1	3,879.6	4,575.3	5,004.9	5,081.2	5,032.8	4,978.8
Consumer	38,552.0	45,827.2	48,224.8	51,281.2	58,908.8	66,151.9	68,241.1	68,420.5	68,160.8

#### Economic Factors

Gross Domestic Product	2,450,254.0	2,738,509.0	2,784,155.0	2,917,838.0	3,339,803.0	3,831,532.0	3,821,216.0	3,805,917.0	3,809,579.0
Employment (000s of Workers)	38,723.4	38,873.3	38,846.7	39,087.0	39,743.3	40,019.2	40,197.8	40,325.6	40,445.7
Population (000s of Workers)	82,520.0	82,501.0	82,464.5	82,365.5	82,244.6	82,152.6	82,081.6	82,046.6	82,024.6

### Greece (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,202.2	1,385.4	1,522.6	1,805.7	1,930.9	2,089.8	2,252.0	2,388.1	2,529.4
Computer Software	560.9	707.0	817.9	1,056.7	1,170.8	1,280.8	1,379.1	1,492.5	1,642.9
Computer Services	821.3	970.3	1,071.4	1,368.4	1,457.6	1,559.6	1,642.1	1,744.6	1,893.5
Communications	8,570.6	10,509.8	10,304.5	10,628.3	12,358.0	14,146.6	14,793.4	14,894.8	14,663.3
Total ICT Spending	11,154.9	13,572.5	13,716.3	14,859.0	16,917.3	19,076.8	20,066.6	20,520.1	20,729.1

#### Major ICT Segments

Communications	1,202.9	1,630.4	1,686.3	1,729.0	2,005.3	2,264.0	2,470.5	2,616.1	2,575.5
Construction	295.3	325.8	331.1	360.9	417.6	462.3	478.0	477.1	464.6
Educational Services	163.8	188.1	191.1	222.9	257.5	296.6	317.8	334.9	350.7
Energy and Utilities	156.6	183.6	239.2	233.0	269.4	289.6	303.3	314.2	325.3
Financial Services	477.7	580.8	600.3	678.8	762.2	839.4	888.6	930.6	981.0
Government	760.7	979.7	975.0	1,178.4	1,311.1	1,458.3	1,548.9	1,619.1	1,675.1
Healthcare	394.8	440.2	446.7	596.8	624.7	710.0	765.0	813.4	864.5
Hospitality, Hotels and Leisure	540.0	613.3	683.7	827.9	825.9	911.3	946.6	970.2	993.6
Manufacturing	432.3	504.4	491.5	504.4	595.0	637.7	651.1	655.2	660.4
Natural Resources	197.7	206.0	209.3	221.3	255.9	275.4	278.5	277.6	275.7
Services	542.7	691.1	746.0	808.0	894.6	985.8	1,030.2	1,061.7	1,092.6
Retail Trade	592.3	654.2	583.3	599.6	666.3	715.8	724.3	716.8	705.1
Transportation	605.2	784.3	805.8	833.4	1,071.4	1,297.5	1,455.9	1,521.4	1,521.3
Wholesale and Distribution	250.8	270.5	270.2	261.7	304.8	341.2	352.7	354.7	351.5
Consumer	4,542.1	5,520.2	5,456.8	5,802.9	6,655.6	7,591.7	7,855.3	7,856.9	7,892.1

#### Economic Factors

Gross Domestic Product	222,325.0	264,391.8	283,473.5	308,785.1	360,975.8	424,367.4	433,541.2	443,288.2	453,840.6
Employment (000s of Workers)	4,274.5	4,313.1	4,369.0	4,452.3	4,502.5	4,547.6	4,582.6	4,613.4	4,636.1
Population (000s of Workers)	11,139.9	11,200.0	11,248.4	11,288.5	11,215.0	11,222.0	11,228.0	11,231.0	11,233.0

### Ireland (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,293.3	1,481.0	1,568.0	1,705.2	1,878.1	2,016.4	2,164.7	2,259.2	2,357.0
Computer Software	812.7	1,051.6	1,186.8	1,385.9	1,613.4	1,764.0	1,911.1	2,073.7	2,287.4
Computer Services	1,129.3	1,326.0	1,416.9	1,576.7	1,735.6	1,843.8	1,943.8	2,064.9	2,240.0
Communications	6,090.9	7,480.0	8,231.7	8,843.9	10,051.4	11,313.2	11,540.2	11,513.5	11,223.7
Total ICT Spending	9,326.2	11,338.6	12,403.4	13,511.7	15,278.6	16,937.4	17,559.7	17,911.3	18,108.0

#### Major ICT Segments

Communications	1,438.0	1,783.3	2,114.7	2,307.2	2,470.5	2,652.6	2,673.5	2,709.2	2,627.3
Construction	200.6	241.4	382.9	446.0	501.9	552.3	565.1	563.0	550.9
Educational Services	159.1	200.5	216.2	242.3	277.1	312.7	331.4	348.9	365.7
Energy and Utilities	82.5	94.8	124.6	121.0	137.0	145.2	149.3	153.1	156.8
Financial Services	934.8	1,159.5	1,220.1	1,363.7	1,519.5	1,652.2	1,760.3	1,870.5	2,001.3
Government	370.4	465.2	485.4	524.1	560.5	606.8	628.8	648.2	665.7
Healthcare	491.8	594.6	633.0	775.8	820.4	927.1	992.7	1,054.2	1,117.2
Hospitality, Hotels and Leisure	186.2	188.7	230.8	295.7	283.2	307.9	320.2	331.4	344.0
Manufacturing	1,235.6	1,471.3	1,508.4	1,599.9	1,942.5	2,086.9	2,155.4	2,210.3	2,275.9
Natural Resources	98.2	100.8	111.4	128.6	144.4	151.9	150.3	148.0	144.8
Services	615.2	805.9	925.9	921.2	1,033.0	1,151.2	1,197.3	1,233.8	1,261.8
Retail Trade	275.4	309.1	280.6	299.5	330.5	349.9	351.0	347.6	343.5
Transportation	582.1	698.6	774.1	814.1	961.2	1,109.7	1,166.0	1,175.8	1,148.0
Wholesale and Distribution	212.0	242.2	274.5	275.2	317.8	353.1	362.5	365.1	362.4
Consumer	2,444.4	2,982.8	3,120.5	3,397.3	3,979.0	4,577.9	4,755.9	4,752.2	4,742.8

#### Economic Factors

Gross Domestic Product	157,725.9	184,686.7	200,776.9	219,399.3	256,746.7	301,144.6	309,234.2	317,037.3	324,668.1
Employment (000s of Workers)	1,810.7	1,865.0	1,951.9	2,038.6	2,099.8	2,136.5	2,174.5	2,193.0	2,204.5
Population (000s of Workers)	3,978.9	4,043.8	4,096.8	4,136.8	4,166.8	4,186.7	4,206.7	4,216.7	4,226.7

#### Italy (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	11,534.5	12,912.0	13,561.2	14,324.3	15,253.0	16,107.4	17,025.7	17,549.0	18,146.7
Computer Software	6,841.4	7,826.9	8,313.3	8,981.3	9,734.3	10,210.0	10,635.2	11,171.8	11,981.9
Computer Services	16,662.1	18,856.0	19,845.1	21,181.7	22,503.3	23,408.1	24,156.4	25,221.2	26,922.2
Communications	51,958.1	61,468.0	61,981.7	65,186.3	74,634.3	83,229.9	83,900.6	83,145.0	82,098.2
Total ICT Spending	86,996.1	101,062.9	103,701.3	109,673.7	122,124.8	132,955.3	135,717.8	137,086.8	139,149.0

#### Major ICT Segments

Communications	8,052.2	9,111.4	9,267.2	9,945.4	11,134.8	12,409.9	12,743.1	12,974.4	13,020.3
Construction	1,254.7	1,306.5	1,391.9	1,584.8	1,821.9	1,968.1	1,966.8	1,927.6	1,889.2
Educational Services	1,360.7	1,629.2	1,686.2	1,820.3	2,033.1	2,254.2	2,345.3	2,428.9	2,528.9
Energy and Utilities	2,118.7	2,397.4	3,098.8	2,898.0	3,293.2	3,488.9	3,586.2	3,672.0	3,795.2
Financial Services	8,217.0	9,334.6	9,103.3	9,547.7	10,203.4	10,639.0	10,899.5	11,207.2	11,673.3
Government	4,949.5	5,826.5	5,643.2	5,965.2	6,308.1	6,711.7	6,799.8	6,896.6	7,063.9
Healthcare	4,586.0	5,314.9	5,436.5	6,370.2	6,464.7	7,119.9	7,450.2	7,801.1	8,230.1
Hospitality, Hotels and Leisure	3,414.3	3,323.1	4,051.6	5,220.2	4,887.8	5,244.2	5,402.7	5,561.8	5,791.1
Manufacturing	7,532.1	8,746.4	8,621.5	8,830.9	10,349.1	10,692.0	10,688.9	10,688.1	10,826.0
Natural Resources	632.5	668.8	724.3	831.7	983.9	1,045.4	1,046.1	1,042.9	1,044.3
Services	7,980.3	9,700.3	10,229.8	9,490.2	10,345.2	11,118.7	11,288.0	11,460.8	11,737.5
Retail Trade	4,355.2	4,709.2	3,957.3	4,159.3	4,556.3	4,727.0	4,695.8	4,657.0	4,668.5
Transportation	5,768.9	6,359.6	5,769.8	5,921.3	7,277.2	8,429.0	8,789.6	8,796.1	8,808.6
Wholesale and Distribution	2,323.1	2,420.3	2,531.6	2,385.9	2,724.4	2,918.5	2,904.3	2,869.2	2,845.5
Consumer	24,450.7	30,214.9	32,188.2	34,702.4	39,741.8	44,188.7	45,111.5	45,103.1	45,226.6

#### Economic Factors

Gross Domestic Product	1,511,042.0	1,726,162.0	1,768,540.0	1,854,650.0	2,113,095.0	2,405,359.0	2,404,190.0	2,414,570.0	2,433,338.0
Employment (000s of Workers)	22,244.1	22,406.3	22,585.8	22,978.0	23,139.0	23,274.9	23,370.6	23,461.5	23,505.6
Population (000s of Workers)	57,888.2	58,462.4	58,751.8	59,131.4	59,378.8	59,497.5	59,557.0	59,557.0	59,491.5

#### Netherlands (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	5,122.4	5,754.1	6,161.0	6,557.5	6,943.1	7,326.7	7,753.6	8,067.6	8,397.9
Computer Software	4,648.3	5,626.6	6,246.7	7,006.4	7,730.7	8,269.0	8,771.3	9,378.9	10,201.3
Computer Services	7,364.1	8,480.6	9,177.3	9,943.7	10,603.2	11,138.7	11,597.8	12,213.8	13,124.1
Communications	18,193.2	20,809.2	20,989.7	22,520.0	25,256.8	28,242.5	28,615.4	28,213.9	27,812.0
Total ICT Spending	35,328.0	40,670.6	42,574.7	46,027.6	50,533.7	54,976.9	56,738.1	57,874.2	59,535.3

#### Major ICT Segments

Communications	3,423.5	3,693.7	3,887.7	4,401.6	4,669.0	5,113.5	5,313.5	5,426.2	5,534.6
Construction	579.9	540.0	577.9	701.2	805.8	868.9	872.0	859.2	853.0
Educational Services	525.6	630.3	656.9	726.3	800.7	890.6	943.9	994.2	1,056.3
Energy and Utilities	1,270.0	1,412.4	1,808.2	1,707.9	1,908.8	1,992.3	2,034.5	2,073.4	2,140.5
Financial Services	3,729.5	4,520.8	4,583.2	5,058.8	5,563.1	5,939.0	6,236.1	6,552.0	6,958.0
Government	3,137.4	3,627.7	3,627.0	4,011.5	4,230.5	4,538.1	4,700.6	4,866.7	5,099.8

Healthcare	2,261.3	2,578.0	2,648.1	3,224.7	3,205.0	3,530.6	3,732.5	3,941.6	4,207.5
Hospitality, Hotels and Leisure	1,084.8	1,046.8	1,326.5	1,789.1	1,651.1	1,784.8	1,875.7	1,968.8	2,092.2
Manufacturing	2,562.0	2,986.9	2,950.5	3,022.6	3,602.6	3,735.4	3,784.0	3,827.0	3,933.1
Natural Resources	350.6	342.0	388.1	469.7	562.3	601.2	610.6	618.8	630.6
Services	3,166.6	3,937.9	4,417.7	4,157.6	4,529.2	4,918.2	5,070.2	5,201.1	5,390.8
Retail Trade	1,222.9	1,315.0	1,093.6	1,186.8	1,308.8	1,362.7	1,368.8	1,371.7	1,392.9
Transportation	1,594.4	1,658.3	1,496.3	1,634.0	2,007.7	2,312.1	2,429.9	2,425.7	2,431.6
Wholesale and Distribution	1,234.5	1,278.4	1,379.4	1,312.8	1,515.9	1,636.6	1,652.3	1,646.8	1,654.1
Consumer	9,185.1	11,102.4	11,733.8	12,622.9	14,173.0	15,752.9	16,113.6	16,101.0	16,160.2

#### Economic Factors

Gross Domestic Product	539,277.6	610,376.8	632,281.5	670,976.3	765,896.7	882,060.2	881,813.0	885,245.8	893,066.7
Employment (000s of Workers)	7,360.0	7,290.0	7,280.0	7,380.0	7,450.0	7,470.0	7,500.0	7,520.0	7,540.0
Population (000s of Workers)	16,148.1	16,226.2	16,327.7	16,379.0	16,390.0	16,400.0	16,420.0	16,440.0	16,460.0

#### Norway (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,765.4	2,002.9	2,282.0	2,432.9	2,619.4	2,822.1	3,004.9	3,151.5	3,293.9
Computer Software	1,064.4	1,365.0	1,669.9	1,906.2	2,167.4	2,388.4	2,561.0	2,761.5	3,027.6
Computer Services	2,291.8	2,691.2	3,121.5	3,413.5	3,719.2	4,006.5	4,200.0	4,448.3	4,808.2
Communications	5,574.1	6,339.8	6,979.9	7,397.1	8,712.9	10,246.9	10,251.6	10,000.2	9,814.6
Total ICT Spending	10,695.6	12,399.0	14,053.2	15,149.7	17,218.9	19,463.8	20,017.4	20,361.6	20,944.3

#### Major ICT Segments

Communications	1,463.9	1,716.4	2,043.2	2,250.0	2,611.9	3,029.6	3,087.4	3,088.5	3,117.6
Construction	150.4	153.4	188.7	231.1	281.6	321.1	324.0	318.7	317.3
Educational Services	198.6	241.1	267.4	285.1	323.9	374.3	398.3	421.4	451.5
Energy and Utilities	761.3	898.0	1,311.8	1,377.2	1,573.6	1,729.0	1,781.4	1,821.9	1,887.5
Financial Services	676.4	840.3	906.2	1,039.2	1,167.7	1,282.0	1,357.1	1,437.7	1,541.2
Government	712.3	836.2	874.8	963.1	1,048.8	1,155.8	1,193.1	1,230.0	1,286.2
Healthcare	787.2	905.7	991.1	1,164.2	1,183.4	1,348.0	1,434.8	1,523.0	1,636.5
Hospitality, Hotels and Leisure	267.1	256.6	332.5	436.5	404.0	441.9	459.7	478.0	503.9
Manufacturing	586.8	684.0	711.1	747.8	912.4	977.0	994.5	1,011.2	1,045.2
Natural Resources	87.7	83.3	96.8	116.5	139.1	151.2	151.8	151.8	152.8
Services	874.7	1,128.3	1,377.4	1,280.6	1,433.2	1,609.9	1,671.6	1,731.1	1,816.0
Retail Trade	392.6	420.9	366.2	399.1	453.7	488.8	492.1	493.4	502.0
Transportation	887.8	977.5	988.2	1,035.8	1,371.7	1,672.9	1,742.8	1,721.6	1,734.0
Wholesale and Distribution	256.9	259.6	296.2	278.6	336.7	381.8	388.9	391.9	399.5
Consumer	2,591.9	2,997.6	3,301.5	3,545.1	3,977.2	4,500.6	4,540.0	4,541.4	4,553.3

#### Economic Factors

Gross Domestic Product	225,298.3	259,489.3	302,669.2	337,250.9	387,189.4	467,686.6	465,477.7	466,825.0	469,623.6
Employment (000s of Workers)	2,268.5	2,275.4	2,289.1	2,362.5	2,437.9	2,498.7	2,528.4	2,552.9	2,567.8
Population (000s of Workers)	4,577.2	4,586.2	4,596.2	4,600.2	4,609.2	4,617.2	4,624.2	4,630.2	4,635.2

#### Portugal (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,206.0	1,343.4	1,426.2	1,520.9	1,611.6	1,714.3	1,819.2	1,898.9	1,983.1
Computer Software	631.5	767.0	861.2	975.3	1,083.0	1,171.3	1,249.4	1,341.0	1,465.7
Computer Services	873.7	979.1	1,044.9	1,129.9	1,200.2	1,266.8	1,318.3	1,386.8	1,492.4
Communications	6,693.8	7,793.5	7,630.2	7,906.2	8,753.8	9,837.2	9,988.1	9,908.9	9,797.4
Total ICT Spending	9,405.1	10,883.0	10,962.6	11,532.3	12,648.5	13,989.5	14,374.9	14,535.7	14,738.5

#### Major ICT Segments

Communications	1,269.7	1,400.7	1,339.6	1,423.3	1,495.6	1,694.5	1,763.1	1,798.2	1,798.4
Construction	216.6	218.8	214.6	229.2	252.1	274.7	275.9	271.4	267.6
Educational Services	175.1	209.1	214.5	232.9	260.9	295.7	311.7	325.9	341.5
Energy and Utilities	200.7	217.1	296.7	288.7	320.2	345.4	361.2	374.1	389.8
Financial Services	528.5	630.3	630.2	674.2	745.6	810.1	852.8	893.6	946.1
Government	590.2	681.5	657.3	702.7	738.4	797.7	817.9	835.6	859.0
Healthcare	408.7	471.0	476.1	557.9	572.4	642.6	680.7	716.9	759.2
Hospitality, Hotels and Leisure	260.7	264.5	309.2	383.6	364.2	396.6	409.8	420.4	435.4
Manufacturing	570.0	656.9	643.8	660.8	777.7	820.2	832.3	838.4	852.7
Natural Resources	92.9	93.9	99.3	111.4	129.2	138.7	139.2	138.4	138.0
Services	557.2	682.0	719.6	693.5	757.2	836.1	862.0	880.3	902.8
Retail Trade	357.1	396.2	344.5	357.6	387.9	409.8	408.8	404.2	403.1
Transportation	542.3	583.5	513.1	523.4	604.1	721.8	769.2	772.2	772.2

Wholesale and Distribution	311.0	340.1	345.8	336.7	378.8	416.7	423.2	421.8	420.7
Consumer	3,324.4	4,037.4	4,158.3	4,356.4	4,864.4	5,388.9	5,467.3	5,444.4	5,452.1

#### Economic Factors

Gross Domestic Product	156,713.9	179,126.3	184,941.5	194,831.2	223,145.5	258,632.4	261,119.6	264,333.0	269,190.4
Employment (000s of Workers)	5,083.6	5,087.0	5,094.0	5,142.8	5,190.0	5,220.2	5,246.3	5,270.5	5,293.6
Population (000s of Workers)	10,386.4	10,441.4	10,494.5	10,545.0	10,592.7	10,636.9	10,676.9	10,712.3	10,742.5

#### Spain (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	5,901.1	6,715.3	7,261.8	7,999.6	8,564.5	9,166.0	9,813.3	10,280.0	10,768.2
Computer Software	3,508.4	4,305.1	4,920.0	5,703.7	6,348.6	6,858.5	7,319.1	7,845.8	8,565.9
Computer Services	5,316.0	6,104.9	6,672.3	7,455.6	7,960.9	8,404.1	8,760.8	9,211.4	9,907.0
Communications	38,566.6	39,845.3	43,744.8	48,297.8	55,964.3	63,829.0	64,442.1	63,157.9	62,197.9
Total ICT Spending	53,292.1	56,970.5	62,598.8	69,456.7	78,838.3	88,257.7	90,335.3	90,495.1	91,438.9

#### Major ICT Segments

Communications	6,945.0	8,274.1	8,911.8	9,973.2	11,434.2	13,012.5	12,930.3	12,608.4	12,386.7
Construction	1,679.7	1,672.7	1,938.8	2,248.2	2,602.8	2,896.1	2,902.5	2,815.9	2,756.3
Educational Services	760.1	837.5	926.3	1,044.5	1,201.5	1,372.9	1,439.8	1,490.3	1,551.8
Energy and Utilities	916.2	1,056.8	1,412.1	1,382.4	1,591.3	1,710.1	1,757.4	1,788.3	1,843.7
Financial Services	2,817.4	3,410.2	3,560.6	4,012.3	4,445.7	4,815.4	5,031.5	5,232.1	5,509.3
Government	2,689.3	3,163.5	3,277.6	3,614.3	3,972.9	4,378.8	4,484.4	4,547.9	4,660.8
Healthcare	2,076.2	2,270.3	2,474.9	3,005.4	3,182.2	3,611.8	3,823.7	4,005.5	4,232.7
Hospitality, Hotels and Leisure	2,511.0	2,457.7	3,025.9	3,813.9	3,707.5	4,047.9	4,147.9	4,203.1	4,311.5
Manufacturing	3,749.1	4,170.0	4,272.7	4,602.9	5,479.5	5,834.2	5,892.7	5,888.3	5,959.8
Natural Resources	580.5	509.7	567.6	666.7	783.3	840.0	840.7	831.6	825.9
Services	3,576.1	4,055.9	4,680.3	4,631.3	5,180.4	5,731.5	5,845.5	5,887.9	5,990.2
Retail Trade	1,980.5	2,078.7	1,905.9	2,044.5	2,268.4	2,411.0	2,389.9	2,336.2	2,311.8
Transportation	3,578.7	4,033.3	4,146.3	4,515.8	5,656.3	6,785.8	6,994.2	6,794.5	6,735.2
Wholesale and Distribution	955.5	979.0	1,107.1	1,129.2	1,310.3	1,451.6	1,455.1	1,425.8	1,409.0
Consumer	18,476.8	18,001.2	20,391.1	22,771.8	26,021.9	29,357.8	30,399.7	30,639.3	30,954.1

#### Economic Factors

Gross Domestic Product	885,365.8	1,045,270.0	1,128,708.0	1,231,993.0	1,438,580.0	1,671,067.0	1,687,609.0	1,699,317.0	1,726,625.0
Employment (000s of Workers)	17,296.0	17,970.9	18,973.6	19,751.6	20,383.6	20,832.0	21,129.9	21,341.6	21,489.4
Population (000s of Workers)	41,870.0	42,560.0	43,220.0	43,825.1	44,307.2	44,750.2	45,108.2	45,378.9	45,605.8

#### Sweden (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	3,365.7	3,821.0	4,025.9	4,248.3	4,493.0	4,770.7	5,079.9	5,322.7	5,555.7
Computer Software	2,361.4	2,883.9	3,168.1	3,506.5	3,847.2	4,106.7	4,366.7	4,681.4	5,101.6
Computer Services	6,389.3	7,401.3	7,881.4	8,425.3	8,936.6	9,338.5	9,736.7	10,271.1	11,047.9
Communications	8,721.7	9,461.1	9,367.3	9,846.2	11,641.0	13,479.3	14,052.4	14,012.1	13,824.0
Total ICT Spending	20,838.0	23,567.3	24,442.7	26,026.3	28,917.8	31,695.2	33,235.7	34,287.4	35,529.3

#### Major ICT Segments

Communications	2,321.4	2,621.8	2,941.7	3,282.6	3,758.3	4,237.0	4,469.8	4,618.8	4,707.1
Construction	182.0	149.8	162.1	203.7	247.3	270.9	277.6	275.7	274.5
Educational Services	504.1	595.9	604.9	663.8	725.2	803.7	861.8	917.3	985.3
Energy and Utilities	592.8	625.1	777.5	701.4	779.9	811.6	835.8	860.4	896.8
Financial Services	1,351.6	1,670.6	1,664.9	1,817.1	1,988.5	2,108.5	2,221.0	2,343.4	2,497.3
Government	1,772.8	2,003.9	1,963.4	2,126.3	2,227.3	2,361.7	2,434.4	2,507.6	2,610.7
Healthcare	1,877.2	2,070.7	2,086.9	2,573.9	2,505.0	2,743.5	2,924.7	3,106.0	3,331.1
Hospitality, Hotels and Leisure	661.3	622.8	808.1	1,110.3	1,013.3	1,094.6	1,159.3	1,225.2	1,308.8
Manufacturing	2,359.8	2,720.7	2,652.4	2,695.3	3,248.5	3,354.4	3,446.8	3,531.2	3,677.1
Natural Resources	152.4	140.0	152.6	191.5	227.4	238.7	240.8	242.4	245.3
Services	2,316.9	3,016.3	3,535.3	3,218.2	3,533.9	3,844.2	4,037.6	4,214.7	4,434.9
Retail Trade	790.8	824.5	661.8	719.0	801.2	831.3	839.5	842.2	853.3
Transportation	1,211.4	1,300.3	1,204.6	1,286.2	1,732.6	2,052.2	2,207.1	2,235.0	2,252.5
Wholesale and Distribution	380.8	372.9	411.8	376.8	456.9	501.0	519.6	527.9	538.6
Consumer	4,362.7	4,832.0	4,814.8	5,060.2	5,672.8	6,441.8	6,759.6	6,839.4	6,916.1

#### Economic Factors

Gross Domestic Product	304,686.3	349,574.6	357,741.5	384,839.2	444,516.1	515,593.9	528,066.7	540,594.4	554,256.7
Employment (000s of Workers)	4,231.3	4,213.2	4,253.8	4,340.0	4,494.8	4,536.5	4,518.4	4,526.1	4,540.3

Population (000s of Workers)	8,975.7	9,011.4	9,047.8	9,113.3	9,138.8	9,178.9	9,217.4	9,256.7	9,296.1
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<b>Switzerland</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011

<b>ICT Spending</b>									
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Computer Hardware	4,723.0	5,138.9	5,380.5	5,722.6	5,956.0	6,253.0	6,611.5	6,884.3	7,154.6
Computer Software	3,639.2	4,460.8	4,945.0	5,672.2	6,243.9	6,721.9	7,183.3	7,716.2	8,403.2
Computer Services	5,127.1	5,636.5	5,838.8	6,229.6	6,449.1	6,671.1	6,874.5	7,155.3	7,576.3
Communications	12,177.1	13,864.7	13,886.0	14,236.6	15,420.2	17,876.0	18,459.0	18,235.2	17,717.4
Total ICT Spending	25,666.3	29,100.9	30,050.3	31,860.9	34,069.2	37,521.9	39,128.4	39,991.0	40,851.4

<b>Major ICT Segments</b>									
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Communications	3,595.2	3,946.9	4,120.2	4,466.1	4,692.7	5,384.3	5,579.1	5,588.1	5,533.7
Construction	274.7	251.7	270.0	309.9	342.1	380.1	390.2	384.4	377.2
Educational Services	60.2	69.6	71.0	75.2	79.7	88.5	93.5	97.5	101.8
Energy and Utilities	588.0	660.7	856.6	811.7	909.2	968.9	1,008.2	1,037.8	1,076.2
Financial Services	4,713.6	5,578.6	5,613.6	6,077.5	6,564.2	6,996.8	7,369.9	7,740.6	8,187.9
Government	2,850.6	3,247.6	3,192.8	3,437.3	3,544.3	3,826.1	3,955.5	4,053.1	4,169.7
Healthcare	1,135.4	1,260.0	1,277.8	1,511.1	1,459.2	1,611.0	1,709.4	1,798.6	1,899.3
Hospitality, Hotels and Leisure	1,074.5	1,000.6	1,254.6	1,649.4	1,478.3	1,587.2	1,661.7	1,728.2	1,812.0
Manufacturing	1,832.4	2,156.1	2,173.6	2,251.0	2,694.0	2,879.4	2,972.1	3,032.1	3,116.9
Natural Resources	123.4	118.7	130.2	149.3	171.5	181.8	183.3	183.0	182.5
Services	1,502.0	1,843.8	2,053.6	1,877.6	1,982.6	2,180.0	2,261.5	2,307.2	2,349.1
Retail Trade	989.2	1,040.2	862.9	896.0	952.6	993.5	998.3	990.3	987.8
Transportation	1,023.7	1,104.2	1,022.7	1,062.4	1,254.9	1,543.9	1,653.8	1,629.7	1,605.1
Wholesale and Distribution	550.5	568.3	614.2	564.8	633.0	698.8	717.9	717.4	714.2
Consumer	5,352.8	6,253.9	6,536.5	6,721.7	7,311.1	8,201.7	8,574.0	8,703.1	8,738.0

<b>Economic Factors</b>									
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Gross Domestic Product	325,701.2	363,409.3	372,029.6	388,142.2	421,112.6	488,525.6	494,850.1	496,772.5	493,576.4
Employment (000s of Workers)	3,627.0	3,632.0	3,634.9	3,672.0	3,748.0	3,795.0	3,819.4	3,835.7	3,850.7
Population (000s of Workers)	7,339.0	7,389.6	7,438.1	7,482.7	7,520.1	7,557.7	7,595.5	7,633.5	7,664.0

<b>Turkey</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011

<b>ICT Spending</b>									
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Computer Hardware	2,390.6	3,455.3	4,583.9	5,617.6	6,499.1	7,388.0	8,176.4	8,964.7	9,738.1
Computer Software	935.2	1,287.0	1,659.7	2,051.7	2,409.9	2,773.8	3,091.8	3,412.6	3,737.9
Computer Services	1,315.6	2,057.1	2,789.9	3,568.4	4,283.5	5,020.3	5,679.4	6,305.1	6,936.8
Communications	12,390.8	14,466.3	16,815.9	18,116.4	22,875.0	28,724.6	30,864.6	31,019.2	30,954.5
Total ICT Spending	17,032.2	21,265.7	25,849.3	29,354.2	36,067.4	43,906.5	47,812.1	49,701.6	51,367.3

<b>Major ICT Segments</b>									
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Communications	2,682.5	3,742.0	4,943.9	6,076.5	7,430.0	9,408.3	10,573.9	10,946.7	11,205.3
Construction	143.1	150.8	206.9	265.5	348.5	431.3	466.0	478.2	489.2
Educational Services	203.9	281.7	371.8	461.5	569.5	707.1	803.4	884.4	965.4
Energy and Utilities	385.8	560.6	860.4	933.7	1,183.5	1,399.1	1,555.2	1,682.4	1,805.8
Financial Services	385.1	513.0	587.5	679.5	786.9	906.9	993.6	1,074.5	1,156.2
Government	1,007.1	1,282.0	1,481.6	1,750.7	2,013.4	2,349.4	2,544.0	2,686.9	2,821.7
Healthcare	483.4	652.8	834.1	1,136.8	1,269.0	1,560.7	1,770.5	1,957.5	2,144.1
Hospitality, Hotels and Leisure	313.7	395.4	539.9	738.7	754.6	888.9	975.2	1,046.5	1,118.4
Manufacturing	939.9	1,287.7	1,486.0	1,676.5	2,171.2	2,508.7	2,712.6	2,868.1	3,023.1
Natural Resources	772.6	914.7	1,120.3	1,336.7	1,740.4	1,977.3	2,124.4	2,265.1	2,393.4
Services	544.2	706.1	895.5	886.0	1,059.2	1,270.8	1,375.3	1,449.0	1,520.4
Retail Trade	705.2	901.7	912.2	1,028.4	1,249.6	1,448.8	1,541.3	1,604.9	1,664.9
Transportation	1,179.2	1,400.6	1,560.4	1,756.8	2,441.2	3,295.1	3,787.0	3,879.8	3,982.1
Wholesale and Distribution	677.1	766.3	875.1	895.8	1,133.4	1,371.0	1,459.2	1,498.4	1,525.7
Consumer	6,609.4	7,710.4	9,173.9	9,731.1	11,917.0	14,383.0	15,130.5	15,379.2	15,551.6

<b>Economic Factors</b>									
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Gross Domestic Product	239,735.0	301,464.6	362,097.2	401,743.1	496,401.0	624,023.5	670,825.4	719,160.3	775,295.7
Employment (000s of Workers)	21,290.5	21,708.5	22,081.2	22,346.0	22,949.3	23,523.1	23,993.5	24,413.4	24,784.5
Population (000s of Workers)	71,252.5	72,219.8	73,192.8	74,174.9	75,133.1	76,089.4	77,036.7	77,968.8	78,886.0

<b>United Kingdom</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011

<b>ICT Spending</b>									
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Computer Hardware	20,640.9	23,183.8	24,680.8	26,676.4	28,564.1	29,835.9	31,865.8	33,406.8	34,649.2
Computer Software	14,457.1	16,461.5	17,505.3	19,162.7	20,723.6	21,274.9	22,311.3	23,714.7	25,326.8
Computer Services	37,910.6	42,948.8	45,345.4	49,269.8	52,526.3	53,907.9	56,254.5	59,606.3	63,655.3
Communications	60,853.2	69,216.7	73,553.9	74,065.5	85,058.8	89,088.8	91,078.2	91,574.1	90,477.7
Total ICT Spending	133,861.8	151,810.8	161,085.4	169,174.3	186,872.8	194,107.4	201,509.8	208,301.9	214,108.9

#### Major ICT Segments

Communications	16,663.4	17,594.0	20,140.9	19,327.3	21,094.8	21,625.3	22,272.8	23,561.8	24,281.5
Construction	2,050.8	1,877.3	2,098.1	2,333.0	2,705.5	2,730.8	2,758.7	2,773.4	2,763.9
Educational Services	2,689.6	3,270.0	3,388.9	3,637.9	3,969.4	4,209.0	4,461.4	4,739.0	5,017.1
Energy and Utilities	3,809.6	4,185.9	5,330.4	4,860.6	5,429.9	5,517.3	5,680.5	5,882.9	6,081.6
Financial Services	18,957.2	22,561.7	22,727.0	24,894.1	27,825.9	28,719.4	30,207.8	31,908.8	33,641.4
Government	9,808.6	9,794.5	9,600.4	10,465.0	11,005.5	11,417.1	11,867.2	12,428.7	13,016.7
Healthcare	8,755.3	10,213.9	10,577.0	12,865.3	12,774.9	13,591.0	14,484.9	15,509.5	16,562.2
Hospitality, Hotels and Leisure	5,235.6	5,023.1	6,371.2	8,514.1	7,790.6	8,102.5	8,482.2	8,902.0	9,336.0
Manufacturing	8,581.6	9,970.1	9,676.0	9,756.8	11,694.9	11,714.9	11,973.1	12,279.7	12,651.8
Natural Resources	598.3	576.0	670.2	799.0	954.7	980.0	994.1	1,011.4	1,019.6
Services	12,628.3	15,742.4	17,928.6	16,149.0	17,620.6	18,101.3	18,679.6	19,357.4	19,885.3
Retail Trade	6,666.8	7,235.9	6,058.1	6,529.3	7,303.1	7,362.5	7,494.4	7,656.1	7,820.2
Transportation	6,651.3	7,138.7	7,186.9	6,830.8	8,728.6	9,422.1	9,963.8	10,349.8	10,581.4
Wholesale and Distribution	3,260.5	3,255.9	3,543.1	3,178.3	3,715.5	3,770.3	3,814.4	3,846.4	3,851.4
Consumer	27,504.9	33,371.4	35,788.7	39,033.9	44,258.9	46,844.1	48,374.9	48,095.0	47,598.9

#### Economic Factors

Gross Domestic Product	1,830,727.0	2,170,161.0	2,242,703.0	2,398,436.0	2,773,165.0	2,980,949.0	3,060,247.0	3,203,862.0	3,198,264.0
Employment (000s of Workers)	28,183.8	28,465.3	28,730.3	28,959.7	29,084.5	29,194.5	29,346.7	29,625.4	29,844.9
Population (000s of Workers)	59,554.0	59,834.0	60,210.0	60,587.3	60,972.8	61,411.7	61,857.5	62,309.1	62,761.4

#### Eastern Europe (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	8,845.8	11,121.3	13,079.9	14,762.7	16,520.7	18,060.3	19,470.3	20,939.4	22,370.5
Computer Software	4,189.4	5,328.5	6,362.2	7,379.3	8,549.1	9,580.2	10,485.0	11,413.5	12,342.0
Computer Services	4,588.0	6,077.7	7,321.0	8,563.3	9,968.2	11,242.5	12,346.8	13,419.0	14,474.2
Communications	38,899.3	49,431.8	58,057.3	72,197.1	92,476.2	113,514.9	122,545.1	126,554.6	130,246.7
Total ICT Spending	56,522.5	71,959.4	84,820.4	102,902.5	127,514.2	152,397.9	164,847.2	172,326.6	179,433.5

#### Major ICT Segments

Communications	7,045.2	8,642.9	9,983.9	12,612.4	17,501.1	23,512.5	26,140.3	27,268.3	28,379.9
Construction	939.2	1,001.7	1,269.7	1,695.9	2,190.8	2,679.8	2,906.4	3,007.5	3,101.6
Educational Services	823.8	1,044.1	1,240.2	1,528.3	1,828.4	2,166.5	2,375.8	2,554.0	2,709.0
Energy and Utilities	2,427.8	3,049.1	4,083.2	4,392.3	5,424.5	6,285.6	6,813.8	7,211.1	7,573.4
Financial Services	2,285.0	3,136.6	3,734.7	4,445.5	5,138.4	5,899.8	6,493.9	7,064.2	7,613.4
Government	3,014.3	3,642.7	4,216.9	5,015.3	5,842.9	6,813.1	7,343.9	7,721.3	8,060.5
Healthcare	1,404.9	1,692.9	1,956.7	2,565.0	2,785.0	3,270.0	3,597.0	3,902.2	4,191.2
Hospitality, Hotels and Leisure	733.1	867.3	1,117.8	1,540.2	1,564.4	1,769.2	1,883.2	1,975.1	2,069.5
Manufacturing	4,764.7	6,271.3	7,082.4	8,282.2	10,459.7	11,920.1	12,762.6	13,395.4	13,991.5
Natural Resources	1,383.9	1,621.4	1,906.1	2,264.6	2,806.2	3,091.9	3,234.6	3,361.9	3,461.1
Services	3,084.7	3,886.4	4,804.2	5,076.4	6,072.6	7,190.3	7,736.4	8,117.8	8,467.7
Retail Trade	2,348.7	2,949.4	2,946.7	3,550.0	4,303.7	4,950.8	5,251.7	5,451.5	5,615.0
Transportation	3,341.2	3,855.5	4,012.0	4,877.2	7,253.8	10,084.1	11,550.7	11,988.4	12,592.7
Wholesale and Distribution	2,390.4	2,900.6	3,468.2	3,981.0	5,023.8	6,010.3	6,456.2	6,705.6	6,925.1
Consumer	20,535.4	27,397.5	32,997.7	41,076.2	49,318.8	56,753.9	60,300.9	62,602.3	64,681.9

#### Economic Factors

Gross Domestic Product	1,014,950.1	1,296,109.1	1,597,641.9	1,935,252.5	2,452,830.3	2,994,395.4	3,284,627.3	3,611,015.9	3,890,747.8
Employment (000s of Workers)	122,630.4	123,969.3	125,118.3	126,621.8	127,627.0	127,499.6	127,401.7	127,281.6	127,182.7
Population (000s of Workers)	287,540.7	286,102.1	284,972.9	284,154.3	283,709.7	282,337.3	280,967.0	279,592.1	278,266.0

#### Bulgaria (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	203.1	239.1	268.2	295.3	324.6	353.3	371.6	390.3	410.3
Computer Software	96.8	114.9	131.4	148.6	166.5	183.6	196.0	208.3	221.5
Computer Services	110.0	131.8	147.0	164.6	182.0	200.3	211.6	221.2	232.8
Communications	1,071.3	1,349.0	1,608.2	1,952.0	2,388.4	2,827.3	2,823.3	2,702.0	2,594.9
Total ICT Spending	1,481.3	1,834.8	2,154.8	2,560.5	3,061.4	3,564.5	3,602.5	3,521.8	3,459.5

**Major ICT Segments**

Communications	183.7	215.7	248.8	307.6	391.6	504.0	488.5	443.3	400.2
Construction	18.6	20.8	25.3	33.7	41.9	49.0	49.5	48.2	46.9
Educational Services	22.9	28.7	33.7	40.1	46.7	53.9	55.7	56.3	56.7
Energy and Utilities	52.5	60.4	75.8	78.8	92.8	103.9	106.6	107.5	108.7
Financial Services	50.9	61.7	66.0	75.4	83.7	93.1	96.6	99.0	102.2
Government	73.8	89.0	99.6	118.3	135.3	154.2	156.8	155.7	155.0
Healthcare	31.5	36.8	41.8	52.1	56.4	65.1	68.1	70.0	72.3
Hospitality, Hotels and Leisure	18.3	21.1	27.1	34.7	35.2	39.6	40.4	40.4	40.7
Manufacturing	100.7	134.7	154.9	181.7	221.7	246.8	250.7	250.4	251.2
Natural Resources	55.6	62.1	69.4	80.3	97.1	104.9	105.9	106.5	107.0
Services	64.0	80.6	94.8	98.2	113.3	129.6	130.9	128.9	127.5
Retail Trade	29.4	35.6	36.3	41.9	48.5	54.0	53.7	52.1	50.8
Transportation	85.7	91.6	100.8	124.2	175.0	231.6	233.7	214.6	198.2
Wholesale and Distribution	29.3	35.1	42.2	47.7	58.3	67.2	67.3	65.2	63.4
Consumer	664.6	860.8	1,038.3	1,245.8	1,463.9	1,667.6	1,698.0	1,683.7	1,678.6

**Economic Factors**

Gross Domestic Product	19,974.8	24,322.4	26,648.2	31,483.0	38,336.6	46,472.4	48,351.9	50,032.2	52,745.3
Employment (000s of Workers)	3,496.9	3,478.9	3,459.9	3,426.2	3,424.2	3,399.5	3,374.4	3,348.9	3,323.3
Population (000s of Workers)	7,801.3	7,761.0	7,718.8	7,693.0	7,639.0	7,584.0	7,528.0	7,471.0	7,414.0

**Czech Republic  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,247.2	1,547.6	1,738.2	1,906.2	2,127.1	2,308.6	2,477.5	2,632.8	2,777.6
Computer Software	909.2	1,197.1	1,450.9	1,689.6	1,986.3	2,239.8	2,469.3	2,689.6	2,910.3
Computer Services	718.8	909.3	1,046.3	1,175.8	1,344.5	1,488.9	1,616.7	1,727.4	1,836.1
Communications	4,433.0	4,688.9	5,280.9	5,920.8	6,942.7	8,465.7	8,860.1	8,905.6	8,898.1
Total ICT Spending	7,308.2	8,342.8	9,516.4	10,692.4	12,400.6	14,503.0	15,423.6	15,955.4	16,422.1

**Major ICT Segments**

Communications	1,006.4	1,062.4	1,132.4	1,328.4	1,542.3	2,000.7	2,136.9	2,170.5	2,178.4
Construction	163.8	157.5	185.3	231.1	280.4	337.7	357.2	363.3	368.6
Educational Services	99.7	115.5	130.0	151.2	168.7	194.6	209.9	222.3	233.8
Energy and Utilities	311.7	366.6	485.8	483.2	571.5	647.5	696.0	733.0	766.9
Financial Services	410.5	539.6	624.4	734.2	828.0	936.3	1,024.6	1,107.4	1,188.8
Government	330.2	367.5	387.9	436.4	464.0	509.9	527.8	538.6	548.0
Healthcare	202.1	217.1	234.8	297.9	298.2	339.7	364.7	385.9	406.5
Hospitality, Hotels and Leisure	141.6	148.2	184.8	248.8	231.6	259.1	275.5	288.4	300.9
Manufacturing	987.7	1,283.8	1,434.0	1,617.4	2,010.0	2,251.9	2,420.0	2,554.4	2,683.3
Natural Resources	103.3	114.0	135.1	156.2	192.3	213.2	223.6	232.7	239.7
Services	463.4	550.5	684.0	654.3	730.6	850.1	903.1	941.4	977.5
Retail Trade	225.5	260.8	244.4	282.7	331.3	374.4	394.2	409.5	423.3
Transportation	473.5	452.9	418.6	468.3	622.2	858.4	953.0	964.3	977.9
Wholesale and Distribution	212.1	212.0	254.6	263.0	314.5	371.6	391.1	401.2	409.7
Consumer	2,176.7	2,494.4	2,980.3	3,339.3	3,815.0	4,357.8	4,546.0	4,642.4	4,718.7

**Economic Factors**

Gross Domestic Product	91,299.5	109,620.7	125,042.6	142,432.6	174,635.6	218,055.5	240,471.8	254,401.4	267,539.1
Employment (000s of Workers)	4,733.2	4,706.6	4,764.0	4,828.0	4,912.6	4,917.6	4,947.1	4,976.7	5,006.6
Population (000s of Workers)	10,211.0	10,220.6	10,251.1	10,287.2	10,236.9	10,203.4	10,181.0	10,175.0	10,169.0

**Hungary  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	891.4	1,040.0	1,124.7	1,198.5	1,293.6	1,365.5	1,428.4	1,501.1	1,571.4
Computer Software	684.4	801.7	883.9	973.0	1,074.9	1,163.1	1,237.5	1,314.6	1,391.2
Computer Services	471.6	568.1	621.6	679.1	746.0	806.1	855.6	902.2	947.6
Communications	3,550.0	3,930.9	4,122.0	4,268.6	5,097.1	5,772.8	5,990.6	6,032.4	6,003.3
Total ICT Spending	5,597.4	6,340.6	6,752.3	7,119.1	8,211.7	9,107.6	9,512.1	9,750.3	9,913.6

**Major ICT Segments**

Communications	506.2	575.2	596.3	612.0	662.8	773.5	811.7	819.0	809.7
Construction	72.9	81.2	92.3	102.1	121.5	135.9	141.4	142.1	141.4
Educational Services	104.3	122.3	130.4	144.2	159.7	177.8	188.1	196.6	203.9
Energy and Utilities	171.4	192.5	244.4	232.7	269.6	296.3	312.0	323.9	333.7
Financial Services	319.6	402.2	432.3	472.1	516.2	564.7	600.1	635.9	669.6

Government	369.6	423.8	444.3	484.6	515.6	561.8	586.6	605.8	621.1
Healthcare	192.5	211.7	220.1	264.2	266.1	294.5	311.7	327.3	341.3
Hospitality, Hotels and Leisure	109.0	108.6	130.5	166.3	153.3	165.9	173.1	179.2	184.7
Manufacturing	681.2	805.4	829.7	873.4	1,065.8	1,155.1	1,207.8	1,249.7	1,283.7
Natural Resources	108.5	129.2	139.6	152.5	183.7	194.5	197.8	202.2	205.1
Services	367.9	436.6	487.3	447.2	499.6	552.8	573.3	588.3	598.8
Retail Trade	212.2	232.3	207.1	218.5	246.4	264.4	270.2	274.4	275.9
Transportation	259.6	284.5	272.2	270.8	335.2	407.6	440.4	442.0	442.5
Wholesale and Distribution	147.6	155.3	166.2	158.1	184.8	201.8	204.4	203.4	201.0
Consumer	1,974.8	2,179.6	2,359.8	2,520.4	3,031.4	3,361.0	3,493.5	3,560.5	3,601.2

#### Economic Factors

Gross Domestic Product	84,477.3	102,333.8	110,575.5	113,056.4	138,850.0	162,083.9	168,273.1	176,923.4	184,229.7
Employment (000s of Workers)	3,922.0	3,900.4	3,901.7	3,930.1	3,969.2	3,904.5	3,932.1	3,950.6	4,005.9
Population (000s of Workers)	10,150.3	10,124.3	10,098.3	10,071.3	10,045.3	10,018.3	9,990.3	9,961.3	9,931.3

#### Poland (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,947.3	2,302.0	2,539.2	2,754.2	3,022.2	3,286.5	3,458.9	3,618.2	3,783.4
Computer Software	840.5	1,025.1	1,184.3	1,344.0	1,544.9	1,741.2	1,878.5	2,009.1	2,145.8
Computer Services	1,213.6	1,507.2	1,728.4	1,948.6	2,230.3	2,520.9	2,708.1	2,865.8	3,031.4
Communications	8,144.1	9,938.6	11,142.2	14,191.5	18,392.7	24,532.1	26,034.3	25,840.2	26,126.1
Total ICT Spending	12,145.4	14,772.9	16,594.1	20,238.3	25,190.1	32,080.8	34,079.8	34,333.3	35,086.8

#### Major ICT Segments

Communications	947.2	1,051.6	1,198.7	1,507.8	2,106.0	3,105.6	3,316.1	3,297.3	3,260.4
Construction	223.4	217.9	277.6	392.1	514.8	683.1	729.1	728.2	734.9
Educational Services	208.7	239.4	269.8	326.4	384.4	476.8	507.5	521.6	538.6
Energy and Utilities	434.5	506.5	662.9	693.2	853.1	1,024.5	1,090.8	1,121.6	1,152.8
Financial Services	539.9	697.0	785.2	903.3	1,029.1	1,204.1	1,294.6	1,362.5	1,440.2
Government	601.6	694.9	760.1	886.4	1,019.5	1,241.9	1,307.7	1,326.4	1,354.6
Healthcare	303.8	336.9	365.9	470.5	500.9	610.8	648.2	667.5	693.9
Hospitality, Hotels and Leisure	209.1	208.2	257.5	345.1	332.9	388.1	405.8	413.4	423.8
Manufacturing	1,052.0	1,376.3	1,534.8	1,855.6	2,394.2	2,903.0	3,089.8	3,164.5	3,268.7
Natural Resources	266.0	279.5	312.5	359.5	438.3	495.4	500.3	497.0	494.2
Services	802.5	943.2	1,103.1	1,139.2	1,358.1	1,705.8	1,790.6	1,803.4	1,838.7
Retail Trade	713.3	796.0	734.7	850.8	1,018.7	1,219.4	1,255.7	1,247.3	1,250.5
Transportation	645.7	699.7	725.8	882.0	1,317.1	1,979.6	2,189.9	2,182.4	2,211.3
Wholesale and Distribution	661.9	714.0	812.8	903.1	1,145.7	1,477.9	1,555.3	1,548.1	1,564.1
Consumer	4,535.6	6,011.9	6,792.7	8,723.1	10,777.3	13,564.7	14,398.6	14,452.3	14,860.1

#### Economic Factors

Gross Domestic Product	216,811.0	253,020.7	303,976.2	341,722.5	420,572.8	543,497.1	559,960.8	565,253.5	579,816.0
Employment (000s of Workers)	12,704.0	12,740.2	12,962.3	13,410.2	13,896.7	13,960.0	14,023.1	14,086.0	14,121.9
Population (000s of Workers)	38,514.0	38,174.0	38,163.0	38,125.0	38,083.5	38,042.0	38,000.5	37,959.0	37,929.2

#### Romania (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	331.2	394.0	470.5	533.4	608.9	642.2	684.4	734.0	799.0
Computer Software	153.4	185.4	224.4	257.3	300.9	323.7	347.5	375.2	411.7
Computer Services	160.1	207.1	260.4	306.7	368.8	397.3	428.8	464.4	516.2
Communications	2,507.7	3,188.0	3,860.8	5,500.3	7,446.0	8,221.8	8,551.0	8,562.5	8,738.7
Total ICT Spending	3,152.4	3,974.4	4,816.1	6,597.6	8,724.5	9,585.0	10,011.8	10,136.1	10,465.5

#### Major ICT Segments

Communications	297.2	359.4	491.3	627.3	964.0	1,128.2	1,218.0	1,170.5	1,092.6
Construction	58.6	53.9	73.9	111.3	156.6	174.5	183.9	180.3	177.3
Educational Services	33.8	32.1	42.4	56.9	74.3	83.7	89.9	94.5	100.7
Energy and Utilities	122.0	133.2	175.4	197.8	261.5	285.8	302.0	307.2	314.3
Financial Services	63.2	75.3	87.0	107.9	132.5	145.5	155.0	163.9	176.9
Government	164.9	172.5	229.1	292.3	381.0	426.7	455.3	463.2	474.2
Healthcare	45.0	41.3	53.5	75.2	89.4	100.1	107.7	113.9	122.6
Hospitality, Hotels and Leisure	60.5	130.1	166.1	241.6	289.0	310.4	317.4	322.6	335.6
Manufacturing	215.7	229.9	260.4	333.7	440.6	470.4	489.7	506.0	536.3
Natural Resources	111.7	115.4	126.6	166.0	215.8	221.4	221.8	223.8	231.6
Services	194.7	206.2	259.4	319.0	422.9	471.0	497.0	506.8	526.7
Retail Trade	58.4	144.4	162.8	219.7	274.4	287.9	286.1	280.4	280.6

Transportation	222.8	231.8	283.3	368.1	582.4	706.1	781.7	762.1	745.2
Wholesale and Distribution	68.6	196.4	238.0	332.1	436.0	475.5	487.7	491.0	505.4
Consumer	1,435.2	1,852.6	2,167.2	3,148.7	4,004.1	4,297.7	4,418.6	4,550.0	4,845.7

#### Economic Factors

Gross Domestic Product	59,544.6	75,598.3	98,801.3	121,900.9	164,143.9	184,778.8	196,951.1	214,176.8	247,584.7
Employment (000s of Workers)	8,492.5	8,956.9	8,976.3	8,998.5	8,942.7	8,917.7	8,891.3	8,862.2	8,831.0
Population (000s of Workers)	21,713.0	21,659.0	21,623.8	21,532.0	21,438.0	21,344.0	21,248.0	21,147.0	21,042.0

#### Russia (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	3,354.3	4,466.6	5,551.5	6,497.2	7,317.0	8,091.8	8,844.3	9,667.7	10,451.3
Computer Software	1,121.6	1,519.7	1,904.7	2,306.2	2,701.4	3,063.2	3,402.8	3,776.7	4,134.3
Computer Services	1,418.7	2,101.6	2,724.7	3,387.4	4,033.7	4,633.8	5,202.6	5,797.6	6,353.2
Communications	14,188.7	19,648.5	23,567.8	29,933.6	39,094.4	47,689.6	52,794.8	56,252.2	59,289.2
Total ICT Spending	20,083.3	27,736.3	33,748.7	42,124.4	53,146.5	63,478.4	70,244.5	75,494.2	80,227.9

#### Major ICT Segments

Communications	3,525.4	4,646.1	5,430.4	7,103.8	10,252.1	13,880.8	15,823.3	16,973.3	18,255.5
Construction	314.8	362.1	472.9	642.4	836.0	1,002.0	1,117.1	1,202.7	1,282.4
Educational Services	251.6	365.6	455.8	589.0	727.6	860.3	967.8	1,074.0	1,165.0
Energy and Utilities	945.6	1,333.2	1,867.4	2,108.6	2,651.6	3,096.2	3,416.6	3,690.6	3,944.9
Financial Services	665.7	1,002.4	1,269.5	1,583.5	1,878.0	2,175.2	2,443.8	2,726.5	2,982.1
Government	1,175.7	1,522.5	1,858.0	2,305.2	2,736.0	3,207.5	3,526.2	3,797.2	4,040.7
Healthcare	467.1	640.3	790.9	1,091.8	1,218.7	1,436.3	1,619.7	1,810.8	1,987.9
Hospitality, Hotels and Leisure	131.8	178.1	257.6	380.4	392.9	456.1	507.9	557.6	602.1
Manufacturing	1,141.2	1,627.5	1,885.6	2,255.0	2,856.8	3,179.7	3,423.7	3,658.2	3,858.9
Natural Resources	543.0	681.1	827.2	1,005.2	1,261.2	1,401.6	1,498.0	1,593.2	1,664.7
Services	877.4	1,243.2	1,629.3	1,825.1	2,215.9	2,596.0	2,872.1	3,123.8	3,334.4
Retail Trade	898.0	1,214.2	1,272.7	1,598.3	1,977.6	2,279.8	2,486.5	2,662.0	2,798.2
Transportation	1,213.6	1,561.7	1,608.0	2,036.1	3,168.0	4,465.8	5,312.1	5,724.6	6,288.6
Wholesale and Distribution	1,013.8	1,274.1	1,570.7	1,847.4	2,347.3	2,775.7	3,069.2	3,304.8	3,492.9
Consumer	6,918.8	10,084.2	12,552.7	15,752.6	18,626.7	20,665.4	22,160.5	23,594.8	24,529.6

#### Economic Factors

Gross Domestic Product	431,655.8	591,742.4	763,533.9	984,901.0	1,260,266.0	1,533,262.0	1,732,992.0	1,981,018.0	2,158,174.0
Employment (000s of Workers)	66,495.4	67,400.0	68,200.0	68,880.8	69,375.9	69,407.9	69,399.1	69,380.7	69,353.5
Population (000s of Workers)	144,152.7	143,500.0	142,800.0	142,269.7	142,499.0	141,780.0	141,056.0	140,318.0	139,568.0

#### Slovakia (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	332.8	392.4	439.6	472.6	533.9	579.7	619.1	654.1	687.9
Computer Software	208.7	239.7	266.9	283.9	321.8	351.6	375.8	398.6	421.7
Computer Services	301.9	358.2	398.5	423.1	480.9	526.9	562.6	592.3	622.1
Communications	1,483.7	1,756.1	2,061.8	2,372.4	3,178.0	4,018.1	4,261.7	4,290.8	4,277.2
Total ICT Spending	2,327.1	2,746.3	3,166.7	3,552.0	4,514.5	5,476.3	5,819.1	5,935.7	6,008.9

#### Major ICT Segments

Communications	196.7	220.4	266.3	326.9	439.4	601.7	657.8	678.8	687.4
Construction	33.9	36.7	49.5	61.8	83.2	104.5	111.6	112.5	112.5
Educational Services	22.1	25.7	26.2	28.1	32.6	37.7	39.5	40.4	41.1
Energy and Utilities	222.0	239.0	280.0	264.8	315.5	356.8	372.7	382.0	388.8
Financial Services	93.1	109.9	117.1	128.5	143.1	159.0	168.2	175.0	181.4
Government	138.2	153.7	168.3	186.8	214.4	249.9	263.9	270.7	274.5
Healthcare	57.5	61.3	60.4	69.7	72.5	82.9	87.3	90.3	93.2
Hospitality, Hotels and Leisure	31.6	32.4	41.6	56.1	54.7	62.3	66.5	69.4	72.1
Manufacturing	206.7	265.1	290.2	328.1	424.7	488.7	518.3	537.6	554.6
Natural Resources	36.2	40.1	46.3	51.8	64.2	70.5	71.4	71.5	71.1
Services	148.0	197.5	242.3	242.7	299.7	362.4	384.6	395.2	403.4
Retail Trade	82.1	95.1	90.2	100.5	121.8	139.1	143.1	143.5	143.1
Transportation	160.6	169.8	186.0	216.8	312.9	430.1	478.6	487.3	494.8
Wholesale and Distribution	91.9	101.7	128.8	140.1	185.8	229.0	242.3	245.3	246.0
Consumer	806.7	998.0	1,173.5	1,349.3	1,750.2	2,101.7	2,213.3	2,236.3	2,244.9

#### Economic Factors

Gross Domestic Product	33,244.0	42,216.2	47,879.0	55,883.1	74,963.4	92,660.8	98,949.0	103,341.9	108,290.9
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Employment (000s of Workers)	2,164.6	2,170.4	2,216.2	2,301.4	2,351.3	2,384.4	2,394.3	2,403.6	2,410.6
Population (000s of Workers)	5,380.1	5,384.8	5,389.2	5,393.6	5,390.0	5,392.0	5,394.0	5,396.0	5,397.0

**Slovenia**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	121.3	152.5	179.3	202.4	226.5	247.6	266.9	287.1	306.7
Computer Software	89.0	113.2	135.1	156.7	181.6	203.5	222.7	242.4	262.1
Computer Services	82.5	109.2	131.6	153.9	179.1	202.0	221.9	241.2	260.1
Communications	676.5	859.7	1,009.7	1,255.7	1,608.4	1,974.3	2,131.3	2,201.1	2,265.3
Total ICT Spending	969.2	1,234.6	1,455.8	1,768.7	2,195.6	2,627.4	2,842.8	2,971.7	3,094.2

**Major ICT Segments**

Communications	117.0	149.0	175.7	214.0	266.5	319.7	345.9	361.2	375.8
Construction	14.9	19.0	22.3	27.5	34.9	42.6	46.0	47.7	49.2
Educational Services	14.3	18.2	21.5	25.9	31.7	37.5	40.7	42.8	44.8
Energy and Utilities	42.9	54.9	65.2	76.7	90.8	104.2	113.2	120.9	128.3
Financial Services	42.2	54.0	64.2	75.1	88.3	100.6	109.5	117.3	124.9
Government	48.2	61.5	72.9	86.5	103.9	120.8	131.1	139.1	146.8
Healthcare	23.3	29.7	35.1	42.0	50.8	59.5	64.5	68.2	71.8
Hospitality, Hotels and Leisure	13.2	16.9	20.0	23.8	28.6	33.3	36.1	38.3	40.4
Manufacturing	80.9	103.4	122.5	145.4	174.4	202.7	220.0	233.5	246.5
Natural Resources	21.5	27.5	32.6	38.7	46.5	54.1	58.7	62.2	65.6
Services	51.6	65.9	77.7	94.1	116.0	138.1	149.6	156.8	163.8
Retail Trade	35.2	45.0	53.2	63.8	77.9	91.9	99.6	104.9	109.9
Transportation	47.9	60.9	71.7	88.5	112.4	137.0	148.0	153.4	158.4
Wholesale and Distribution	38.9	49.5	58.2	71.6	90.4	109.7	118.6	123.2	127.5
Consumer	377.2	479.0	562.8	695.0	882.3	1,075.7	1,161.4	1,202.4	1,240.4

**Economic Factors**

Gross Domestic Product	28,069.3	32,494.1	34,702.9	37,137.5	44,043.3	49,964.4	50,566.3	54,269.9	58,244.8
Employment (000s of Workers)	992.6	1,015.2	1,037.7	1,060.3	1,082.9	1,105.5	1,128.1	1,151.4	1,175.2
Population (000s of Workers)	1,996.4	1,997.6	1,999.3	1,998.4	1,997.5	1,996.6	1,995.7	1,994.8	1,993.9

**Ukraine**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	417.2	587.2	768.7	903.0	1,066.9	1,185.1	1,319.3	1,454.1	1,583.0
Computer Software	86.0	131.9	180.6	220.0	270.8	310.6	355.0	399.1	443.3
Computer Services	110.9	185.3	262.5	324.3	402.9	466.2	538.8	606.9	674.8
Communications	2,844.2	4,072.2	5,403.7	6,802.3	8,328.6	10,013.2	11,098.0	11,767.8	12,054.0
Total ICT Spending	3,458.3	4,976.6	6,615.5	8,249.5	10,069.2	11,975.1	13,311.1	14,227.9	14,755.1

**Major ICT Segments**

Communications	265.5	363.0	443.9	584.6	876.3	1,198.3	1,342.1	1,354.3	1,319.9
Construction	38.3	52.5	70.7	93.9	121.5	150.6	170.7	182.5	188.3
Educational Services	66.4	96.4	130.3	166.5	202.6	244.0	276.6	305.4	324.4
Energy and Utilities	125.2	162.7	226.4	256.4	318.2	370.5	404.0	424.5	435.0
Financial Services	100.0	194.4	288.9	365.6	439.6	521.3	601.6	676.6	747.3
Government	112.2	157.3	196.7	218.7	273.3	340.3	388.4	424.6	445.6
Healthcare	82.2	117.7	154.1	201.7	232.0	281.1	325.1	368.2	401.9
Hospitality, Hotels and Leisure	18.1	23.7	32.6	43.4	46.2	54.2	60.5	65.7	69.2
Manufacturing	298.6	445.2	570.4	691.8	871.4	1,021.9	1,142.6	1,241.2	1,308.3
Natural Resources	138.0	172.6	216.8	254.5	307.1	336.4	357.0	372.9	382.0
Services	115.3	162.8	226.4	256.5	316.3	384.5	435.3	473.2	497.0
Retail Trade	94.5	126.0	145.5	173.9	207.1	239.9	262.8	277.6	282.8
Transportation	231.8	302.6	345.6	422.3	628.6	867.9	1,013.2	1,057.6	1,075.7
Wholesale and Distribution	126.3	162.4	196.7	217.8	261.0	302.0	320.4	323.5	315.1
Consumer	1,645.9	2,437.1	3,370.6	4,302.0	4,968.0	5,662.2	6,211.0	6,680.0	6,962.5

**Economic Factors**

Gross Domestic Product	49,873.8	64,761.0	86,482.7	106,735.4	137,018.8	163,620.7	188,110.7	211,598.5	234,123.5
Employment (000s of Workers)	19,629.2	19,600.7	19,600.2	19,786.4	19,671.5	19,502.6	19,312.2	19,121.5	18,954.7
Population (000s of Workers)	47,622.0	47,280.8	46,929.5	46,784.1	46,380.6	45,977.1	45,573.5	45,170.0	44,821.6

**Asia-Pacific**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	75,403.8	85,749.9	94,522.4	103,334.4	112,062.6	120,707.1	129,652.7	138,400.2	146,750.5
Computer Software	21,003.3	25,868.1	30,622.8	34,929.9	38,884.1	42,712.1	46,470.9	50,456.1	54,481.5
Computer Services	78,192.2	89,347.5	97,769.9	106,986.6	115,228.8	123,435.4	131,489.0	139,856.4	148,017.0
Communications	402,647.1	460,773.8	493,258.6	530,126.4	611,600.9	745,521.0	848,898.7	916,103.1	961,725.0
Total ICT Spending	577,246.4	661,739.3	716,173.7	775,377.2	877,776.3	1,032,375.6	1,156,511.2	1,244,815.8	1,310,974.0

**Major ICT Segments**

Communications	67,035.0	76,721.8	83,928.5	97,369.3	117,920.4	154,760.2	182,396.4	200,716.3	210,865.4
Construction	11,531.8	11,822.0	13,692.7	15,995.2	18,606.4	22,682.0	26,107.8	27,976.0	29,193.2
Educational Services	9,012.4	10,766.6	11,506.7	13,027.0	14,207.8	16,733.5	18,816.6	20,597.3	22,013.5
Energy and Utilities	15,795.7	19,538.7	28,200.8	29,150.7	34,968.5	41,327.0	46,928.9	50,983.0	53,931.4
Financial Services	41,543.9	48,968.4	50,418.0	55,712.5	58,501.0	63,675.4	68,199.4	72,565.2	76,581.5
Government	34,928.3	40,228.8	41,217.9	44,196.3	46,888.5	53,282.4	58,320.1	62,417.5	65,398.0
Healthcare	18,739.6	21,047.5	21,976.6	26,377.1	25,905.0	29,453.0	32,359.1	35,067.6	37,333.9
Hospitality, Hotels and Leisure	11,650.6	12,007.6	14,109.3	16,980.5	16,028.7	17,771.9	19,035.3	19,987.4	20,632.5
Manufacturing	55,947.4	65,879.2	70,287.8	76,998.5	93,122.7	104,997.1	115,713.4	124,381.5	131,538.3
Natural Resources	8,129.2	8,611.4	10,095.8	11,735.6	14,490.4	16,430.8	18,065.2	19,302.1	20,251.1
Services	40,924.6	46,932.0	50,947.5	48,014.4	50,567.6	57,529.7	62,312.7	65,360.5	66,904.7
Retail Trade	11,517.4	12,552.8	11,578.0	12,230.0	13,508.1	14,697.7	15,531.9	16,182.7	16,638.7
Transportation	34,491.3	38,884.4	39,266.9	42,221.2	54,076.0	73,111.9	88,797.9	97,044.3	103,375.9
Wholesale and Distribution	22,128.9	23,709.3	25,714.4	24,973.9	27,961.0	32,482.6	36,025.2	38,272.7	39,717.5
Consumer	193,870.3	224,068.8	243,232.8	260,395.0	291,024.0	333,440.5	367,901.1	393,961.8	416,598.2

**Economic Factors**

Gross Domestic Product	8,980,922.0	10,080,230.0	10,781,270.0	11,453,990.0	12,799,740.0	14,915,380.0	16,869,180.0	18,468,380.0	20,022,180.0
Employment (000s of Workers)	1,547,700.0	1,574,893.0	1,603,718.0	1,630,242.0	1,654,864.0	1,678,774.0	1,701,661.0	1,727,959.0	1,752,863.0
Population (000s of Workers)	3,366,486.0	3,403,297.0	3,440,046.0	3,475,903.0	3,512,405.0	3,548,651.0	3,584,705.0	3,620,579.0	3,656,263.0

**Australia  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	4,926.1	5,650.2	6,114.5	6,612.9	7,028.2	7,392.6	7,764.8	8,204.7	8,589.2
Computer Software	2,204.8	2,613.2	2,947.4	3,307.4	3,538.6	3,770.5	3,996.5	4,269.1	4,527.3
Computer Services	6,021.7	6,784.1	7,261.0	7,933.3	8,430.9	8,853.7	9,289.2	9,802.4	10,262.2
Communications	19,738.9	23,451.0	25,296.4	27,927.3	34,827.5	40,082.6	42,520.0	43,516.2	43,543.5
Total ICT Spending	32,891.5	38,498.5	41,619.3	45,780.9	53,825.3	60,099.3	63,570.4	65,792.3	66,922.2

**Major ICT Segments**

Communications	4,915.7	5,484.5	5,889.4	6,754.1	8,289.8	9,754.9	10,117.5	10,145.8	9,919.2
Construction	554.6	534.5	631.2	748.8	925.0	1,037.5	1,092.1	1,107.2	1,106.0
Educational Services	734.7	869.4	909.8	1,020.8	1,133.6	1,247.6	1,325.1	1,394.5	1,443.9
Energy and Utilities	883.8	1,030.0	1,445.0	1,376.0	1,619.8	1,773.7	1,879.5	1,947.5	1,985.4
Financial Services	3,754.4	4,434.0	4,576.0	4,934.4	5,298.2	5,574.2	5,795.3	6,035.0	6,224.4
Government	1,821.7	2,123.5	2,182.0	2,378.1	2,575.4	2,776.6	2,877.3	2,969.7	3,023.2
Healthcare	1,925.6	2,271.2	2,468.2	3,116.1	3,206.7	3,569.2	3,851.3	4,139.6	4,379.1
Hospitality, Hotels and Leisure	429.2	470.8	585.8	741.2	755.2	821.6	863.6	901.2	927.6
Manufacturing	1,922.1	2,147.7	2,160.5	2,254.2	2,763.1	2,920.4	3,062.2	3,186.4	3,281.3
Natural Resources	603.4	663.8	785.7	870.9	1,056.3	1,161.8	1,236.9	1,295.3	1,333.2
Services	2,676.9	3,290.7	3,727.0	3,639.7	4,223.0	4,692.0	4,949.6	5,144.5	5,252.7
Retail Trade	1,227.0	1,358.8	1,214.5	1,305.2	1,486.2	1,557.5	1,581.6	1,599.0	1,600.8
Transportation	2,119.3	2,439.4	2,444.2	2,617.4	3,540.3	4,347.8	4,699.5	4,739.0	4,732.2
Wholesale and Distribution	824.1	880.6	993.3	970.0	1,176.8	1,292.6	1,349.1	1,377.2	1,381.6
Consumer	8,498.9	10,499.5	11,606.8	13,054.1	15,775.7	17,571.9	18,889.8	19,810.5	20,331.5

**Economic Factors**

Gross Domestic Product	525,247.0	639,490.2	711,086.4	755,353.8	907,418.0	1,008,413.0	1,103,466.0	1,186,920.0	1,246,981.0
Employment (000s of Workers)	9,479.4	9,667.2	9,975.4	10,187.0	10,318.0	10,419.7	10,522.8	10,618.8	10,723.6
Population (000s of Workers)	19,728.2	19,942.4	20,155.1	20,366.3	20,575.9	20,784.5	20,992.7	21,201.0	21,409.5

**Bangladesh  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	266.0	287.5	307.7	334.8	367.9	392.0	418.7	449.5	476.7
Computer Software	86.8	92.7	101.0	111.4	122.9	129.5	136.6	145.9	154.4
Computer Services	315.3	326.6	344.5	377.2	418.2	439.2	462.3	489.5	513.6
Communications	1,512.0	1,811.0	2,502.4	3,314.4	4,573.2	5,907.4	7,028.2	7,832.1	8,249.8
Total ICT Spending	2,180.0	2,517.7	3,255.5	4,137.8	5,482.2	6,868.0	8,045.9	8,916.9	9,394.5

### Major ICT Segments

Communications	324.0	380.3	375.4	395.0	505.8	623.3	694.1	718.0	697.4
Construction	101.4	105.7	139.7	178.3	235.9	294.4	344.1	374.3	383.6
Educational Services	27.9	32.3	37.7	47.2	59.1	73.7	86.5	97.6	104.2
Energy and Utilities	34.5	37.6	52.0	54.2	68.2	80.6	91.1	98.0	100.9
Financial Services	53.2	59.2	61.6	65.2	70.5	77.7	84.8	92.3	97.7
Government	146.4	162.1	164.6	177.7	206.5	241.3	271.5	296.4	307.3
Healthcare	47.0	52.6	61.3	81.8	93.5	115.1	135.9	156.7	172.1
Hospitality, Hotels and Leisure	42.8	43.3	54.8	71.1	78.9	94.2	107.2	118.0	123.8
Manufacturing	116.7	128.5	146.8	169.9	220.7	257.3	291.4	320.6	337.1
Natural Resources	110.7	102.2	128.2	154.1	190.9	210.1	225.9	237.4	241.8
Services	146.8	170.2	213.6	244.4	314.7	391.5	458.8	512.7	539.3
Retail Trade	109.2	118.4	117.9	135.6	163.9	188.4	207.2	220.3	223.5
Transportation	346.2	337.9	333.0	356.4	502.2	659.7	788.5	857.7	888.1
Wholesale and Distribution	107.5	112.3	140.1	153.4	202.8	253.8	299.1	333.7	350.2
Consumer	465.8	674.9	1,228.8	1,853.4	2,568.4	3,306.8	3,959.9	4,483.2	4,827.6

### Economic Factors

Gross Domestic Product	51,690.5	55,949.9	57,628.1	60,370.7	67,913.3	76,219.2	84,705.1	93,290.1	100,235.3
Employment (000s of Workers)	44,322.0	45,423.6	46,497.7	47,732.0	48,946.7	50,137.7	51,413.2	52,736.8	54,033.3
Population (000s of Workers)	136,615.3	139,214.5	141,822.3	144,437.1	147,059.1	149,687.4	152,321.3	154,959.7	157,601.2

### China (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	15,364.5	18,605.1	22,023.4	25,026.7	29,354.7	33,013.6	36,817.6	40,169.2	43,320.6
Computer Software	3,339.5	5,541.6	7,878.0	9,937.3	12,314.6	14,376.2	16,444.8	18,430.7	20,440.6
Computer Services	5,480.6	9,813.8	13,656.7	17,266.3	21,346.8	24,782.5	28,199.1	31,217.1	34,187.6
Communications	97,058.3	116,149.4	128,900.9	153,606.2	191,336.8	255,022.1	309,739.7	347,826.2	376,648.7
Total ICT Spending	121,242.9	150,109.8	172,459.0	205,836.4	254,352.9	327,194.4	391,201.1	437,643.1	474,597.5

### Major ICT Segments

Communications	21,443.0	25,376.4	28,127.2	35,239.6	46,504.2	67,558.5	83,713.4	94,475.8	100,428.1
Construction	3,150.3	3,651.9	4,430.2	5,586.6	7,035.6	9,377.2	11,507.3	12,774.6	13,718.5
Educational Services	1,684.8	2,127.2	2,450.3	3,025.8	3,644.3	4,706.8	5,709.2	6,592.2	7,372.0
Energy and Utilities	4,196.7	6,408.4	10,373.9	12,073.0	15,459.2	19,634.0	23,449.5	26,267.0	28,355.2
Financial Services	6,191.1	8,833.9	10,211.2	12,408.3	14,196.9	16,651.4	18,964.8	20,990.3	22,889.9
Government	6,989.2	8,833.7	9,634.1	11,147.3	12,862.0	15,928.4	18,449.9	20,389.4	21,822.1
Healthcare	1,458.3	1,785.1	2,016.7	2,609.5	2,864.9	3,576.8	4,246.9	4,855.3	5,408.9
Hospitality, Hotels and Leisure	787.2	925.8	1,134.6	1,477.3	1,608.2	1,996.2	2,342.2	2,619.6	2,847.2
Manufacturing	15,075.8	20,775.0	24,648.3	29,769.8	37,930.6	45,743.4	52,877.9	58,464.0	63,139.4
Natural Resources	3,232.7	3,677.0	4,324.0	5,172.6	6,569.9	7,800.6	8,917.1	9,751.8	10,399.4
Services	2,629.9	3,232.5	3,690.5	3,998.3	4,727.3	5,955.9	7,014.1	7,810.8	8,419.4
Retail Trade	950.5	1,087.8	1,078.9	1,205.0	1,394.3	1,661.7	1,886.9	2,051.7	2,175.7
Transportation	8,504.0	9,907.7	10,416.3	12,305.1	17,220.2	26,334.8	34,237.7	38,847.4	42,405.9
Wholesale and Distribution	4,595.9	5,262.3	5,757.4	6,146.6	7,294.6	9,150.1	10,774.1	11,902.0	12,767.2
Consumer	40,353.5	48,225.1	54,165.3	63,671.4	75,040.6	91,118.5	107,110.1	119,851.2	132,448.6

### Economic Factors

Gross Domestic Product	1,640,961.0	1,931,651.0	2,234,520.0	2,645,050.0	3,254,783.0	4,144,854.0	5,088,373.0	5,808,943.0	6,527,074.0
Employment (000s of Workers)	744,320.0	752,000.0	760,960.6	770,584.2	780,602.6	790,126.0	799,077.0	807,257.4	814,411.3
Population (000s of Workers)	1,292,270.0	1,299,880.0	1,307,560.0	1,314,480.0	1,322,147.0	1,329,790.0	1,337,455.0	1,345,163.0	1,352,934.0

### Chinese Taipei (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	2,351.2	2,611.6	2,770.2	2,910.7	3,032.2	3,159.7	3,356.9	3,627.2	3,889.5
Computer Software	732.8	839.5	912.4	981.3	1,028.9	1,071.9	1,134.8	1,228.1	1,325.3
Computer Services	1,349.8	1,526.7	1,604.9	1,705.7	1,776.6	1,833.5	1,936.0	2,090.2	2,249.7
Communications	13,221.2	14,581.9	14,886.1	14,859.7	15,542.2	17,062.9	18,452.5	19,952.3	21,344.1
Total ICT Spending	17,654.9	19,559.6	20,173.5	20,457.4	21,379.9	23,127.9	24,880.1	26,897.8	28,808.6

### Major ICT Segments

Communications	1,406.8	1,770.7	1,735.8	1,839.6	2,023.9	2,430.5	2,713.1	2,999.4	3,225.9
Construction	213.2	231.3	271.2	312.7	328.6	356.8	385.2	412.3	437.6
Educational Services	104.8	120.0	129.6	138.0	145.2	161.1	178.2	198.6	218.3
Energy and Utilities	268.7	320.3	433.8	418.8	467.4	512.1	558.0	606.7	650.4

Financial Services	1,346.1	1,499.8	1,500.2	1,562.7	1,603.4	1,680.7	1,779.7	1,912.4	2,047.3
Government	1,865.3	2,106.3	2,060.0	2,103.7	2,112.8	2,273.6	2,430.2	2,628.3	2,808.9
Healthcare	308.5	336.2	354.2	395.2	384.6	420.7	462.2	515.9	570.7
Hospitality, Hotels and Leisure	264.6	275.7	315.9	356.9	340.5	366.1	392.6	425.9	456.8
Manufacturing	1,687.1	1,925.1	1,936.7	1,995.9	2,215.8	2,318.8	2,450.9	2,628.8	2,804.3
Natural Resources	122.6	117.6	122.7	124.4	134.6	140.4	146.8	153.9	159.1
Services	551.2	627.8	663.1	614.5	628.2	677.8	730.0	793.6	853.9
Retail Trade	552.8	579.7	540.5	532.8	541.2	560.2	582.0	611.9	637.1
Transportation	871.9	1,023.1	956.0	968.1	1,133.8	1,399.4	1,613.1	1,785.6	1,954.7
Wholesale and Distribution	806.4	858.7	908.6	864.3	914.7	989.6	1,063.7	1,149.8	1,232.3
Consumer	7,284.9	7,767.4	8,245.3	8,229.9	8,405.1	8,840.0	9,394.3	10,074.6	10,751.3

#### Economic Factors

Gross Domestic Product	306,046.1	331,729.5	356,157.6	365,572.1	383,259.9	418,223.6	466,321.9	524,824.5	586,523.7
Employment (000s of Workers)	9,573.1	9,786.0	9,942.3	10,111.1	10,301.7	10,462.7	10,616.7	10,798.4	10,960.6
Population (000s of Workers)	22,492.7	22,574.0	22,651.2	22,737.9	22,831.1	22,926.5	23,025.4	23,129.4	23,235.4

#### Hong Kong (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,538.1	1,668.5	1,748.7	1,946.8	2,004.8	2,099.3	2,205.0	2,339.7	2,474.1
Computer Software	320.6	355.2	380.2	430.0	444.2	462.9	486.5	520.6	556.9
Computer Services	689.9	756.8	790.5	890.9	912.2	945.3	990.7	1,055.8	1,123.9
Communications	5,751.4	5,869.2	5,830.3	6,248.8	6,434.9	7,008.9	7,478.4	7,780.8	8,025.1
Total ICT Spending	8,300.0	8,649.8	8,749.7	9,516.4	9,796.1	10,516.5	11,160.5	11,696.8	12,180.0

#### Major ICT Segments

Communications	816.0	870.6	884.9	1,038.3	1,038.1	1,217.6	1,357.4	1,439.5	1,494.9
Construction	77.2	61.7	62.4	70.6	71.2	74.9	78.7	81.2	83.1
Educational Services	147.4	157.5	160.5	183.2	187.5	205.0	221.6	238.8	254.7
Energy and Utilities	79.3	79.0	95.0	88.7	96.5	103.9	110.3	113.9	116.3
Financial Services	947.4	1,039.1	1,056.6	1,154.6	1,179.9	1,230.9	1,289.3	1,361.2	1,434.4
Government	768.8	791.4	799.5	860.1	866.6	915.7	960.9	1,009.5	1,051.2
Healthcare	411.2	416.2	419.9	525.6	487.1	525.1	560.9	602.8	642.9
Hospitality, Hotels and Leisure	103.2	105.0	124.5	157.0	145.5	153.8	161.2	169.2	176.7
Manufacturing	169.4	174.8	169.2	177.1	197.9	206.6	216.2	225.1	233.7
Natural Resources	2.7	2.4	2.5	2.7	2.9	3.0	3.0	3.0	3.0
Services	364.3	384.8	403.8	401.0	407.9	433.8	456.1	476.8	494.9
Retail Trade	547.5	575.4	521.5	562.1	580.9	594.5	605.4	617.6	627.4
Transportation	639.2	654.9	625.7	698.4	771.0	916.2	1,035.8	1,091.7	1,147.9
Wholesale and Distribution	484.5	482.5	513.4	514.3	542.8	577.9	610.3	634.5	653.3
Consumer	2,742.1	2,854.3	2,910.2	3,082.7	3,220.2	3,357.7	3,493.4	3,631.9	3,765.4

#### Economic Factors

Gross Domestic Product	158,549.0	165,878.2	177,836.2	189,784.1	204,892.8	222,049.9	241,764.5	262,737.2	284,516.3
Employment (000s of Workers)	3,197.1	3,269.5	3,335.2	3,403.2	3,494.0	3,550.3	3,595.9	3,641.0	3,686.5
Population (000s of Workers)	6,730.8	6,783.5	6,813.2	6,857.1	6,921.7	6,982.4	7,041.8	7,100.2	7,157.6

#### India (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	3,955.1	5,188.9	6,334.1	7,760.3	9,273.2	10,459.8	11,559.6	12,655.5	13,785.4
Computer Software	797.2	1,066.0	1,351.2	1,664.2	1,988.0	2,238.9	2,461.2	2,719.2	2,998.9
Computer Services	3,160.5	3,777.1	4,328.5	5,065.5	5,854.9	6,391.0	6,853.8	7,393.7	7,976.0
Communications	14,882.2	21,976.2	30,300.6	32,647.9	48,531.5	65,514.2	80,375.1	93,994.6	106,135.8
Total ICT Spending	22,795.0	32,008.2	42,314.4	47,137.8	65,647.6	84,603.8	101,249.7	116,763.1	130,896.1

#### Major ICT Segments

Communications	3,357.9	4,766.6	6,411.6	8,265.7	12,796.9	18,716.7	24,486.0	30,087.6	34,754.5
Construction	502.7	675.6	994.1	1,165.8	1,671.1	2,208.0	2,727.6	3,158.6	3,528.1
Educational Services	319.5	423.1	537.9	619.0	807.1	1,025.2	1,217.4	1,423.2	1,622.5
Energy and Utilities	706.7	1,033.0	1,658.8	1,772.5	2,324.6	2,813.4	3,263.0	3,666.1	4,013.4
Financial Services	1,505.2	1,821.7	1,989.7	2,281.2	2,652.1	2,990.3	3,277.7	3,604.9	3,947.4
Government	2,100.9	2,628.0	3,009.1	3,368.4	4,154.7	5,146.7	6,087.4	7,055.9	7,918.5
Healthcare	821.2	1,101.9	1,389.7	1,762.3	2,012.3	2,480.3	2,902.4	3,372.1	3,841.4
Hospitality, Hotels and Leisure	195.9	244.9	350.0	439.8	514.4	631.5	729.7	829.4	919.8
Manufacturing	1,482.6	2,078.9	2,596.4	2,870.7	3,943.4	4,645.0	5,252.7	5,855.7	6,409.5
Natural Resources	895.6	952.9	1,239.6	1,430.6	1,890.3	2,139.9	2,331.3	2,504.1	2,666.3
Services	749.2	1,069.5	1,417.1	1,407.8	1,904.5	2,459.0	2,969.3	3,492.2	3,970.4



Retail Trade	887.6	1,186.3	1,292.4	1,421.6	1,861.4	2,250.1	2,569.7	2,865.2	3,120.6
Transportation	2,414.5	3,373.6	3,946.6	4,377.1	6,958.2	10,261.4	13,534.3	16,232.8	18,774.1
Wholesale and Distribution	878.5	1,163.3	1,559.9	1,531.6	2,138.9	2,782.7	3,390.3	3,968.7	4,496.5
Consumer	5,977.0	9,488.9	13,921.4	14,423.8	20,017.8	24,053.6	26,510.8	28,646.6	30,913.1

#### Economic Factors

Gross Domestic Product	593,665.8	689,946.5	808,883.7	910,615.4	1,134,235.0	1,329,725.0	1,479,620.0	1,641,456.0	1,836,275.0
Employment (000s of Workers)	381,382.3	392,261.4	405,027.6	411,810.5	418,158.1	424,418.8	430,599.4	441,196.0	451,620.7
Population (000s of Workers)	1,070,800.0	1,087,124.0	1,103,371.0	1,119,538.0	1,135,614.0	1,151,598.0	1,167,493.0	1,183,292.0	1,198,992.0

#### Indonesia (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,108.5	1,275.5	1,485.8	1,793.4	2,015.3	2,147.2	2,309.9	2,494.7	2,681.2
Computer Software	275.2	395.5	537.4	705.2	835.5	935.7	1,037.7	1,151.7	1,272.5
Computer Services	454.6	503.1	581.9	736.0	841.3	872.6	921.5	986.6	1,062.0
Communications	5,373.5	6,601.5	7,653.9	10,256.8	13,012.5	15,787.3	18,314.2	20,136.8	21,208.4
Total ICT Spending	7,211.7	8,775.6	10,259.0	13,491.2	16,704.6	19,742.8	22,583.3	24,769.8	26,224.0

#### Major ICT Segments

Communications	1,398.1	1,840.3	2,198.7	2,956.4	3,907.8	5,066.9	6,118.4	6,899.0	7,243.6
Construction	134.1	150.1	184.2	259.3	326.3	388.5	449.9	493.8	522.2
Educational Services	51.6	66.1	77.9	111.8	138.0	161.5	184.4	206.2	225.1
Energy and Utilities	298.2	364.5	547.5	635.1	753.1	850.9	948.0	1,024.2	1,073.9
Financial Services	145.4	172.4	190.0	237.9	267.8	292.8	319.6	348.1	377.2
Government	516.9	654.2	705.1	868.3	999.2	1,143.5	1,281.5	1,401.7	1,486.5
Healthcare	122.6	154.0	178.7	267.7	305.0	353.3	403.3	454.9	505.5
Hospitality, Hotels and Leisure	104.4	113.5	144.6	215.1	233.6	262.8	290.2	315.1	335.6
Manufacturing	403.5	466.2	514.6	641.7	800.4	879.7	963.8	1,041.9	1,108.7
Natural Resources	292.0	288.6	345.1	467.9	582.2	630.2	676.3	715.0	749.0
Services	173.4	212.2	251.8	311.8	378.2	441.4	503.2	558.1	601.3
Retail Trade	230.9	255.8	259.6	332.3	390.2	428.1	463.0	490.1	508.2
Transportation	457.6	573.7	621.6	774.1	1,062.6	1,424.4	1,764.6	1,964.0	2,087.7
Wholesale and Distribution	280.7	303.4	368.5	452.3	554.5	639.9	724.1	791.8	841.8
Consumer	2,602.3	3,160.6	3,671.1	4,959.8	6,005.7	6,778.9	7,492.9	8,066.0	8,557.8

#### Economic Factors

Gross Domestic Product	234,772.5	256,836.9	286,969.1	364,458.9	428,603.9	473,205.7	524,052.4	572,477.7	629,520.1
Employment (000s of Workers)	93,429.4	94,768.6	94,973.8	97,674.1	99,725.2	102,033.0	104,202.8	106,223.5	108,113.0
Population (000s of Workers)	217,353.7	220,077.1	222,781.5	225,464.5	228,121.3	230,735.0	233,285.0	235,755.2	238,139.8

#### Japan (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	35,093.7	38,257.0	40,072.7	41,778.8	42,454.8	44,571.4	46,782.0	48,871.6	50,837.8
Computer Software	10,079.1	11,059.9	11,815.8	12,341.8	12,511.6	13,147.3	13,734.6	14,390.7	15,030.9
Computer Services	51,090.7	54,681.9	56,550.5	58,677.5	59,949.5	62,732.5	65,377.5	68,269.5	70,994.7
Communications	181,622.5	200,750.1	201,580.2	195,334.8	198,821.2	230,018.8	249,610.4	256,020.9	254,733.2
Total ICT Spending	277,885.9	304,748.9	310,019.2	308,132.9	313,737.1	350,470.1	375,504.5	387,552.7	391,596.6

#### Major ICT Segments

Communications	21,814.1	23,528.6	24,353.9	24,459.2	24,013.0	27,413.6	29,626.0	29,871.0	28,997.2
Construction	5,217.3	4,829.0	5,175.6	5,609.1	5,704.2	6,458.6	6,937.0	6,954.3	6,771.9
Educational Services	4,855.3	5,697.2	5,770.2	6,187.1	6,200.1	7,044.8	7,630.0	8,021.7	8,198.3
Energy and Utilities	7,274.7	7,764.9	9,911.7	8,913.3	9,700.0	10,610.1	11,296.6	11,618.6	11,746.8
Financial Services	22,349.8	25,232.2	24,619.8	26,174.7	25,986.3	27,596.6	28,827.1	30,006.4	30,987.4
Government	16,356.2	17,830.9	17,183.8	17,105.1	16,461.8	17,626.9	18,332.0	18,677.7	18,679.7
Healthcare	11,680.6	12,637.9	12,473.2	14,278.5	13,101.7	14,581.8	15,657.8	16,494.4	17,003.1
Hospitality, Hotels and Leisure	8,391.0	8,430.2	9,693.7	11,376.6	10,190.8	11,116.5	11,709.5	12,058.5	12,193.2
Manufacturing	25,201.1	27,072.4	26,335.2	26,150.7	29,685.8	31,779.6	33,650.1	34,971.4	35,882.5
Natural Resources	1,413.7	1,328.2	1,432.6	1,518.6	1,680.2	1,806.4	1,881.2	1,906.6	1,897.7
Services	29,914.4	33,761.8	35,878.3	32,590.8	32,663.2	36,684.0	39,138.3	40,209.0	40,167.1
Retail Trade	4,889.5	5,063.0	4,309.0	4,233.8	4,290.5	4,497.0	4,585.4	4,602.1	4,558.3
Transportation	13,839.4	14,928.8	14,295.2	13,818.2	15,004.9	18,212.4	20,500.6	20,636.0	20,246.4
Wholesale and Distribution	12,015.5	12,408.0	12,987.0	11,729.5	12,128.5	13,507.4	14,333.3	14,497.6	14,271.1
Consumer	92,673.4	104,235.8	105,600.1	103,987.6	106,925.9	121,534.3	131,399.6	137,027.4	139,996.1

#### Economic Factors

Gross Domestic Product	4,232,215.0	4,609,456.0	4,557,824.0	4,375,036.0	4,391,060.0	5,018,100.0	5,494,827.0	5,809,068.0	6,053,611.0
Employment (000s of Workers)	63,166.7	63,290.8	63,559.4	63,821.8	64,072.2	64,211.8	64,282.1	64,211.3	64,195.3
Population (000s of Workers)	127,634.4	127,734.4	127,752.4	127,746.4	127,760.4	127,708.4	127,622.4	127,513.4	127,368.4

**Malaysia**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	789.2	913.1	1,039.8	1,127.0	1,289.2	1,373.7	1,467.2	1,569.6	1,670.0
Computer Software	351.9	415.3	488.1	541.4	618.7	664.9	712.7	767.2	821.8
Computer Services	580.4	695.8	803.9	894.9	1,030.5	1,102.4	1,178.9	1,264.1	1,348.0
Communications	6,066.1	6,925.2	7,513.3	8,234.7	9,676.5	10,890.5	11,906.5	12,549.7	13,052.9
Total ICT Spending	7,787.7	8,949.4	9,845.1	10,798.0	12,614.8	14,031.6	15,265.2	16,150.5	16,892.7

**Major ICT Segments**

Communications	762.9	760.4	781.7	920.8	1,132.8	1,359.5	1,483.3	1,522.3	1,566.3
Construction	72.1	71.9	77.7	87.1	100.7	110.7	119.2	124.0	127.0
Educational Services	39.2	46.4	52.0	59.6	68.9	77.1	84.8	91.7	97.4
Energy and Utilities	310.1	399.5	605.8	656.4	776.7	863.0	938.9	999.0	1,049.3
Financial Services	286.0	330.8	340.8	383.9	428.9	461.5	492.9	523.6	551.4
Government	444.0	518.0	553.2	619.4	696.7	780.8	849.5	903.5	950.9
Healthcare	88.1	104.2	114.3	136.5	147.4	165.4	183.5	201.4	218.1
Hospitality, Hotels and Leisure	62.7	70.3	81.8	99.7	105.4	115.8	124.8	132.6	138.6
Manufacturing	1,191.0	1,371.1	1,409.5	1,513.9	1,805.3	1,931.6	2,048.6	2,143.4	2,218.9
Natural Resources	217.7	232.2	264.0	295.8	349.0	374.0	395.5	413.0	425.4
Services	325.3	373.4	408.1	422.1	481.7	537.7	589.1	630.6	666.1
Retail Trade	179.7	204.4	197.2	217.2	249.3	270.9	288.2	300.2	309.1
Transportation	371.6	374.7	363.1	409.9	542.1	678.4	773.1	801.8	840.3
Wholesale and Distribution	225.4	247.2	257.7	268.7	315.8	350.3	379.5	397.7	409.6
Consumer	3,211.9	3,845.0	4,338.0	4,707.2	5,414.0	5,954.8	6,514.3	6,965.7	7,324.3

**Economic Factors**

Gross Domestic Product	110,202.3	124,749.4	137,163.6	156,086.9	181,759.9	204,034.3	226,101.9	248,321.5	268,536.2
Employment (000s of Workers)	10,048.2	10,349.7	10,630.1	10,933.2	11,217.5	11,538.6	11,851.5	12,152.3	12,444.2
Population (000s of Workers)	24,436.8	24,894.5	25,347.4	25,796.1	26,239.5	26,677.1	27,108.1	27,531.9	27,948.4

**New Zealand**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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**ICT Spending**

Computer Hardware	715.4	796.9	859.9	919.9	1,001.1	1,055.5	1,112.3	1,179.1	1,246.4
Computer Software	229.1	255.8	281.1	298.9	325.8	341.4	357.6	379.0	401.8
Computer Services	885.0	952.4	1,007.0	1,053.1	1,130.5	1,175.2	1,222.1	1,279.3	1,337.4
Communications	3,389.3	3,970.8	4,318.5	4,279.9	5,302.5	5,877.3	6,150.1	6,298.9	6,370.9
Total ICT Spending	5,218.8	5,975.8	6,466.4	6,551.7	7,759.9	8,449.4	8,842.1	9,136.3	9,356.5

**Major ICT Segments**

Communications	527.6	629.8	698.9	720.8	886.0	1,006.4	1,036.4	1,049.8	1,050.5
Construction	102.7	108.8	123.9	132.1	162.2	176.2	183.2	186.5	188.1
Educational Services	75.0	87.1	90.0	95.1	106.6	115.4	121.1	126.9	131.7
Energy and Utilities	130.2	145.9	188.6	172.2	201.8	218.9	231.2	239.6	246.5
Financial Services	425.1	483.3	495.5	526.6	566.0	594.8	618.5	647.1	675.4
Government	281.1	317.7	324.2	323.7	354.0	376.0	385.0	395.1	402.9
Healthcare	196.1	221.3	229.8	267.3	279.9	305.1	323.5	343.9	362.7
Hospitality, Hotels and Leisure	80.0	86.4	105.0	123.6	126.5	135.0	140.2	145.5	149.9
Manufacturing	338.7	377.0	380.4	379.1	467.0	490.0	510.6	530.8	550.8
Natural Resources	127.4	121.7	138.3	144.9	174.9	180.9	184.3	186.2	187.3
Services	373.1	449.5	506.1	467.3	544.5	592.0	619.8	646.0	667.0
Retail Trade	288.8	323.9	298.2	304.3	349.6	362.8	367.6	373.1	377.4
Transportation	277.3	324.0	329.2	324.6	439.6	516.3	547.9	553.8	560.6
Wholesale and Distribution	253.3	280.4	308.7	284.1	344.5	370.2	382.6	390.0	393.5
Consumer	1,742.2	2,019.0	2,249.7	2,286.0	2,756.8	3,009.3	3,190.4	3,322.1	3,412.2

**Economic Factors**

Gross Domestic Product	79,581.8	97,751.1	108,772.1	104,415.1	126,006.2	137,533.1	147,212.2	156,939.1	166,030.3
Employment (000s of Workers)	1,951.2	2,017.1	2,072.9	2,117.2	2,133.5	2,140.2	2,146.2	2,152.4	2,161.1
Population (000s of Workers)	3,945.9	3,989.3	4,028.4	4,062.5	4,092.6	4,119.8	4,145.7	4,171.7	4,198.0

**Pakistan**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	668.2	835.9	1,026.5	1,283.1	1,459.5	1,635.6	1,818.2	1,992.9	2,156.8
Computer Software	176.5	225.5	289.6	365.4	409.0	451.4	492.6	538.0	583.5
Computer Services	639.3	721.2	834.8	990.7	1,058.8	1,123.4	1,189.0	1,261.5	1,331.7
Communications	2,292.9	2,656.1	3,119.8	4,155.8	5,097.3	5,816.3	6,335.5	6,596.0	6,781.2
Total ICT Spending	3,776.8	4,438.7	5,270.7	6,795.0	8,024.6	9,026.7	9,835.3	10,388.4	10,853.3
<b>Major ICT Segments</b>									
Communications	856.0	1,021.1	1,251.8	1,635.2	1,916.9	2,193.5	2,404.8	2,522.6	2,598.9
Construction	19.6	21.7	26.2	35.9	43.4	48.1	51.8	54.1	56.0
Educational Services	52.5	64.5	74.6	104.4	120.4	138.3	154.1	169.4	184.1
Energy and Utilities	89.1	108.9	163.4	172.5	203.2	226.1	247.5	264.6	279.8
Financial Services	94.3	108.2	114.2	130.6	139.1	147.0	154.5	162.7	171.1
Government	297.9	360.7	381.4	455.7	493.4	539.1	580.3	620.2	658.5
Healthcare	134.7	171.2	203.2	309.4	322.5	368.0	409.8	453.2	496.0
Hospitality, Hotels and Leisure	62.3	69.7	94.3	137.7	140.8	156.4	169.5	182.0	193.7
Manufacturing	156.8	199.5	232.6	268.7	331.2	357.6	383.1	407.4	430.2
Natural Resources	285.6	289.8	352.9	437.8	542.3	588.2	627.6	658.4	685.5
Services	86.8	105.9	126.9	142.6	163.8	181.9	196.8	209.8	221.9
Retail Trade	177.1	208.1	197.0	236.4	271.1	289.2	303.2	315.3	325.9
Transportation	289.2	322.2	336.5	420.3	558.8	669.7	761.3	802.2	844.4
Wholesale and Distribution	119.4	132.8	155.7	169.7	202.3	223.0	239.1	250.3	260.0
Consumer	1,055.5	1,254.3	1,560.1	2,138.0	2,575.4	2,900.7	3,151.8	3,316.1	3,447.2
<b>Economic Factors</b>									
Gross Domestic Product	69,398.3	77,678.7	87,553.7	97,612.7	109,611.6	120,231.2	131,408.9	141,374.3	151,209.2
Employment (000s of Workers)	49,551.6	51,393.0	52,915.6	54,296.4	55,673.8	57,020.2	58,364.0	59,704.8	61,053.6
Population (000s of Workers)	147,801.2	150,748.1	153,807.0	156,878.1	159,960.6	163,053.4	166,155.6	169,266.4	172,384.9

<b>Philippines (Millions of U.S. Dollars)</b>									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	628.4	726.6	846.9	972.6	1,087.6	1,191.1	1,267.7	1,351.0	1,434.6
Computer Software	129.9	143.1	164.7	189.6	212.4	230.9	239.9	253.9	269.1
Computer Services	496.8	743.4	965.2	1,227.9	1,419.8	1,610.1	1,762.6	1,927.1	2,092.6
Communications	3,172.6	3,441.8	3,582.0	4,509.0	5,560.1	6,493.7	6,824.8	7,132.3	7,447.8
Total ICT Spending	4,427.7	5,054.9	5,558.8	6,899.0	8,279.9	9,525.8	10,094.9	10,664.3	11,244.0
<b>Major ICT Segments</b>									
Communications	507.3	575.7	642.2	798.5	985.4	1,304.0	1,483.2	1,594.6	1,658.5
Construction	50.5	49.2	51.7	70.1	86.8	99.7	104.7	110.2	115.3
Educational Services	50.9	64.9	73.4	96.9	115.3	135.8	148.3	162.7	177.4
Energy and Utilities	102.3	133.7	212.0	221.5	273.2	315.9	347.7	375.2	400.4
Financial Services	185.2	247.8	276.7	345.1	394.0	437.4	463.6	497.4	533.5
Government	318.6	380.6	414.0	497.5	551.4	625.1	671.2	725.3	780.2
Healthcare	130.3	170.6	200.9	294.9	307.1	361.4	400.6	445.1	491.3
Hospitality, Hotels and Leisure	44.1	42.9	52.0	74.2	78.0	88.9	94.0	100.6	107.2
Manufacturing	328.8	380.9	414.0	481.2	593.7	645.3	665.0	691.4	718.9
Natural Resources	133.4	138.8	160.3	206.9	264.5	294.0	306.9	320.5	333.4
Services	206.0	234.9	265.9	314.8	377.3	429.5	451.1	480.1	511.7
Retail Trade	117.8	135.7	126.6	154.6	182.5	199.0	203.6	211.2	219.9
Transportation	206.2	211.0	181.6	214.1	294.4	398.3	460.8	494.9	524.5
Wholesale and Distribution	107.4	108.3	115.9	133.5	163.0	185.6	194.5	205.6	216.8
Consumer	1,938.8	2,179.6	2,371.0	2,995.1	3,613.4	4,005.9	4,099.8	4,249.6	4,454.9
<b>Economic Factors</b>									
Gross Domestic Product	79,633.6	86,930.1	98,717.5	117,562.2	146,079.6	170,012.3	178,006.1	189,761.7	204,118.2
Employment (000s of Workers)	30,657.7	31,682.9	32,902.7	35,120.0	35,944.7	36,708.3	37,471.6	38,256.5	39,057.1
Population (000s of Workers)	80,166.3	81,617.0	83,054.5	84,476.7	85,884.0	87,279.2	88,666.2	90,048.0	91,424.4

<b>Republic of Korea (Millions of U.S. Dollars)</b>									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	5,571.1	6,184.2	6,847.4	7,530.6	8,032.1	8,328.8	8,641.3	9,082.4	9,541.2
Computer Software	1,284.9	1,572.7	1,896.7	2,201.1	2,415.1	2,552.8	2,682.5	2,868.9	3,071.6
Computer Services	4,711.0	5,446.9	6,179.8	7,009.7	7,607.5	7,938.3	8,272.0	8,747.5	9,260.9
Communications	35,551.3	37,813.8	41,736.8	45,650.7	50,461.9	54,323.6	55,896.1	56,489.1	57,211.6

Total ICT Spending	47,118.3	51,017.6	56,660.7	62,392.0	68,516.7	73,143.6	75,491.9	77,187.9	79,085.3
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**Major ICT Segments**

Communications	6,025.9	6,424.5	6,990.1	8,089.2	9,088.6	10,428.6	10,896.3	10,776.4	10,560.5
Construction	1,126.5	1,113.8	1,276.9	1,436.6	1,569.9	1,661.7	1,698.8	1,692.6	1,687.0
Educational Services	648.4	745.2	849.2	987.2	1,083.4	1,187.4	1,253.2	1,326.5	1,402.6
Energy and Utilities	857.6	1,000.4	1,465.0	1,477.7	1,705.2	1,853.2	1,954.3	2,031.5	2,099.5
Financial Services	2,924.0	3,172.1	3,380.9	3,701.4	3,797.7	3,884.9	3,956.7	4,079.4	4,224.5
Government	2,084.6	2,402.0	2,612.6	2,926.6	3,075.3	3,274.4	3,374.5	3,459.8	3,538.5
Healthcare	1,001.5	1,147.9	1,337.8	1,689.1	1,708.7	1,864.3	1,980.2	2,115.4	2,257.5
Hospitality, Hotels and Leisure	794.4	803.7	986.2	1,218.9	1,194.0	1,262.1	1,294.9	1,334.7	1,378.0
Manufacturing	5,721.6	6,329.5	6,745.5	7,410.5	8,654.6	9,008.6	9,238.6	9,544.7	9,848.4
Natural Resources	377.7	385.2	446.2	480.7	542.4	555.4	553.8	551.2	547.8
Services	2,015.6	2,192.5	2,476.1	2,489.0	2,670.4	2,833.6	2,908.6	2,976.2	3,053.3
Retail Trade	793.8	822.3	800.5	867.0	936.7	965.3	967.0	966.7	970.1
Transportation	2,878.8	2,977.3	2,954.9	3,237.6	3,930.9	4,685.1	5,071.4	5,034.6	5,045.8
Wholesale and Distribution	804.7	787.5	881.1	909.4	995.7	1,047.8	1,068.3	1,076.1	1,089.0
Consumer	19,063.2	20,713.7	23,457.7	25,471.2	27,563.4	28,631.0	29,275.2	30,222.2	31,382.9

**Economic Factors**

Gross Domestic Product	608,255.0	680,349.5	791,312.3	887,992.4	974,931.5	1,046,850.0	1,103,088.0	1,176,354.0	1,262,057.0
Employment (000s of Workers)	22,145.2	22,561.0	22,856.7	23,155.0	23,432.8	23,671.9	23,905.9	24,120.1	24,310.9
Population (000s of Workers)	47,944.4	48,194.0	48,439.8	48,680.4	48,914.4	49,140.3	49,356.9	49,562.5	49,755.9

**Singapore  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,204.9	1,349.4	1,456.6	1,545.6	1,675.6	1,771.2	1,868.4	1,971.5	2,063.7
Computer Software	562.3	683.2	786.5	878.4	966.7	1,041.6	1,114.1	1,195.0	1,273.2
Computer Services	1,450.9	1,622.6	1,738.8	1,862.2	2,005.4	2,115.5	2,226.5	2,346.6	2,457.4
Communications	4,051.5	4,403.7	4,445.3	5,113.5	5,868.8	6,769.6	7,310.3	7,748.0	7,860.6
Total ICT Spending	7,269.6	8,058.9	8,427.1	9,399.6	10,516.5	11,697.8	12,519.3	13,261.1	13,654.9

**Major ICT Segments**

Communications	1,577.1	1,744.5	1,805.2	2,157.3	2,434.4	2,829.9	3,043.1	3,255.1	3,270.3
Construction	65.7	54.6	56.2	68.8	75.5	81.4	85.1	87.9	88.6
Educational Services	57.0	66.0	68.4	74.2	79.7	89.6	97.3	104.7	110.2
Energy and Utilities	177.4	218.5	327.4	321.3	373.1	412.1	446.2	472.9	491.1
Financial Services	911.9	1,022.5	1,041.8	1,154.2	1,200.3	1,267.7	1,322.4	1,385.6	1,442.8
Government	362.6	411.9	413.5	439.0	455.2	491.8	517.7	546.1	564.8
Healthcare	143.2	159.8	167.9	197.2	193.7	216.3	234.0	253.2	269.3
Hospitality, Hotels and Leisure	52.3	54.3	67.1	87.2	84.9	93.2	99.0	105.0	109.7
Manufacturing	1,109.2	1,228.8	1,249.8	1,343.0	1,609.2	1,716.6	1,823.0	1,919.8	1,997.0
Natural Resources	2.7	2.8	3.1	3.6	4.2	4.5	4.6	4.7	4.7
Services	351.1	401.9	445.3	443.3	482.1	534.3	570.5	607.3	630.8
Retail Trade	238.8	267.5	245.6	278.5	309.5	327.7	338.1	348.4	354.4
Transportation	452.2	486.1	428.6	495.6	633.2	785.8	885.8	953.3	974.5
Wholesale and Distribution	180.5	191.3	217.6	227.8	267.4	302.4	327.2	349.1	362.4
Consumer	1,587.9	1,748.3	1,889.5	2,108.8	2,314.2	2,544.5	2,725.2	2,868.0	2,984.2

**Economic Factors**

Gross Domestic Product	92,321.0	107,402.9	116,720.1	132,201.0	151,040.1	171,857.7	189,101.7	203,622.4	216,875.9
Employment (000s of Workers)	2,037.1	2,087.4	2,145.6	2,203.7	2,263.2	2,309.6	2,354.3	2,395.9	2,437.0
Population (000s of Workers)	4,219.8	4,272.6	4,325.5	4,379.7	4,433.8	4,487.6	4,540.0	4,590.4	4,639.1

**Sri Lanka  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	96.1	119.9	141.7	167.8	188.6	209.1	228.8	248.5	266.8
Computer Software	28.2	35.5	43.3	51.1	57.3	63.1	68.5	74.6	80.7
Computer Services	142.4	159.9	175.7	197.5	213.2	227.1	240.6	255.7	270.1
Communications	576.6	717.1	923.4	1,329.0	1,488.9	1,659.6	1,798.1	1,861.9	1,887.7
Total ICT Spending	843.2	1,032.3	1,284.0	1,745.4	1,947.9	2,158.9	2,336.0	2,440.6	2,505.3

**Major ICT Segments**

Communications	193.4	242.0	279.9	378.8	437.6	494.7	525.3	509.4	472.6
Construction	16.9	17.0	24.2	37.9	42.7	47.1	51.6	55.1	58.0
Educational Services	12.1	13.7	14.6	18.1	18.3	19.7	21.1	22.6	24.0

Energy and Utilities	18.1	23.5	37.5	42.2	49.3	55.4	61.3	65.9	69.6
Financial Services	37.0	44.9	48.1	59.2	62.9	68.1	73.5	79.5	85.3
Government	49.6	77.4	94.1	128.7	142.4	160.1	176.4	190.4	202.5
Healthcare	24.3	25.3	27.5	37.3	35.7	38.9	42.3	46.5	50.5
Hospitality, Hotels and Leisure	5.1	5.1	7.2	10.7	10.1	11.2	12.2	13.3	14.3
Manufacturing	29.9	35.4	40.6	51.4	61.1	66.9	73.2	79.2	84.6
Natural Resources	38.3	36.0	45.9	59.0	70.3	75.5	80.4	84.1	87.2
Services	34.4	46.4	61.0	71.2	77.7	86.5	94.8	102.9	110.0
Retail Trade	48.0	51.8	53.1	68.6	73.5	77.2	80.6	83.6	85.8
Transportation	77.7	94.9	108.8	154.4	191.8	228.1	256.2	262.2	264.4
Wholesale and Distribution	32.7	36.9	49.2	67.5	74.8	82.0	89.2	95.4	100.1
Consumer	225.7	282.0	392.4	560.2	599.6	647.1	698.1	750.5	796.2

#### Economic Factors

Gross Domestic Product	16,190.6	17,795.0	20,876.1	23,906.2	26,187.8	28,621.3	31,447.4	34,083.5	36,386.1
Employment (000s of Workers)	7,012.8	7,394.0	7,518.0	7,104.3	7,221.0	7,326.9	7,447.7	7,572.1	7,697.6
Population (000s of Workers)	19,202.0	19,435.0	19,666.0	19,895.0	20,122.0	20,347.0	20,570.0	20,791.0	21,011.0

#### Thailand (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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#### ICT Spending

Computer Hardware	770.9	874.4	999.8	1,135.1	1,268.1	1,336.0	1,421.7	1,539.0	1,622.8
Computer Software	306.4	452.6	606.3	762.3	912.9	1,033.4	1,152.9	1,287.7	1,418.3
Computer Services	489.4	568.1	653.8	778.5	887.8	923.9	974.0	1,051.6	1,106.3
Communications	6,343.9	7,317.0	8,165.8	9,968.1	11,961.9	13,503.4	14,851.4	15,718.7	16,343.8
Total ICT Spending	7,910.6	9,212.0	10,425.8	12,643.9	15,030.7	16,796.6	18,399.9	19,597.0	20,491.2

#### Major ICT Segments

Communications	773.9	921.6	1,087.9	1,274.3	1,449.2	1,751.5	2,009.7	2,108.0	2,146.4
Construction	71.2	81.3	98.7	121.9	142.4	158.7	175.0	183.8	190.2
Educational Services	108.4	136.9	157.1	200.5	234.8	267.8	298.9	327.9	350.2
Energy and Utilities	282.7	371.9	575.2	637.0	766.1	855.7	943.4	1,018.2	1,068.4
Financial Services	219.4	272.5	301.5	358.7	398.9	431.0	464.0	501.4	534.0
Government	377.5	461.5	502.2	596.5	656.5	724.0	788.3	840.6	877.4
Healthcare	165.0	198.5	231.5	297.9	329.7	368.0	405.5	446.4	484.4
Hospitality, Hotels and Leisure	180.1	207.2	247.7	324.1	343.8	376.0	403.8	428.7	446.2
Manufacturing	764.6	902.8	996.0	1,181.6	1,463.3	1,593.3	1,722.9	1,851.3	1,944.3
Natural Resources	236.7	230.4	259.2	315.8	379.8	401.8	421.8	439.6	449.1
Services	142.1	166.9	184.7	209.0	242.4	266.3	288.9	307.5	321.3
Retail Trade	234.8	264.0	271.2	316.2	361.2	391.4	416.8	434.3	447.3
Transportation	583.7	669.1	726.0	835.2	1,045.0	1,294.9	1,527.7	1,620.9	1,699.5
Wholesale and Distribution	315.2	342.3	380.4	421.7	495.8	549.7	600.4	636.9	664.8
Consumer	3,455.1	3,985.1	4,406.6	5,553.7	6,721.8	7,366.5	7,933.0	8,451.6	8,867.7

#### Economic Factors

Gross Domestic Product	142,640.1	161,339.8	176,419.7	206,703.1	242,424.8	265,939.2	289,652.7	316,576.7	339,148.1
Employment (000s of Workers)	34,199.4	34,743.7	35,117.6	35,676.1	36,051.5	36,484.5	36,718.5	36,965.8	37,203.9
Population (000s of Workers)	63,144.5	63,693.7	64,232.8	64,762.4	65,283.0	65,794.1	66,294.8	66,784.6	67,263.1

#### Vietnam (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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#### ICT Spending

Computer Hardware	356.5	405.4	446.9	488.5	529.8	570.6	612.9	654.3	693.8
Computer Software	98.3	121.0	143.3	163.4	181.9	199.8	217.4	236.0	254.9
Computer Services	233.9	267.2	292.4	320.0	344.7	369.2	393.3	418.3	442.7
Communications	2,043.1	2,338.0	2,502.9	2,689.9	3,103.3	3,782.9	4,307.4	4,648.4	4,879.9
Total ICT Spending	2,731.7	3,131.7	3,385.4	3,661.8	4,159.7	4,922.5	5,531.0	5,957.1	6,271.3

#### Major ICT Segments

Communications	335.1	384.0	413.8	446.6	510.1	609.9	688.6	742.2	780.6
Construction	55.8	63.9	68.6	73.8	84.8	102.6	116.5	125.6	132.0
Educational Services	42.9	49.3	53.5	58.0	65.5	76.5	85.5	92.0	97.0
Energy and Utilities	85.6	98.5	108.2	118.2	131.1	147.8	162.3	174.2	184.4
Financial Services	168.5	193.9	213.6	233.8	258.1	288.3	315.0	337.8	357.8
Government	147.0	168.8	184.2	200.4	224.5	258.4	286.5	308.0	325.2
Healthcare	81.4	93.5	101.9	110.8	124.3	143.3	159.0	171.0	180.5
Hospitality, Hotels and Leisure	51.1	58.7	63.9	69.5	78.1	90.5	100.6	108.2	114.2
Manufacturing	248.5	285.5	311.6	339.2	379.7	436.2	483.4	519.5	548.6
Natural Resources	36.3	41.7	45.4	49.4	55.5	64.3	71.5	76.9	81.1

Services	184.2	211.2	228.2	246.8	280.5	332.3	373.6	402.4	423.6
Retail Trade	43.4	49.8	54.2	58.9	66.2	76.8	85.5	92.0	97.0
Transportation	162.5	186.0	199.5	214.8	246.9	299.1	339.7	366.4	384.9
Wholesale and Distribution	97.3	111.5	120.0	129.5	148.1	177.5	200.6	216.3	227.4
Consumer	992.1	1,135.2	1,218.7	1,312.1	1,506.2	1,818.9	2,062.7	2,224.6	2,337.2

#### Economic Factors

Gross Domestic Product	39,552.5	45,297.1	52,832.0	61,276.7	69,533.2	79,509.5	90,028.1	101,627.2	113,078.9
Employment (000s of Workers)	41,226.6	42,196.8	43,286.7	44,312.8	45,307.4	46,213.6	47,091.6	47,955.6	48,753.3
Population (000s of Workers)	82,000.2	83,123.4	84,238.2	85,344.1	86,444.7	87,540.3	88,631.4	89,718.2	90,800.3

#### Middle East (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	3,236.9	3,851.6	4,555.0	5,110.1	5,598.0	6,098.7	6,751.0	7,386.6	8,015.4
Computer Software	1,241.8	1,458.2	1,684.7	1,892.4	2,061.9	2,236.2	2,459.3	2,703.2	2,977.1
Computer Services	2,912.5	3,655.1	4,220.3	4,854.5	5,320.9	5,847.0	6,469.2	7,079.3	7,752.0
Communications	27,568.6	30,900.2	35,122.4	41,481.2	49,542.6	59,134.2	66,555.3	72,176.0	76,313.1
Total ICT Spending	34,959.8	39,865.1	45,582.5	53,338.3	62,523.3	73,316.1	82,234.9	89,345.2	95,057.5

#### Major ICT Segments

Communications	3,293.9	3,532.8	3,905.5	4,648.2	5,578.5	7,048.2	7,852.2	8,295.4	8,470.5
Construction	569.1	587.8	667.2	810.5	972.7	1,146.8	1,283.3	1,370.0	1,432.8
Educational Services	541.3	632.6	710.9	825.3	962.8	1,125.5	1,265.9	1,395.0	1,515.1
Energy and Utilities	2,328.2	2,937.4	4,195.4	4,867.5	5,529.6	6,326.9	7,031.6	7,572.1	8,018.3
Financial Services	1,530.9	1,820.2	1,946.0	2,227.2	2,505.2	2,825.3	3,153.9	3,458.4	3,754.6
Government	3,355.6	3,734.4	3,923.1	4,591.9	5,228.1	6,090.8	6,849.0	7,447.4	7,934.8
Healthcare	933.1	1,052.5	1,183.6	1,445.4	1,584.7	1,851.0	2,102.5	2,342.4	2,571.3
Hospitality, Hotels and Leisure	394.4	411.5	504.7	637.6	652.7	739.0	812.0	873.6	926.1
Manufacturing	1,125.5	1,333.9	1,479.1	1,682.3	2,017.1	2,257.9	2,473.5	2,654.7	2,809.1
Natural Resources	883.8	966.1	1,125.9	1,309.2	1,571.5	1,809.0	1,994.1	2,149.0	2,254.3
Services	1,877.8	2,123.7	2,362.7	2,496.9	2,863.0	3,293.3	3,654.3	3,961.2	4,235.5
Retail Trade	816.5	917.8	930.4	1,066.7	1,231.2	1,402.3	1,536.6	1,631.3	1,691.4
Transportation	1,761.2	1,830.6	1,882.5	2,216.5	2,887.1	3,787.8	4,412.1	4,721.1	4,944.9
Wholesale and Distribution	675.3	747.3	851.6	964.0	1,174.4	1,416.9	1,619.1	1,773.5	1,878.1
Consumer	14,873.2	17,236.4	19,913.9	23,549.0	27,764.8	32,195.2	36,194.7	39,699.8	42,621.0

#### Economic Factors

Gross Domestic Product	682,127.6	789,407.0	948,502.6	1,072,895.6	1,207,073.5	1,372,688.6	1,511,093.9	1,658,185.3	1,812,316.3
Employment (000s of Workers)	50,381.1	51,527.9	52,693.8	53,936.6	55,147.6	56,405.4	57,556.3	58,620.1	59,698.4
Population (000s of Workers)	181,433.0	184,691.1	187,929.4	191,201.0	194,554.5	197,982.8	201,466.9	204,991.1	208,550.8

#### Egypt (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	349.1	404.2	464.9	521.9	580.8	636.1	706.6	779.2	843.4
Computer Software	97.7	120.9	141.0	160.1	180.1	198.6	217.2	238.2	258.2
Computer Services	168.8	214.6	260.4	297.9	337.7	374.6	411.1	449.9	486.5
Communications	2,924.6	3,291.8	4,182.1	5,146.4	6,524.0	8,565.9	10,113.5	11,320.3	11,915.4
Total ICT Spending	3,540.1	4,031.5	5,048.4	6,126.4	7,622.6	9,775.2	11,448.5	12,787.6	13,503.5

#### Major ICT Segments

Communications	412.1	443.0	556.3	717.1	810.5	1,210.7	1,373.0	1,510.1	1,478.1
Construction	26.6	27.0	36.9	47.8	60.2	77.2	89.1	96.4	98.6
Educational Services	37.5	43.0	53.9	60.0	75.8	96.9	115.8	133.5	145.7
Energy and Utilities	70.0	82.5	129.5	147.6	177.3	217.3	245.1	267.9	278.3
Financial Services	194.9	260.8	303.4	352.0	416.2	498.9	574.8	638.3	684.0
Government	244.0	274.0	323.9	377.6	455.9	600.0	710.1	788.0	813.2
Healthcare	50.3	58.3	76.4	96.3	121.9	162.5	201.6	237.3	262.3
Hospitality, Hotels and Leisure	45.4	49.7	67.5	86.7	98.9	122.8	141.7	156.2	162.2
Manufacturing	71.9	83.2	102.6	123.0	156.7	188.8	215.0	234.7	246.4
Natural Resources	216.6	239.3	302.2	349.9	438.9	528.6	604.2	664.7	698.9
Services	27.5	31.3	40.0	46.9	60.1	77.3	92.3	103.2	108.1
Retail Trade	106.2	116.5	132.6	155.8	189.6	233.3	265.2	285.8	289.6
Transportation	169.6	177.2	217.7	270.5	346.6	530.5	638.4	709.3	720.7
Wholesale and Distribution	100.4	107.7	138.7	160.1	204.1	264.7	313.4	347.6	359.0
Consumer	1,767.1	2,037.9	2,566.7	3,135.1	4,009.9	4,966.0	5,868.9	6,614.6	7,158.5

#### Economic Factors

Gross Domestic Product	71,356.8	78,321.7	93,185.0	107,741.4	129,840.2	149,024.9	158,226.4	169,424.7	180,208.1
Employment (000s of Workers)	19,441.0	19,903.9	20,381.0	20,992.4	21,622.2	22,270.9	22,827.6	23,284.2	23,749.9
Population (000s of Workers)	71,267.4	72,642.2	74,032.9	75,437.2	76,853.3	78,277.4	79,705.3	81,133.0	82,558.3

**Iran**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	485.8	603.3	707.0	845.0	965.6	1,067.5	1,201.5	1,338.6	1,473.6
Computer Software	192.2	229.8	261.8	306.9	347.4	380.2	424.4	470.3	518.8
Computer Services	459.8	657.7	756.0	937.1	1,085.0	1,226.9	1,391.2	1,539.0	1,691.4
Communications	3,149.2	3,790.0	4,292.9	5,890.4	7,591.4	9,752.7	11,765.7	13,382.1	14,597.7
Total ICT Spending	4,287.0	5,280.8	6,017.6	7,979.4	9,989.4	12,427.3	14,782.8	16,729.9	18,281.6

**Major ICT Segments**

Communications	470.1	559.2	553.7	690.6	873.7	1,115.1	1,250.4	1,313.0	1,356.9
Construction	107.3	123.2	142.7	196.9	250.0	312.4	367.3	402.8	427.8
Educational Services	28.8	60.7	75.7	107.4	134.2	169.6	204.1	234.3	263.3
Energy and Utilities	303.3	413.0	578.3	711.9	850.0	1,013.2	1,155.3	1,256.4	1,340.1
Financial Services	151.0	205.3	227.1	292.2	338.2	393.7	456.9	516.0	572.4
Government	575.4	605.6	617.4	813.6	974.0	1,191.2	1,402.4	1,576.5	1,708.4
Healthcare	67.0	117.5	140.4	207.1	236.0	293.5	352.2	408.0	459.8
Hospitality, Hotels and Leisure	14.2	21.7	29.3	45.7	48.3	58.4	67.9	75.7	82.6
Manufacturing	217.9	285.6	314.7	382.2	474.2	542.7	616.2	678.0	730.0
Natural Resources	101.8	114.2	134.1	177.6	220.8	248.6	278.9	307.3	330.2
Services	246.6	302.7	348.1	410.1	504.3	624.9	738.0	834.6	911.6
Retail Trade	160.0	205.7	203.5	258.8	310.3	364.2	410.8	442.4	461.6
Transportation	597.6	638.8	620.9	772.0	1,054.4	1,415.4	1,694.8	1,836.7	1,960.7
Wholesale and Distribution	139.9	177.9	206.4	260.8	341.8	437.5	528.4	601.3	653.5
Consumer	1,106.1	1,449.7	1,825.2	2,652.6	3,379.1	4,246.9	5,259.5	6,246.7	7,022.5

**Economic Factors**

Gross Domestic Product	135,460.6	163,156.5	189,779.5	227,267.7	270,512.0	315,870.4	363,518.7	416,237.0	472,079.7
Employment (000s of Workers)	18,122.5	18,375.0	18,643.3	18,905.7	19,121.1	19,359.5	19,593.1	19,829.5	20,068.8
Population (000s of Workers)	68,172.3	68,802.7	69,515.2	70,323.6	71,220.3	72,193.0	73,220.1	74,283.1	75,379.5

**Israel**  
(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	812.5	927.1	1,038.6	1,144.5	1,224.0	1,309.5	1,424.8	1,523.9	1,626.8
Computer Software	470.0	535.2	595.6	670.3	724.3	768.2	825.4	899.1	993.9
Computer Services	1,093.1	1,240.6	1,340.6	1,492.1	1,583.4	1,666.6	1,770.5	1,906.2	2,087.2
Communications	5,340.6	5,768.3	5,697.6	6,099.9	7,090.5	8,026.5	8,295.5	8,497.1	8,600.9
Total ICT Spending	7,716.1	8,471.3	8,672.4	9,406.7	10,622.2	11,770.8	12,316.2	12,826.3	13,308.8

**Major ICT Segments**

Communications	788.6	822.6	859.2	1,009.6	1,199.6	1,472.3	1,569.2	1,623.0	1,637.8
Construction	87.4	79.7	80.7	89.7	102.0	109.4	109.5	109.1	108.3
Educational Services	220.1	241.7	250.0	271.7	304.0	336.1	355.8	379.1	403.5
Energy and Utilities	244.7	292.1	396.1	447.6	510.4	562.1	588.6	608.8	623.9
Financial Services	581.2	651.2	640.5	713.4	782.7	838.8	896.0	958.5	1,031.6
Government	592.6	666.6	643.4	715.4	772.9	840.8	884.6	933.1	987.8
Healthcare	316.8	323.0	329.2	385.2	389.0	424.3	449.2	480.2	514.4
Hospitality, Hotels and Leisure	138.5	130.5	159.1	204.2	190.0	203.0	212.3	223.5	237.0
Manufacturing	394.8	448.8	449.1	481.7	576.0	611.7	632.1	654.2	679.6
Natural Resources	214.4	238.2	263.1	304.8	366.3	419.5	441.7	463.8	477.8
Services	608.2	694.1	745.1	713.2	787.3	858.4	898.8	942.6	988.4
Retail Trade	183.7	193.7	168.9	179.5	198.7	208.2	212.6	217.9	224.5
Transportation	270.2	268.7	239.4	263.1	345.0	434.7	465.2	467.4	464.0
Wholesale and Distribution	112.3	115.0	117.5	114.0	130.6	141.4	144.4	147.2	149.8
Consumer	2,962.5	3,305.6	3,331.0	3,513.7	3,967.7	4,310.0	4,456.1	4,618.0	4,780.2

**Economic Factors**

Gross Domestic Product	115,101.5	123,618.1	131,240.9	142,074.6	162,579.5	184,641.8	190,686.1	201,897.1	212,938.4
Employment (000s of Workers)	2,330.2	2,400.8	2,493.6	2,573.6	2,650.9	2,705.1	2,754.2	2,802.0	2,849.3
Population (000s of Workers)	6,689.7	6,809.0	6,930.1	7,052.9	7,168.7	7,281.8	7,392.2	7,499.9	7,604.8

**Jordan**

<b>(Millions of U.S. Dollars)</b>									
	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>
<b>ICT Spending</b>									
Computer Hardware	52.0	62.8	71.6	77.8	83.8	89.8	98.8	108.4	117.3
Computer Software	18.7	22.2	24.5	26.2	27.9	29.5	32.0	34.6	37.1
Computer Services	42.9	53.2	59.8	66.0	71.1	76.4	83.4	89.6	95.7
Communications	903.0	1,058.3	1,105.8	1,154.6	1,296.6	1,447.9	1,583.2	1,684.8	1,765.0
Total ICT Spending	1,016.6	1,196.5	1,261.7	1,324.6	1,479.4	1,643.6	1,797.4	1,917.3	2,015.0
<b>Major ICT Segments</b>									
Communications	70.4	96.8	82.5	98.9	114.6	138.5	156.5	165.1	170.4
Construction	20.8	21.9	24.9	27.2	30.8	34.0	36.9	39.2	40.8
Educational Services	7.8	9.6	11.1	11.9	13.4	15.1	16.7	18.1	19.2
Energy and Utilities	14.1	18.3	24.7	27.1	30.5	33.7	37.1	39.9	42.3
Financial Services	23.8	27.7	29.6	28.7	31.9	35.9	40.1	43.9	47.4
Government	95.8	114.3	116.0	122.9	133.0	147.1	161.3	172.4	180.3
Healthcare	7.2	8.8	9.9	10.9	11.9	13.5	15.2	17.0	18.6
Hospitality, Hotels and Leisure	6.7	7.4	8.6	9.8	9.8	10.6	11.4	12.1	12.6
Manufacturing	44.2	56.3	64.0	70.3	80.6	87.7	95.4	101.7	106.4
Natural Resources	15.3	17.0	18.7	19.1	21.2	22.6	24.0	25.1	25.8
Services	48.9	55.7	60.4	60.0	65.6	72.2	78.4	83.5	87.3
Retail Trade	19.2	20.8	20.6	20.5	21.8	23.0	24.0	24.7	24.8
Transportation	58.6	68.2	65.5	72.0	87.6	105.8	121.5	130.1	137.6
Wholesale and Distribution	20.8	22.3	24.1	24.1	26.8	29.5	31.9	33.8	35.1
Consumer	563.1	651.4	701.2	721.2	799.8	874.2	946.9	1,010.9	1,066.5
<b>Economic Factors</b>									
Gross Domestic Product	10,195.7	11,398.2	12,711.1	14,257.4	15,820.0	17,457.2	19,254.1	21,140.9	23,034.7
Employment (000s of Workers)	1,770.3	1,832.0	1,892.3	1,948.0	1,995.2	2,041.6	2,095.1	2,149.3	2,201.2
Population (000s of Workers)	5,412.2	5,560.8	5,702.8	5,837.4	5,966.5	6,091.5	6,214.9	6,338.4	6,462.5

<b>Kuwait (Millions of U.S. Dollars)</b>									
	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>
<b>ICT Spending</b>									
Computer Hardware	184.5	236.9	306.8	360.6	407.5	456.6	509.2	561.3	611.2
Computer Software	69.0	86.2	107.9	126.0	138.2	156.5	175.9	194.9	213.9
Computer Services	144.0	198.1	256.9	307.7	343.3	394.5	447.7	495.0	542.0
Communications	2,006.8	2,506.7	3,076.8	3,552.4	4,188.8	4,825.3	5,233.5	5,507.7	5,708.0
Total ICT Spending	2,404.3	3,028.0	3,748.4	4,346.6	5,077.9	5,832.8	6,366.2	6,758.9	7,075.1
<b>Major ICT Segments</b>									
Communications	191.8	253.7	364.1	403.3	523.2	620.4	661.4	666.4	651.6
Construction	34.5	42.2	52.7	62.0	74.4	86.1	93.9	98.5	101.4
Educational Services	3.3	4.5	10.2	15.9	17.6	21.1	24.5	27.6	30.8
Energy and Utilities	240.3	358.2	564.5	670.7	780.4	887.4	967.8	1,029.5	1,072.8
Financial Services	81.0	102.5	116.5	135.1	151.5	174.7	196.0	215.4	234.8
Government	347.1	415.1	440.9	480.9	552.6	629.4	678.5	712.3	733.3
Healthcare	7.2	8.9	22.6	40.6	38.7	45.1	51.8	57.9	64.0
Hospitality, Hotels and Leisure	16.3	18.9	24.9	34.4	34.6	39.5	43.3	46.3	48.9
Manufacturing	38.4	47.6	55.9	65.9	78.3	89.2	97.5	104.2	109.7
Natural Resources	8.9	10.1	12.0	13.7	15.8	18.0	19.5	20.8	21.7
Services	135.6	165.3	191.1	201.5	231.8	270.4	299.8	325.1	348.0
Retail Trade	54.2	65.1	68.2	75.8	85.7	96.2	102.7	107.4	110.6
Transportation	78.1	97.6	125.8	134.9	187.2	234.4	260.8	265.4	266.3
Wholesale and Distribution	51.0	62.2	70.5	77.3	91.0	105.4	114.7	122.1	128.6
Consumer	1,116.8	1,376.1	1,628.4	1,934.8	2,215.0	2,515.4	2,754.0	2,960.0	3,152.7
<b>Economic Factors</b>									
Gross Domestic Product	47,828.6	59,439.1	83,835.6	102,091.4	112,843.1	134,538.8	150,746.7	166,198.2	181,834.2
Employment (000s of Workers)	492.3	526.9	540.9	548.5	554.8	563.3	571.3	579.9	587.9
Population (000s of Workers)	2,524.8	2,606.4	2,686.9	2,765.3	2,839.3	2,910.0	2,978.8	3,046.9	3,114.7

<b>Saudi Arabia (Millions of U.S. Dollars)</b>									
	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>	<b>2011</b>
<b>ICT Spending</b>									
Computer Hardware	798.5	957.6	1,185.9	1,285.0	1,377.3	1,494.6	1,653.7	1,810.0	1,970.1
Computer Software	263.5	310.4	376.5	403.7	426.9	467.9	525.5	581.6	641.6
Computer Services	604.7	789.6	967.9	1,088.2	1,170.8	1,306.3	1,478.4	1,629.0	1,786.3



Communications	8,872.9	9,585.3	11,197.9	13,059.9	14,995.4	17,139.1	19,010.4	20,339.2	21,625.2
Total ICT Spending	10,539.6	11,642.8	13,728.3	15,836.7	17,970.4	20,407.9	22,667.9	24,359.8	26,023.3

#### Major ICT Segments

Communications	888.8	819.4	874.6	1,008.6	1,211.9	1,499.2	1,728.9	1,809.0	1,890.0
Construction	209.2	200.2	222.6	261.1	305.7	349.9	386.5	407.0	426.1
Educational Services	161.2	177.9	200.8	231.3	270.3	315.8	357.8	394.4	430.3
Energy and Utilities	999.0	1,244.6	1,894.1	2,156.8	2,367.5	2,674.9	2,988.6	3,228.0	3,439.4
Financial Services	284.2	318.4	334.7	367.8	404.1	454.4	512.9	565.6	622.3
Government	1,038.8	1,123.8	1,166.9	1,367.3	1,515.2	1,729.7	1,946.7	2,105.8	2,271.6
Healthcare	344.7	374.7	419.8	489.8	537.7	623.1	709.3	790.3	876.3
Hospitality, Hotels and Leisure	115.5	115.9	137.7	166.9	167.9	186.2	203.1	215.8	228.4
Manufacturing	190.5	217.5	268.6	299.3	351.9	393.1	432.1	462.6	488.0
Natural Resources	195.3	196.8	223.6	243.0	273.4	297.0	317.9	332.6	343.4
Services	541.4	565.8	624.6	652.2	731.6	826.5	915.3	985.6	1,060.6
Retail Trade	181.3	187.4	189.2	204.5	224.9	244.2	259.9	269.0	277.3
Transportation	348.3	311.4	307.3	343.5	437.6	557.3	658.3	690.4	737.1
Wholesale and Distribution	148.9	146.8	162.8	173.1	197.1	221.8	242.8	257.2	271.8
Consumer	4,892.6	5,642.3	6,701.0	7,871.5	8,973.7	10,034.5	11,007.8	11,846.6	12,660.6

#### Economic Factors

Gross Domestic Product	214,573.3	250,338.9	315,581.7	349,137.5	376,492.5	423,074.0	470,890.2	515,191.6	563,125.0
Employment (000s of Workers)	6,035.8	6,123.4	6,225.2	6,299.5	6,383.2	6,493.3	6,591.7	6,688.4	6,782.5
Population (000s of Workers)	23,325.7	23,950.0	24,573.1	25,192.7	25,809.2	26,424.5	27,042.1	27,664.2	28,291.0

#### UAE

(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	554.5	659.8	780.2	875.3	958.9	1,044.7	1,156.4	1,265.3	1,373.0
Computer Software	130.8	153.6	177.4	199.3	217.1	235.5	259.0	284.7	313.5
Computer Services	399.3	501.2	578.7	665.6	729.6	801.7	887.0	970.7	1,062.9
Communications	4,371.5	4,899.8	5,569.3	6,577.6	7,855.9	9,376.8	10,553.5	11,444.8	12,100.8
Total ICT Spending	5,456.1	6,214.2	7,105.6	8,317.8	9,761.4	11,458.6	12,855.9	13,965.4	14,850.2

#### Major ICT Segments

Communications	472.1	538.1	615.0	720.1	845.0	991.9	1,112.8	1,208.9	1,285.8
Construction	83.3	93.7	106.6	125.7	149.5	177.8	200.0	217.0	229.7
Educational Services	82.6	95.2	109.3	127.2	147.4	170.9	191.3	208.1	222.2
Energy and Utilities	456.8	528.8	608.2	705.7	813.5	938.2	1,049.1	1,141.7	1,221.4
Financial Services	214.7	254.3	294.3	338.0	380.7	428.9	477.2	520.7	562.1
Government	461.9	535.1	614.6	714.3	824.6	952.7	1,065.5	1,159.4	1,240.2
Healthcare	139.8	161.4	185.3	215.5	249.5	288.9	323.3	351.7	375.8
Hospitality, Hotels and Leisure	57.9	67.4	77.5	89.8	103.1	118.5	132.4	144.1	154.5
Manufacturing	167.9	195.0	224.2	260.1	299.3	344.6	385.2	419.3	449.0
Natural Resources	131.4	150.5	172.2	201.2	235.1	274.7	307.9	334.7	356.5
Services	269.7	308.8	353.4	412.9	482.3	563.6	631.7	686.5	731.4
Retail Trade	112.0	128.6	147.4	171.9	200.2	233.3	261.3	284.1	303.0
Transportation	238.8	268.8	305.9	360.5	428.7	509.7	573.2	621.9	658.4
Wholesale and Distribution	102.1	115.4	131.6	154.7	183.1	216.7	243.5	264.2	280.2
Consumer	2,465.1	2,773.4	3,160.3	3,720.1	4,419.6	5,248.3	5,901.6	6,403.1	6,779.9

#### Economic Factors

Gross Domestic Product	87,611.2	103,134.4	122,168.9	130,325.5	138,986.5	148,081.6	157,771.9	168,096.3	179,096.3
Employment (000s of Workers)	2,189.0	2,365.9	2,517.4	2,668.8	2,820.3	2,971.8	3,123.3	3,286.8	3,458.9
Population (000s of Workers)	4,041.0	4,320.0	4,488.5	4,591.9	4,697.3	4,804.5	4,913.6	5,025.5	5,139.9

#### Africa

(Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	2,390.3	2,989.3	3,486.9	3,984.9	4,292.0	4,672.9	5,049.3	5,437.7	5,814.1
Computer Software	1,127.8	1,493.7	1,786.4	2,145.7	2,401.8	2,702.2	2,998.3	3,278.7	3,563.9
Computer Services	1,989.2	2,741.9	3,322.9	4,069.8	4,564.3	5,183.0	5,797.8	6,341.9	6,891.3
Communications	19,249.7	23,969.7	30,880.9	33,489.5	37,947.3	42,790.3	44,405.0	45,252.1	45,920.3
Total ICT Spending	24,757.0	31,194.5	39,477.1	43,689.9	49,205.4	55,348.4	58,250.4	60,310.4	62,189.6

#### Major ICT Segments

Communications	3,086.7	3,805.5	4,535.7	5,430.2	6,372.3	7,688.6	8,217.4	8,658.3	9,031.7
Construction	290.1	328.9	426.1	499.8	579.5	650.3	676.4	689.7	699.8

Educational Services	341.3	421.5	569.3	653.8	748.2	854.5	922.2	979.5	1,035.3
Energy and Utilities	377.0	483.0	667.0	703.2	816.6	913.5	978.7	1,031.9	1,083.2
Financial Services	1,218.5	1,584.9	1,825.8	2,145.8	2,423.7	2,758.2	3,056.7	3,318.7	3,577.7
Government	1,806.1	2,244.5	2,342.5	2,576.4	2,828.2	3,154.6	3,314.1	3,419.6	3,506.0
Healthcare	690.2	852.8	1,137.6	1,353.4	1,450.3	1,657.0	1,797.3	1,926.5	2,055.4
Hospitality, Hotels and Leisure	407.8	479.2	673.7	868.7	869.6	973.6	1,046.2	1,104.5	1,160.7
Manufacturing	1,282.3	1,689.1	1,979.9	2,216.0	2,622.1	2,882.6	3,048.6	3,190.1	3,324.6
Natural Resources	670.0	781.4	923.5	1,017.8	1,163.8	1,263.7	1,302.9	1,338.9	1,367.1
Services	1,254.7	1,652.5	2,129.7	2,167.6	2,401.6	2,704.1	2,870.7	3,005.4	3,134.5
Retail Trade	819.3	1,031.1	1,131.3	1,253.8	1,406.5	1,541.2	1,599.6	1,635.6	1,663.5
Transportation	1,221.8	1,445.6	1,562.1	1,753.4	2,217.6	2,735.0	2,963.6	3,075.1	3,196.2
Wholesale and Distribution	725.2	860.3	1,053.4	1,096.0	1,265.3	1,415.7	1,476.7	1,512.2	1,539.1
Consumer	10,565.8	13,534.2	18,519.6	19,954.1	22,040.0	24,155.8	24,979.3	25,424.4	25,814.6

#### Economic Factors

Gross Domestic Product	407,637.3	492,138.1	561,881.4	623,886.4	687,606.1	775,026.8	825,526.4	877,787.5	933,038.2
Employment (000s of Workers)	42,197.7	43,469.0	44,462.6	45,640.0	46,755.7	47,999.9	49,309.3	50,583.7	51,971.6
Population (000s of Workers)	317,101.1	322,709.6	328,641.5	334,502.6	340,228.2	345,921.8	351,589.2	357,257.7	362,927.2

#### Algeria (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	118.5	148.2	172.8	197.5	212.7	231.6	250.3	269.5	288.2
Computer Software	46.8	62.0	74.1	89.0	99.7	112.1	124.4	136.1	147.9
Computer Services	68.0	93.8	113.6	139.2	156.1	177.2	198.3	216.9	235.6
Communications	1,481.7	1,845.0	2,377.0	2,577.7	2,920.9	3,293.6	3,417.9	3,483.1	3,534.6
Total ICT Spending	1,715.0	2,148.9	2,737.5	3,003.5	3,389.3	3,814.6	3,990.9	4,105.6	4,206.3

#### Major ICT Segments

Communications	192.6	242.5	307.0	339.5	382.4	430.2	452.5	468.2	482.5
Construction	20.4	25.5	32.7	35.6	40.3	45.4	47.2	48.3	49.1
Educational Services	23.9	30.0	38.1	42.0	47.3	53.2	55.8	57.5	59.1
Energy and Utilities	21.2	27.1	33.5	38.0	42.5	47.7	51.0	53.8	56.5
Financial Services	60.8	77.9	95.6	109.2	121.7	136.2	146.5	155.4	164.0
Government	96.4	121.7	153.4	170.4	191.7	215.4	227.3	236.1	244.1
Healthcare	46.7	58.9	74.6	82.5	93.0	104.6	110.0	113.8	117.2
Hospitality, Hotels and Leisure	25.8	32.7	41.1	45.9	51.5	57.9	61.4	64.0	66.5
Manufacturing	75.2	95.3	119.5	133.6	150.0	168.6	178.6	186.4	193.6
Natural Resources	37.3	47.1	59.5	66.0	74.3	83.5	88.0	91.2	94.2
Services	85.2	107.1	135.9	149.8	168.9	190.0	199.5	206.0	211.9
Retail Trade	47.9	60.2	76.3	84.3	95.0	106.8	112.3	116.2	119.8
Transportation	76.6	95.6	122.7	133.6	151.2	170.4	177.4	181.4	184.7
Wholesale and Distribution	47.1	58.8	75.3	82.3	93.0	104.8	109.3	112.0	114.3
Consumer	857.8	1,068.4	1,372.2	1,490.7	1,686.5	1,899.9	1,974.1	2,015.3	2,048.7

#### Economic Factors

Gross Domestic Product	68,017.3	84,817.5	96,175.6	103,341.3	109,404.9	117,230.1	127,651.5	137,890.6	148,950.9
Employment (000s of Workers)	5,741.0	5,985.8	6,243.8	6,501.8	6,759.8	7,017.8	7,275.9	7,548.5	7,831.4
Population (000s of Workers)	31,832.6	32,346.9	32,862.8	33,380.3	33,899.1	34,419.2	34,940.5	35,473.1	36,013.9

#### Cameroon (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	68.7	81.8	97.1	113.4	123.8	136.6	145.6	154.9	163.9
Computer Software	11.4	14.0	16.3	19.3	22.0	25.0	27.0	29.2	31.5
Computer Services	16.7	20.8	24.1	28.5	32.5	37.1	40.0	43.0	46.1
Communications	505.2	604.2	629.4	694.7	854.7	1,061.5	1,154.2	1,182.8	1,196.6
Total ICT Spending	602.0	720.8	766.8	855.9	1,032.9	1,260.2	1,366.8	1,409.8	1,438.1

#### Major ICT Segments

Communications	96.4	105.9	103.0	109.3	142.5	202.3	234.0	247.8	255.1
Construction	2.6	2.7	3.0	3.6	4.4	5.3	5.7	5.7	5.7
Educational Services	6.9	9.2	10.3	11.6	14.1	17.1	18.8	19.8	20.7
Energy and Utilities	5.2	7.0	9.6	10.3	12.3	14.3	15.6	16.4	17.1
Financial Services	3.0	3.8	3.9	4.5	5.1	6.0	6.5	6.9	7.3
Government	39.2	41.0	40.3	45.6	55.3	70.4	79.0	83.1	85.0
Healthcare	16.0	21.1	23.8	28.5	31.8	38.5	43.0	46.3	49.3
Hospitality, Hotels and Leisure	5.6	6.5	8.2	10.8	11.0	12.8	14.0	14.7	15.4
Manufacturing	11.7	14.8	15.7	17.7	21.5	24.6	25.9	26.5	26.8

Natural Resources	36.1	39.6	42.8	47.7	57.4	64.9	67.6	68.5	68.5
Services	9.5	11.7	12.4	12.7	14.9	17.6	18.8	19.3	19.5
Retail Trade	25.3	29.8	28.1	31.0	36.1	41.5	43.2	43.3	42.8
Transportation	40.9	43.7	39.7	42.3	60.1	87.3	103.6	109.3	113.4
Wholesale and Distribution	22.9	25.9	27.1	28.6	35.4	43.1	46.7	47.9	48.3
Consumer	280.7	358.1	398.9	451.6	531.1	614.5	644.5	654.1	663.1

#### Economic Factors

Gross Domestic Product	13,680.5	16,326.4	17,275.0	18,680.5	21,709.6	25,441.9	26,173.0	27,138.9	28,289.3
Employment (000s of Workers)	1,682.8	1,724.3	1,746.5	1,786.7	1,828.9	1,878.4	1,932.1	1,992.5	2,057.4
Population (000s of Workers)	15,748.5	16,058.8	16,367.9	16,675.7	16,982.0	17,286.8	17,589.9	17,891.3	18,190.7

#### Kenya (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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#### ICT Spending

Computer Hardware	51.4	62.7	73.9	92.4	108.9	117.7	129.0	139.3	148.1
Computer Software	31.2	39.9	47.1	60.3	73.6	80.5	89.6	98.2	106.5
Computer Services	49.0	64.4	77.8	101.4	123.7	136.0	152.6	167.2	181.5
Communications	704.0	721.0	992.1	1,319.8	1,676.6	1,871.8	1,983.2	2,017.9	2,035.1
Total ICT Spending	835.6	888.0	1,190.7	1,573.9	1,982.8	2,206.0	2,354.4	2,422.6	2,471.2

#### Major ICT Segments

Communications	49.6	54.2	71.9	91.8	123.9	160.6	171.8	172.2	171.1
Construction	9.0	8.3	11.4	16.1	21.1	24.0	25.4	25.7	25.6
Educational Services	20.4	22.3	30.3	42.0	53.2	60.7	67.1	71.9	76.1
Energy and Utilities	6.0	7.1	10.2	12.6	16.4	18.6	20.3	21.3	22.1
Financial Services	33.8	35.5	40.3	49.4	61.2	68.9	74.8	77.9	80.2
Government	51.0	52.2	60.8	81.1	105.1	123.1	135.4	140.7	143.2
Healthcare	7.2	7.9	10.4	15.7	18.0	20.8	23.4	25.5	27.4
Hospitality, Hotels and Leisure	19.9	20.4	28.1	39.5	44.9	49.4	52.7	54.4	55.4
Manufacturing	92.9	109.3	131.1	164.6	212.5	232.8	249.7	259.8	267.3
Natural Resources	24.9	25.6	31.7	39.9	50.5	52.4	54.4	55.7	56.4
Services	13.0	14.0	17.4	20.8	25.7	28.6	30.3	31.0	31.4
Retail Trade	46.3	48.0	51.2	62.7	75.5	80.6	83.2	82.7	81.2
Transportation	34.8	37.0	43.0	55.2	82.3	106.5	117.9	119.1	120.8
Wholesale and Distribution	48.2	47.7	57.8	71.4	91.4	102.1	107.9	109.3	109.0
Consumer	378.6	398.6	595.3	811.0	1,001.1	1,077.0	1,139.9	1,175.2	1,204.0

#### Economic Factors

Gross Domestic Product	14,987.2	16,248.5	19,131.7	22,779.2	29,617.0	30,698.2	33,038.8	35,265.2	37,673.1
Employment (000s of Workers)	1,713.3	1,751.1	1,800.6	1,853.1	1,908.1	1,964.7	2,019.2	2,073.4	2,129.0
Population (000s of Workers)	32,733.8	33,467.3	34,255.7	35,024.5	35,773.4	36,502.1	37,210.5	37,898.5	38,566.1

#### Morocco (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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#### ICT Spending

Computer Hardware	211.6	252.5	276.1	329.2	352.3	381.1	411.4	441.5	474.6
Computer Software	125.9	146.7	157.9	185.4	197.0	213.1	228.1	241.8	257.5
Computer Services	186.5	239.5	262.9	322.3	349.8	387.0	422.3	451.4	483.8
Communications	2,507.8	3,480.8	4,067.8	4,415.7	5,343.7	6,025.9	6,286.0	6,422.2	6,662.8
Total ICT Spending	3,031.7	4,119.6	4,764.7	5,252.7	6,242.7	7,007.1	7,347.7	7,556.9	7,878.7

#### Major ICT Segments

Communications	370.9	431.7	470.6	517.2	595.9	701.4	743.6	750.2	764.8
Construction	39.0	49.8	64.2	73.9	90.6	101.0	104.5	105.7	108.0
Educational Services	56.5	73.1	88.3	99.8	118.4	133.9	142.1	148.8	157.6
Energy and Utilities	72.3	97.3	139.0	145.7	175.2	196.0	208.4	216.8	226.4
Financial Services	37.3	48.9	52.6	57.3	65.3	72.5	77.3	81.4	86.6
Government	319.0	456.4	475.4	545.4	637.5	712.7	747.3	770.9	801.0
Healthcare	119.9	152.9	182.8	214.4	245.3	280.4	301.9	323.0	349.8
Hospitality, Hotels and Leisure	41.4	49.2	62.6	76.3	78.8	86.6	90.2	92.9	96.7
Manufacturing	128.5	176.6	204.7	222.5	271.5	298.9	310.9	320.1	332.5
Natural Resources	121.5	149.7	163.3	175.6	210.0	226.2	231.5	234.6	239.9
Services	85.2	117.4	139.2	145.4	174.4	195.0	204.3	211.3	222.2
Retail Trade	89.9	118.0	122.8	128.7	147.5	157.1	157.1	156.6	156.8
Transportation	150.3	179.7	196.3	206.6	263.0	316.0	340.0	343.2	355.0
Wholesale and Distribution	95.1	125.1	149.2	150.8	180.4	196.6	200.4	202.0	206.6
Consumer	1,305.1	1,893.5	2,253.6	2,493.1	2,988.8	3,332.9	3,487.2	3,599.5	3,774.8

**Economic Factors**

Gross Domestic Product	43,762.6	50,067.6	51,663.8	57,336.6	64,316.3	74,022.5	78,611.1	82,003.6	87,209.8
Employment (000s of Workers)	9,214.4	9,692.3	9,851.0	10,245.0	10,552.4	10,863.4	11,188.4	11,498.5	11,780.7
Population (000s of Workers)	30,568.1	31,020.5	31,478.5	31,942.6	32,412.2	32,885.3	33,359.3	33,832.1	34,302.8

**Nigeria  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	257.1	321.5	375.0	428.6	461.6	502.6	543.1	584.8	625.3
Computer Software	22.1	29.3	35.1	42.1	47.1	53.0	58.8	64.3	69.9
Computer Services	31.7	43.8	53.0	64.9	72.8	82.7	92.5	101.2	110.0
Communications	2,571.3	3,201.8	4,124.9	4,473.4	5,068.8	5,715.7	5,931.4	6,044.6	6,133.8
Total ICT Spending	2,882.2	3,596.3	4,588.0	5,009.0	5,650.4	6,354.0	6,625.8	6,794.9	6,939.0

**Major ICT Segments**

Communications	312.6	390.6	496.1	543.7	612.1	687.5	718.9	739.7	757.9
Construction	35.1	43.7	56.2	61.1	69.1	77.9	80.9	82.6	83.9
Educational Services	39.8	49.7	63.3	69.2	78.0	87.6	91.5	94.0	96.2
Energy and Utilities	31.0	39.0	48.4	53.9	60.1	67.1	71.0	74.2	77.1
Financial Services	89.0	112.0	137.6	154.3	171.1	190.4	202.4	212.7	222.5
Government	154.3	193.1	244.1	268.3	301.5	338.3	354.5	365.8	375.8
Healthcare	75.8	94.7	120.4	131.9	148.6	167.0	174.5	179.5	183.8
Hospitality, Hotels and Leisure	40.3	50.4	63.5	70.0	78.5	88.0	92.4	95.7	98.6
Manufacturing	117.1	146.7	184.6	203.7	228.4	256.0	268.9	278.3	286.8
Natural Resources	59.8	74.7	94.8	104.0	117.1	131.5	137.6	141.7	145.3
Services	140.0	174.9	222.4	243.4	274.2	308.2	321.9	330.9	338.6
Retail Trade	78.0	97.4	123.7	135.6	152.6	171.4	179.2	184.4	189.0
Transportation	131.2	163.5	210.0	228.2	258.2	290.9	302.4	308.8	314.0
Wholesale and Distribution	79.8	99.5	127.6	138.9	157.0	176.7	183.9	188.1	191.5
Consumer	1,498.5	1,866.3	2,395.4	2,602.9	2,943.9	3,315.5	3,445.7	3,518.7	3,578.0

**Economic Factors**

Gross Domestic Product	58,294.4	72,005.9	97,620.1	123,494.4	135,548.0	150,695.5	164,918.1	179,313.6	190,361.5
Employment (000s of Workers)	6,500.2	6,690.0	6,922.6	7,111.0	7,283.5	7,522.0	7,775.2	8,049.7	8,352.0
Population (000s of Workers)	125,912.3	128,708.9	131,835.6	134,960.7	138,089.9	141,224.7	144,368.3	147,521.8	150,685.2

**Senegal  
(Millions of U.S. Dollars)**

	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	44.3	55.2	66.2	80.1	88.1	99.2	107.8	116.5	125.2
Computer Software	19.6	27.1	34.2	43.5	50.4	58.1	65.1	71.8	78.6
Computer Services	33.9	47.4	60.1	77.6	90.0	104.5	117.5	129.3	141.3
Communications	422.3	558.1	690.2	824.8	986.9	1,187.1	1,277.5	1,316.5	1,344.3
Total ICT Spending	520.1	687.8	850.7	1,026.1	1,215.4	1,448.9	1,567.8	1,634.1	1,689.5

**Major ICT Segments**

Communications	46.3	55.5	62.8	76.3	94.1	120.2	131.5	135.0	135.9
Construction	12.4	15.0	19.5	24.4	29.8	35.7	38.7	39.9	40.7
Educational Services	13.9	10.5	13.3	17.2	20.3	24.4	27.3	29.6	31.8
Energy and Utilities	9.3	13.6	20.8	23.7	29.2	34.6	38.5	41.4	44.1
Financial Services	20.8	30.2	35.8	43.9	51.9	61.8	69.7	76.4	82.8
Government	20.6	53.1	60.8	73.0	88.0	109.1	121.3	128.5	133.2
Healthcare	30.6	21.8	27.6	38.3	42.1	51.0	57.4	63.0	68.5
Hospitality, Hotels and Leisure	8.6	7.8	10.1	13.5	13.2	15.0	16.0	16.7	17.3
Manufacturing	19.3	29.3	35.7	42.7	53.6	63.3	68.8	72.6	75.9
Natural Resources	15.1	19.1	23.4	27.5	33.0	37.4	39.4	40.6	41.5
Services	31.4	37.9	48.1	53.9	64.5	78.2	86.9	93.0	98.5
Retail Trade	23.2	30.7	33.0	37.8	43.8	50.3	53.2	54.5	55.3
Transportation	20.1	23.5	25.9	30.5	41.3	54.9	62.3	64.8	67.0
Wholesale and Distribution	26.6	33.1	40.5	44.3	53.4	63.5	68.7	71.2	72.7
Consumer	222.0	306.8	393.3	479.0	557.2	649.5	688.2	706.8	724.5

**Economic Factors**

Gross Domestic Product	6,859.0	8,014.4	8,651.3	9,184.2	10,426.1	12,440.0	12,952.3	13,531.6	14,227.1
Employment (000s of Workers)	2,460.5	2,538.0	2,616.6	2,646.5	2,718.2	2,794.8	2,876.7	2,960.2	3,045.0
Population (000s of Workers)	11,179.0	11,472.4	11,770.3	12,072.5	12,302.2	12,536.5	12,775.3	13,018.8	13,267.0

<b>South Africa</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	1,453.0	1,919.7	2,267.7	2,565.7	2,753.8	2,998.5	3,240.2	3,490.2	3,730.4
Computer Software	814.0	1,124.0	1,367.6	1,642.9	1,843.2	2,084.5	2,322.0	2,546.2	2,773.1
Computer Services	1,498.3	2,134.8	2,625.6	3,210.3	3,601.1	4,104.6	4,604.1	5,046.3	5,490.9
Communications	9,862.2	12,308.5	16,649.9	17,666.0	19,251.8	21,456.6	21,897.1	22,156.2	22,266.8
Total ICT Spending	13,627.6	17,487.1	22,910.7	25,084.9	27,449.8	30,644.2	32,063.3	33,238.9	34,261.2
<b>Major ICT Segments</b>									
Communications	1,757.9	2,286.5	2,789.3	3,459.9	4,039.2	4,891.4	5,209.4	5,556.1	5,862.2
Construction	143.3	155.1	208.6	248.6	280.0	310.1	319.2	325.1	329.3
Educational Services	159.1	206.6	301.6	344.6	384.4	439.1	474.0	506.7	537.6
Energy and Utilities	214.9	273.4	381.7	393.8	451.0	501.6	537.6	569.7	600.2
Financial Services	870.8	1,235.6	1,418.2	1,683.2	1,900.9	2,171.7	2,420.7	2,643.9	2,865.3
Government	994.2	1,200.3	1,196.6	1,260.6	1,295.1	1,402.6	1,438.7	1,463.2	1,476.3
Healthcare	358.9	456.4	651.8	788.3	811.1	923.2	1,005.0	1,083.3	1,158.2
Hospitality, Hotels and Leisure	245.3	290.9	434.5	580.6	559.2	627.2	679.3	723.0	765.5
Manufacturing	738.8	1,007.9	1,177.5	1,311.4	1,542.4	1,682.7	1,780.3	1,872.9	1,963.1
Natural Resources	340.7	391.5	472.3	518.3	577.0	619.6	633.5	653.6	667.2
Services	863.5	1,162.1	1,523.1	1,508.8	1,640.1	1,840.9	1,956.1	2,055.7	2,149.8
Retail Trade	464.8	602.3	654.9	729.0	805.3	877.1	910.1	934.6	954.0
Transportation	675.4	820.2	851.5	971.4	1,241.2	1,545.4	1,665.7	1,739.7	1,821.7
Wholesale and Distribution	366.7	433.3	538.2	540.0	607.2	673.8	699.5	717.6	730.4
Consumer	5,433.3	6,964.8	10,310.9	10,746.3	11,315.8	12,137.8	12,334.2	12,393.9	12,380.2
<b>Economic Factors</b>									
Gross Domestic Product	166,654.5	216,339.1	242,216.7	257,281.2	281,264.5	324,169.9	338,926.6	355,358.7	375,151.3
Employment (000s of Workers)	11,098.7	11,259.8	11,419.5	11,577.6	11,742.5	11,951.2	12,178.2	12,415.7	12,665.7
Population (000s of Workers)	46,347.6	46,707.6	47,004.7	47,248.8	47,447.6	47,627.0	47,791.3	47,958.3	48,130.3

<b>Tunisia</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	99.9	121.7	131.0	147.9	160.1	173.4	188.4	205.5	221.4
Computer Software	36.4	45.8	49.1	57.5	63.1	69.8	76.9	84.3	91.6
Computer Services	62.6	83.7	91.7	109.7	121.9	136.4	152.1	167.1	181.7
Communications	945.1	1,181.6	1,275.5	1,456.3	1,764.3	2,073.8	2,244.9	2,371.6	2,441.0
Total ICT Spending	1,144.0	1,432.9	1,547.3	1,771.4	2,109.4	2,453.5	2,662.3	2,828.5	2,935.8
<b>Major ICT Segments</b>									
Communications	220.2	234.4	230.0	286.7	376.2	486.4	543.6	575.3	588.1
Construction	27.8	28.6	30.4	36.4	43.9	50.6	54.3	56.2	56.8
Educational Services	13.9	17.8	21.6	24.9	29.6	34.7	38.6	42.4	45.4
Energy and Utilities	15.5	17.9	22.9	24.3	28.9	32.6	35.0	36.9	38.1
Financial Services	8.1	9.5	9.4	10.4	11.6	13.1	14.5	15.8	16.9
Government	110.4	122.3	106.3	127.3	148.2	175.6	196.6	213.7	225.2
Healthcare	30.4	37.8	44.6	52.5	58.9	69.4	78.0	87.0	94.7
Hospitality, Hotels and Leisure	18.1	20.4	24.7	30.9	31.5	35.6	38.5	41.2	43.2
Manufacturing	88.2	106.8	108.5	116.9	138.9	152.2	160.5	168.1	172.6
Natural Resources	26.1	32.0	33.3	36.0	41.3	44.4	45.9	47.7	48.4
Services	21.1	25.7	29.1	31.1	36.8	42.9	47.3	51.4	54.3
Retail Trade	37.0	42.1	39.1	42.4	48.1	53.4	56.3	58.5	59.6
Transportation	80.2	80.9	71.4	84.1	118.1	160.3	187.5	200.5	210.0
Wholesale and Distribution	34.6	35.7	36.3	38.5	46.1	53.3	57.8	61.2	62.9
Consumer	412.4	621.1	739.8	828.9	951.1	1,049.1	1,107.9	1,172.6	1,219.7
<b>Economic Factors</b>									
Gross Domestic Product	24,992.6	28,220.8	29,047.1	30,874.3	35,257.6	40,199.9	43,079.0	46,955.5	50,861.7
Employment (000s of Workers)	2,788.2	2,854.7	2,928.5	3,004.9	3,076.8	3,148.2	3,224.2	3,302.0	3,380.6
Population (000s of Workers)	9,887.9	9,995.2	10,102.5	10,210.3	10,318.6	10,426.9	10,534.1	10,639.4	10,742.8

<b>Zimbabwe</b> (Millions of U.S. Dollars)									
	2003	2004	2005	2006	2007	2008	2009	2010	2011
<b>ICT Spending</b>									
Computer Hardware	85.9	26.0	27.2	30.2	30.8	32.1	33.7	35.5	37.0
Computer Software	20.3	4.9	5.1	5.7	5.8	6.1	6.4	6.8	7.1

Computer Services	42.5	13.6	14.2	15.9	16.5	17.5	18.5	19.5	20.4
Communications	250.2	68.6	74.1	61.0	79.7	104.2	212.7	257.3	305.4
Total ICT Spending	398.8	113.1	120.6	112.7	132.6	159.9	271.3	319.1	369.9

#### Major ICT Segments

Communications	40.3	4.1	5.0	5.8	6.0	8.6	12.2	13.8	14.1
Construction	0.5	0.1	0.1	0.1	0.2	0.2	0.4	0.5	0.6
Educational Services	6.9	2.1	2.5	2.3	2.9	3.7	7.1	8.8	10.9
Energy and Utilities	1.7	0.6	0.9	0.8	0.9	1.1	1.3	1.4	1.5
Financial Services	94.9	31.5	32.3	33.5	34.7	37.6	44.3	48.3	52.1
Government	21.0	4.5	4.9	4.7	5.7	7.4	13.8	17.6	22.2
Healthcare	4.7	1.3	1.5	1.4	1.6	2.1	4.1	5.1	6.5
Hospitality, Hotels and Leisure	2.9	0.8	0.9	1.1	1.0	1.1	1.7	2.0	2.2
Manufacturing	10.7	2.5	2.6	2.8	3.3	3.7	4.8	5.4	6.0
Natural Resources	8.5	2.2	2.5	2.7	3.4	3.8	4.8	5.3	5.8
Services	5.9	1.9	2.1	1.7	2.2	2.8	5.6	6.8	8.4
Retail Trade	7.0	2.4	2.2	2.4	2.7	3.1	4.2	4.6	5.0
Transportation	12.4	1.5	1.7	1.6	2.2	3.4	6.7	8.3	9.7
Wholesale and Distribution	4.2	1.1	1.3	1.1	1.4	1.7	2.6	3.0	3.4
Consumer	177.4	56.4	60.1	50.7	64.5	79.7	157.7	188.2	221.5

#### Economic Factors

Gross Domestic Product	10,389.2	98.0	100.1	914.8	62.0	128.9	176.1	329.9	313.7
Employment (000s of Workers)	998.6	973.0	933.6	913.4	885.6	859.4	839.4	743.3	729.8
Population (000s of Workers)	12,891.2	12,932.1	12,963.5	12,987.2	13,003.1	13,013.4	13,020.0	13,024.5	13,028.3

#### Worldwide (Millions of U.S. Dollars)

	2003	2004	2005	2006	2007	2008	2009	2010	2011
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#### ICT Spending

Computer Hardware	323,966.8	369,111.9	405,585.6	436,999.3	465,706.4	489,885.9	517,752.9	545,653.9	572,897.7
Computer Software	197,959.3	228,525.5	252,827.1	275,174.2	295,811.7	311,083.3	332,932.7	351,659.6	373,742.2
Computer Services	522,820.3	585,451.6	631,031.6	674,445.8	711,678.0	739,251.6	769,043.8	803,973.5	845,878.6
Communications	1,338,565.7	1,494,258.6	1,594,815.7	1,726,050.6	1,960,201.0	2,246,159.2	2,412,254.6	2,505,390.6	2,566,947.5
Total ICT Spending	2,383,312.1	2,677,347.5	2,884,260.1	3,112,669.8	3,433,397.2	3,786,380.0	4,031,984.0	4,206,677.6	4,359,465.9

#### Major ICT Segments

Communications	261,434.7	289,273.3	321,517.3	359,363.1	403,573.5	471,177.8	513,284.5	539,939.3	555,989.8
Construction	36,676.6	35,515.2	40,011.1	47,114.5	54,224.3	61,343.5	65,993.6	68,116.1	69,508.1
Educational Services	36,227.6	41,884.7	44,262.4	48,886.0	53,433.8	59,726.1	64,595.1	68,902.1	73,032.0
Energy and Utilities	58,616.8	67,596.7	91,704.0	90,836.7	105,530.4	116,726.7	125,858.7	132,579.4	138,259.6
Financial Services	245,192.9	283,592.8	288,974.8	314,054.1	334,462.3	350,741.2	366,990.6	383,227.5	401,328.1
Government	221,569.5	250,025.0	254,561.9	272,313.8	285,365.3	304,266.6	319,004.4	331,764.7	343,917.4
Healthcare	113,811.1	124,088.5	129,148.7	154,901.3	152,073.0	165,586.7	176,565.2	187,196.1	198,301.6
Hospitality, Hotels and Leisure	69,133.7	65,864.7	82,492.6	105,877.9	97,430.5	103,824.6	108,920.7	113,229.3	117,628.4
Manufacturing	187,441.0	215,094.2	222,243.7	234,262.2	277,655.9	294,225.1	309,703.4	321,797.5	333,405.0
Natural Resources	28,968.1	29,441.9	34,871.6	40,728.4	49,625.5	54,339.6	57,222.7	59,287.3	60,865.3
Services	201,907.0	241,836.7	276,673.2	258,495.8	275,458.7	295,713.5	309,221.7	320,112.9	330,200.0
Retail Trade	86,133.7	91,628.9	81,021.8	87,327.4	96,567.9	101,057.4	103,661.5	105,504.2	107,400.6
Transportation	117,009.7	127,503.0	125,806.4	134,732.9	167,902.2	205,712.0	230,934.9	241,413.1	250,398.9
Wholesale and Distribution	68,688.8	70,318.1	77,836.2	75,693.9	86,328.5	95,288.7	100,790.4	104,068.8	106,403.7
Consumer	650,500.9	743,683.8	813,134.2	888,082.0	993,765.4	1,106,650.6	1,179,236.7	1,229,539.2	1,272,827.5

#### Economic Factors

Gross Domestic Product	36,221,917.8	40,655,016.0	43,758,867.4	47,134,954.3	52,657,984.7	59,071,756.1	62,664,109.7	66,003,426.8	69,263,722.0
Employment (000s of Workers)	2,294,393.6	2,330,310.9	2,369,159.9	2,408,588.9	2,445,074.0	2,477,589.1	2,509,228.3	2,544,581.7	2,578,496.5
Population (000s of Workers)	5,413,646.0	5,471,321.5	5,529,334.6	5,586,424.6	5,643,646.9	5,699,322.3	5,754,559.8	5,809,427.4	5,864,003.7